



Provider Profile

State of Connecticut
Department of Developmental Services
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes

Project SEARCH Internship Program: **No**

Accepting individuals to Day Programs? **Yes**

Corporation Type: Not for Profit Corp

Accepting individuals to Residential Programs? **No**

People Served: 200 or more people

Center of Hope Foundation, Incorporated

PIN: 278

100 Foster Street, PO Box 66

Southbridge

MA 01550

Phone: (508) 764-4085

Fax : (508) 765-0255

Toll Free:

Web Address: www.thecenterofhope.org

TD Phone:

Contact Information

Contact Name

Telephone Number - Extension

Email Address

Director: Erika Burrows

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eburrows@thecenterofhope.org

Main Contact: Kelly Hutton

(508) 764-4085 654

khutton@thecenterofhope.org

Medicaid: Liana Bourque

(508) 764-4085 610

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Provider Admin: Renee Moynagh

(508) 764-4085 757

rmoynagh@thecenterofhope.org

EVV Contact:

CE Contact:

Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.

Qualified to provide the following services to individuals with intellectual disability:

Family Supports

- Blended Supports
- Companion Supports
- Individualized Day Support
- Personal Supports
- Respite
- Transportation

Individualized Home Supports

- Individualized Home Supports (IHS)
- Individualized Home Supports (IHS) - 2
- Individualized Home Supports (IHS) - 3

Supports in a Day Program

- Customized Employment Supports
- Group Day Services (DSO)
 - EES EEO
 - Group Supported Employment (GSE)
- Individualized Supported Employment (ISE)
- Prevocational Services
- Senior Supports
- Employment Transitional Services

Supports in a Residential Facility

- Community Companion Home (CCH)
- Community Living Arrangement (CLA)
- Continuous Residential Support (CRS)
- Live-in Caregiver
- Shared Living
- Remote Supports V O

Consultant Services

- Health Care Coordination (HCC)
- Behavioral Support Services
- Positive Behavior Support (PBS)
- Applied Behavior Analysis (ABA)
- Interpreter Services
- Nutrition

Other Services

- Assisted Living
- Assistive Technology
- Adult Day Health
- Camp
- Home Delivered Meals
- Parenting Support
- Independent Support Broker (FICS)
- Peer Support
- Contracting Provider for Nursing Supports
- Fiscal Account Management (FAM)



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Towns Served

ASHFORD
PUTNAM

BROOKLYN
SOUTH WINDSOR

EASTFORD
THOMPSON

KILLINGLY
THOMPSON

MANSFIELD
WILLINGTON

PLAINFIELD
WOODSTOCK

POMFRET

Provider Description

Information provided by the provider describing their agency:

Center of Hope Inc. provides people with disabilities and their families the resources, services, and opportunities to be contributing members of their communities and to achieve the most fulfilling and meaningful lives possible. The agency is located in Southbridge and Sturbridge, MA. The Southbridge location borders Woodstock, CT and the Sturbridge location borders Union, CT. Transportation to and from North East CT towns is provided by the Center of Hope. The Center of Hope has three-day habilitation (DSO) programs that are open. These DSO programs follow a skills training model with medical and behavioral supports that are individualized for each person. Skills training within each site teach individuals about areas of independence such as money skills, social skills, health skills, coping skills and community safety. Community access trips allow people to be able to put the skills to practice that they learn within the program. The Agency also has an Employment Services program (GSE and ISE) that provides vocational and employment skills training, direct job placement, on the job support services, and work evaluations. Center of Hope has created small businesses to provide training and employment. Some examples of the small businesses are Hope's Treasures (a thrift store) Just the Details (auto detailing), and our newest venture Scoops of Hope (serving ice cream). This program also provides a variety of volunteer opportunities and job readiness trainings that assist people as they build their resume. Some of the volunteer sites are at local elementary schools, local food shares, local churches, UMASS Harrington Hospital, Capen Hill Nature Sanctuary, Brimfield Public Library, 4H in Spencer, and pet shelters. Center of Hope has a peer philosophy where everyone is equal. The agency also instills an atmosphere that is centered around Positive Behavior Supports, Trauma Informed Care, and Equity, diversity, Inclusion, and Belonging.

Profile Last Update: 9/24/2025

Quality Profile

Link to Quality Profile [Quality Profile](#)

Report Run Date: 9/29/2025