



## Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **Yes**

**Corporation Type:** Not for Profit Corp

**People Served:** 200 or more people

**IMPACT, inc. (formerly MARC Community Resources)**

**PIN: 462**

25 Industrial Park Road

Middletown

CT 06457

**Phone:** (860) 342-0700

**Fax :** (860) 271-8320

**Toll Free:**

**Web Address:** [www.marccommunityresources.org/](http://www.marccommunityresources.org/)

**TD Phone:**

### Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
<b>Director:</b>	Melissa Davison-Wood	-	melissa.davison-wood@marc-cr.org
<b>Main Contact:</b>	Melissa Davison-Wood	(860) 342-0700 100	melissa.davison-wood@marc-cr.org
<b>Medicaid:</b>	Katherine Hugh	(860) 342-0700 307	katherine.hugh@marc-cr.org
<b>Provider Admin:</b>	Katherine Hugh	(860) 342-0700 307	katherine.hugh@marc-cr.org
<b>EVV Contact:</b>	Katherine High	(860) 342-0700 307	katherine.hugh@marc-cr.org
<b>CE Contact:</b>	Ceara LaDue	(860) 342-0700 315	ceara.ladue@marc-cr.org

**Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.**

### Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<input checked="" type="checkbox"/> Blended Supports <input checked="" type="checkbox"/> Companion Supports <input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Personal Supports <input checked="" type="checkbox"/> Respite <input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) <input checked="" type="checkbox"/> Individualized Home Supports (IHS) - 2 <input checked="" type="checkbox"/> Individualized Home Supports (IHS) - 3	
Supports in a Day Program	<input checked="" type="checkbox"/> Customized Employment Supports <input checked="" type="checkbox"/> Group Day Services (DSO) <input type="checkbox"/> EES <input type="checkbox"/> EEO <input checked="" type="checkbox"/> Group Supported Employment (GSE)	<input checked="" type="checkbox"/> Individualized Supported Employment (ISE) <input checked="" type="checkbox"/> Prevocational Services <input checked="" type="checkbox"/> Senior Supports <input checked="" type="checkbox"/> Employment Transitional Services
Supports in a Residential Facility	<input checked="" type="checkbox"/> Community Companion Home (CCH) <input checked="" type="checkbox"/> Community Living Arrangement (CLA) <input checked="" type="checkbox"/> Continuous Residential Support (CRS)	<input type="checkbox"/> Live-in Caregiver <input type="checkbox"/> Shared Living <input type="checkbox"/> Remote Supports <input type="checkbox"/> V <input type="checkbox"/> O
Consultant Services	<input type="checkbox"/> Health Care Coordination (HCC) <input checked="" type="checkbox"/> Behavioral Support Services <input checked="" type="checkbox"/> Positive Behavior Support (PBS) <input checked="" type="checkbox"/> Applied Behavior Analysis (ABA)	<input type="checkbox"/> Interpreter Services <input type="checkbox"/> Nutrition
Other Services	<input type="checkbox"/> Assisted Living <input checked="" type="checkbox"/> Assistive Technology <input type="checkbox"/> Adult Day Health <input type="checkbox"/> Camp <input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Parenting Support <input type="checkbox"/> Independent Support Broker (FICS) <input type="checkbox"/> Peer Support <input type="checkbox"/> Contracting Provider for Nursing Supports <input type="checkbox"/> Fiscal Account Management (FAM)

Report Run Date:

1/29/2026



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### Towns Served

BERLIN	CHESTER	CLINTON	CROMWELL	DEEP RIVER	DURHAM	EAST HADDAM
EAST HAMPTON	ESSEX	GLASTONBURY	HADDAM	HARTFORD	MARLBOROUGH	MERIDEN
MIDDLEFIELD	MIDDLETOWN	NEW BRITAIN	NEWINGTON	OLD SAYBROOK	PORTLAND	ROCKY HILL
WALLINGFORD	WEST HARTFORD	WETHERSFIELD				

### Provider Description

#### Information provided by the provider describing their agency:

MARC: Community Resources is a private, nonprofit 501(c)3 that provides supports and services to adults with intellectual and developmental disabilities. Founded in 1955, MARC has a long history of providing individualized, community based services. MARC is a grassroots agency that also has a strong reputation as an advocate for people with disabilities and their families. MARC's mission is to empower people with Intellectual and Developmental Disabilities (I/DD) to make their own life choices and aid in the fulfillment of their dreams - through employment, housing, social, and community involvement and advocacy.

MARC Community Resource's Person-Centered Planning process is exemplary and ensures that each individual receives services specific to their needs that will empower their success in achieving life goals. Our programs are individually tailored and may include community experience, volunteer activities, leisure opportunities and paid work. MARC supports individuals with a wide variety of disabilities with these customized services. From group to individualized employment, to habilitation to seniors, MARC provides a unique balance of services to suit personal needs. Similarly, MARC's living arrangements are designed to support people to not only meet their needs, but to support them to be as independent as possible. Additionally, MARC provides adult recreation, self-advocacy (MARC Guardian Angels), PPT and other school supports. MARC works with local school districts to provide transition services prior to entry to adult programs. Respect and dignity are guideposts to all supports and services.

Profile Last Update: 1/8/2026

### Quality Profile

Link to Quality Profile [Quality Profile](#)

Report Run Date: 1/29/2026