

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO

iMBUDSPERSON

for Developmental Services



Dannel P. Malloy
GOVERNOR

DDS Council Monthly Report

February 2011

Meetings held and/or attended

- February 3rd -Met with North Regional Director
- February 4th -Met with Eligibility Director
- February 4th -Met with Central office Utilization Nurse
- February 5th -Central office Quality Improvement Director
- February 7^h -Central Office Utilization Nurse, review of D.D.S. con. in long-term care
- February 7th -Central office Legal
- February 7th -Gaylord Hospital, Acute-care consumer
- February 9th -Commission on Human Rights, Commission Meeting
- February 10th -Governor's Coalition, scholarship meeting
- February 10th -CO Psychiatrist
- February 14th - Central office Quality Improvement Director
- February 15th -Met with Central Office Quality Improvement (QI) Director
- February 18th -Central Office, Eligibility Director -
- February 18th -Met with Director of Facilities
- February 22th -Central Office Utilization Nurse
- February 24th -Central Office, Legal
- February 25st -West region, Regional Director

Concerns \ Issues

- Working with D.D.S. nurse consultant, D.D.S. case manager, DSS Long term care ombudsman office, family and long-term nursing facility to resolve issues brought to the attention of ombudsman's office. Issues include care of consumer at facility.
- Working with family to assist them with daughter who is having child. Contacted region who is aware of situation and doing the best they can to assist with in-home supports. Mom was reticent at first to have people come into house but convinced her that this was best for daughter and baby. Mom is very protective and wants things done her way- spoke to her at about what region could provide, said she would approve of in-home supports but still not supportive. Told her we can try them and see how they work.
- Received e-mail from advocate working on behalf of family. Family alleges that son (has diabetes) is not being treated appropriately by staff. They allege that he is eating all the wrong foods prompting weight gain and other issues. Bottom line is family wants him move to another group home. Spoke to regional director who stated he was familiar with case. Had inspectors go out and do an unannounced visit. Everything seemed fine with visit. Regional director stated they are currently looking for a more appropriate placement.

- Mom contacted office requesting intervention for her young child with MR/autism. Mom would like placement while department wants to have child evaluated first before such a decision is made. Had lengthy discussion with mom who agreed to sign a consent form for 30 day evaluation. Spoke with CO and region and concurred with their decision to have son evaluated.

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Areas of Concern

- Case Management - II
- Case Management Requests - 3
- Day Program - 5
- Eligibility -4
- Funding/Budget -3
- Guardianship - 4
- Health & Safety - 2
- HIPAA - I
- Information/Referral - I6
- Placement -
- Birth to 3- 0
- School District services-I
- Autism-3

(TOTAL NUMBERS REFLECT FOUR DAYS VACATION)

ISSUES/CONCERN TOTAL -53