

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



for Developmental Services



Dannel P. Malloy
GOVERNOR

DDS Council Monthly Report

December 2010

Meetings held and/or attended

- o December
 - 1st -Met with Central Office Quality Improvement (QI) Director
 - 1st -Central Office Utilization Nurse
 - 1st - Public Health
 - 2nd -Waterbury meetings
 - 8th -EEOC Director
 - 8th -Commission on Human Rights and Opportunities, Commission Meeting
 - 9th - DDS Council meeting
 - 13rd -Met with Central Office Quality Improvement (QI) Director
 - 14th -Individual and Family Supports, Assistant Regional Director West
 - 15rd -Met with Director of Facilities
 - 15rd - Central Office Utilization Nurse
 - 16th -Board of Education
 - 29th -Eligibility Director
 - 29th -Met with CO Psychiatrist

Concerns \ Issues

- Working with region to resolve parent's complaint with home health-care aid agencies. Dad does not like any of the home health-care agencies and wants DDS to provide services to teenage daughter. Many parties have been involved (AG's office, managed care ombudsman, governor's office, DSS, DDS, P&A etc) and dad has notified these agencies their employees lack professionalism and competence to care for his daughter and wants DDS to provide home health services. Daughter receives case management services from DDS but has no budget. Spoke with DDS assistant regional director and DSS alternate care unit administrator, managed care ombudsman as well as DDS waiver administrator to see if there were any options available. After speaking with DSS and DDS assistant regional director, it was determined that DDD would send to PRAT for review (however, it is not a guarantee that services will provided).
- Mom called office because allegedly private provider would not allow her to see her daughter without certain stipulations that were to be followed (she states that her due process is being violated). After researching consumer I determined that mom was not the Guardian and these stipulations were put in place for safety reasons. Brother is Guardian and I spoke with an at length regarding a situation that occurred when mom went to pick up daughter at residence.

The issue has become very contentious and the Guardian now wants sister removed and placed with another provider. Scheduled a meeting with Assistant Regional Director, Resource Manager and Case Manager Supervisor. Spoke at length with assistant regional director about the history between mom, daughter and private provider. There is much to be discussed. (Meeting took place January 7th, resource manager is looking into other providers in area, consumer has been with other providers in the area and there is a question as to whether they would accept consumer.

- Male teenage consumer was placed in out-of-state provider by the school district LEA several months ago. Although he is currently with the Help Line, he will be assigned a case manager with the private division soon as he is an age out. Mom contacted the Help Line stating she wants her son to remain in his current placement past his 21st birthday and wanted to know how to go about doing this. The Help Line case manager advised her of CT's policy to return out of state individuals to CT once they turn 21. Mom also told the Help Line that she wants to apply for social security benefits for his son, but wants the money to go to her directly so she could pay for her travel expenses. The Help Line case manager advised her that social security is used for cost of living etc. for the individual. Spoke with Regional Director who gave me back history of situation and what DDS usually does when a consumer turns 21. Mom will meet with Individual Family Support Supervisor.
- Gaylord Hospital called office asking if there was any way that I could expedite the placement of a consumer that has been there since receiving acute care for broken bone. Called region spoke with regional director, stated that they would contact case manager supervisor to see what issue was since bed where individual was staying had not been filled. I asked administrator at Gaylord if a physical therapy evaluation had been done and if any accommodations would be needed to return to home. Also asked if they could do their own a evaluation at residence to make sure consumer was indeed healthy enough to return home. They stated that they had that but had not visited residence. Ask Gaylord if they could visit home with DDS staffers.

December 2010

Areas of Concern

- Case Management - 8
- Case Management Requests - 5
- Day Program - 4
- Eligibility - 4
- Funding/Budget -3
- Guardianship - 3
- Health & Safety - 3
- HIPAA - 2
- Information/Referral - 32
- Placement - 4
- Birth to 3- 0
- School District services-I
- Autism-3

ISSUES/CONCERN TOTAL - 72

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