**United Community & Family Services, Inc.**

165 McKinley Ave.
Norwich CT 06360

**Phone:** (860) 889-1252  **Fax:** (860) 892-2340  **Corporation Type:** Not for Profit Corp

**Director:**  
Main Contact: Katherine Ramos  
Email Address: kramos@ucfs.org

**Web Address:** www.ucfs.org

### Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.

### Qualified to provide the following services to individuals with intellectual disability:

<table>
<thead>
<tr>
<th>Family Supports</th>
<th>Individualized Home Supports</th>
<th>Supports in a Day Program</th>
<th>Supports in a Residential Facility</th>
<th>Consultant Services</th>
<th>Other Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blended Supports</td>
<td>Individualized Home Supports (IHS)</td>
<td>Customized Employment Supports</td>
<td>Community Companion Home</td>
<td>Health Care Coordination</td>
<td>Assisted Living</td>
</tr>
<tr>
<td>Companion Supports</td>
<td>Individualized Home Supports (IHS)</td>
<td>Group Day Services (DSO)</td>
<td>Community Living Arrangement</td>
<td>Behavioral Support Services</td>
<td>Assistive Technology</td>
</tr>
<tr>
<td></td>
<td>Individualized Home Supports (IHS)</td>
<td>Individualized Supported Employment</td>
<td></td>
<td>Applied Behavior Analysis (ABA)</td>
<td>Camp</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Report Run Date: 11/16/2021</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Accepting new individuals?** Yes  
**Accepting individuals to Day Programs?** Yes  
**Accepting individuals to Residential Programs?** Yes  
**People Served:** 25 to 100 people
Provider Profile

UCFS is a health and social service agency serving New London County. Our adult day health programs located in Norwich and Waterford provide services to older adults who cannot safely remain home alone during the day or who may benefit from socialization, recreation and healthcare monitoring. Clients are provided services for five hours per day and include recreation and social activities, meals, assistance with ADL's, nursing, hair stylist. Transportation may be available.

Towns Served

BOZRAH
MONTVILLE
VOLUNSTOWN
EAST LYME
NEW LONDON
WATERFORD
FRANKLIN
NORWICH
GRISWOLD
PRESTON
GROTON
SALEM
LEDYARD
SPRAGUE
LISBON
STONINGTON

Provider Description

Information provided by the provider describing their agency:

UCFS is a health and social service agency serving New London County. Our adult day health programs located in Norwich and Waterford provide services to older adults who cannot safely remain home alone during the day or who may benefit from socialization, recreation and healthcare monitoring. Clients are provided services for five hours per day and include recreation and social activities, meals, assistance with ADL's, nursing, hair stylist. Transportation may be available.

Profile Last Update: 11/16/2021

Quality Profile

Link to Quality Profile  Quality Profile