### New England Business Associates, Inc.

66 Industry Avenue, Suite 11  
Springfield, MA 01104

**Phone:** (413) 821-9200  
**Fax:** (413) 821-9209  
**Corporation Type:** Not for Profit Corp  
**People Served:** 25 to 100 people

**Web Address:** [www.nebaworks.com](http://www.nebaworks.com)

### Contact Information

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Telephone Number - Extension</th>
<th>Email Address</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director: Jeannine Pavlak</td>
<td></td>
<td><a href="mailto:jeannine.pavlak@nebaworks.com">jeannine.pavlak@nebaworks.com</a></td>
</tr>
<tr>
<td>Main Contact: Ali Smale</td>
<td>(610) 633-0104</td>
<td><a href="mailto:alli.smale@nebaworks.com">alli.smale@nebaworks.com</a></td>
</tr>
<tr>
<td>Medicaid: Nicole Davini</td>
<td>(413) 821-9200 109</td>
<td><a href="mailto:nicole.davini@nebaworks.com">nicole.davini@nebaworks.com</a></td>
</tr>
<tr>
<td>Provider Admin: Laurie Shea</td>
<td>413-801-5005 106</td>
<td><a href="mailto:laurie.shea@nebaworks.com">laurie.shea@nebaworks.com</a></td>
</tr>
<tr>
<td>EVV Contact: Ali Smale</td>
<td>(610) 633-0104</td>
<td><a href="mailto:alli.smale@nebaworks.com">alli.smale@nebaworks.com</a></td>
</tr>
</tbody>
</table>

**Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.**

### Qualified to provide the following services to individuals with intellectual disability:

- **Family Supports**
  - Blended Supports
  - Companion Supports
  - Individualized Day Support
  - Personal Supports
  - Respite
  - Transportation

- **Individualized Home Supports**
  - Individualized Home Supports (IHS)
  - Individualized Home Supports (IHS) - 2
  - Individualized Home Supports (IHS) - 3

- **Supports in a Day Program**
  - Customized Employment Supports
  - Group Day Services (DSO)
  - Group Supported Employment
  - Individualized Supported Employment
  - Prevocational Services
  - Senior Supports
  - Transitional Employment Services

- **Supports in a Residential Facility**
  - Community Companion Home
  - Community Living Arrangement
  - Continuous Residential Support
  - Live-in Caregiver
  - Shared Living
  - Remote Supports

- **Consultant Services**
  - Behavioral Health Coordination
  - Behavioral Support Services
  - Positive Behavior Support (PBS)
  - Applied Behavior Analysis (ABA)
  - Interpreter Services
  - Nutrition

- **Other Services**
  - Assisted Living
  - Assistive Technology
  - Adult Day Health
  - Camp
  - Parenting Support
  - Independent Support Broker (FICS)
  - Peer Support
  - Contracting Provider for Nursing Supports

**Accepting new individuals?** Yes  
**Accepting individuals to Day Programs?** Yes  
**Accepting individuals to Residential Programs?** No  

**Provider Profile**

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

**Project SEARCH Internship Program:** No
New England Business Associates has provided individual employment supports for people with developmental disabilities for over 25 years. Our employment results have far exceeded the national average of employment rates for people with disabilities due to our flexible and individualized service design. We pride ourselves on the ability to match people to their desired job, carve out specific jobs with employers and provide follow up support to insure that people remain successful in their job/career.

NEBA serves individuals with a wide array of disabilities and age ranges, however we have been nationally recognized for our work assisting students who are transitioning from high school to be well prepared and to successfully gain employment in their community.

Profile Last Update: 9/13/2022