

STATE OF CONNECTICUT

EDWARD R. MAMBRUNO



M. JODI RELL
GOVERNOR

DDS Council Monthly Report
November 2010

Meetings held and/or attended

- November 4th -Met with CO Utilization Nurse
- November 5th -Met with CO Utilization Nurse and Aging Coordinator
- November 7th -Met with CO Utilization Nurse
- November 7th -Inspector's Meeting
- November 10th -Meeting Operation Department
- November 10th -Met with CO Medicaid Operations Director
- November 12th -Met with CO Utilization Nurse and Aging Coordinator
- November 12th -Met with Assistant Attorney General (CHRO)
- November 13th -CHRO Meeting
- November 13th -DDS Council Meeting
- November 14th -QI Meeting
- November 17th -Met with CO Psychiatrist
- November 18th -Met with North Region OBRA Coordinator
- November 19th -Met with Dep. Legal Council regarding HIPAA
- November 20th -GCYD Meeting
- November 21st -Met with EEOC Director
- November 21st -Met with CO Utilization Nurse and Aging Coordinator
- November 25th -Met with West Regional Director
- November 26th -Met with CO Utilization Nurse and Aging Coordinator

Concerns\Issues

- Correctional Institute called to inquire about individual who was admitted and whether this individual was a client of the department. Told them that I needed a release in order to release information. Spoke with Deputy Legal Council about consumer. Department well aware of consumer's issues and incarceration. Asked whether consumer needed specialized supports while incarcerated, Council stated that that was not necessary.
- Family called office to inquire about placement of consumer who is living with family member who is in failing health. After a lengthy discussion discovered that PRAT was meeting to discuss placement. Told family to give me a call after PRAT to discuss options. Region is looking for an appropriate placement however due to the health of primary caregiver all options considered.
- Family called regarding respite opportunities in the North region. Contacted region who sent requests to case manager assigned to consumer.

- Received a call from a student who is also a Program Manager for Best Buddies. Student is pursuing an MPA at University of New Haven and is seeking information on the operation of the ombudsperson office for an assignment of restructuring a governmental department (DDS). Spoke with student and assisted her by answering questions regarding operation of ombudsperson's office.
- Mom called the office seeking assistance in changing their son/daughter's group homes. Asked mom why she felt a change was needed and whether she had communicated this request to her case manager. Told her I would contact region with her request but told her that unless it was a matter of health and/or safety it probably would take a while to find an appropriate placement.

SNF's

- Working with Aging Coordinator and CO Utilization Nurse to develop a standardized checklist for LTC CM to use when visiting DDS consumers at SNF's. One thought was to have a centralized intake for CO individuals who could receive, review and research checklist data.

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Areas of Concern

- Case Management - 6
- Day Program - 6
- Eligibility - 5
- Funding/Budget - 6
- Information/Referral - 26
- Placement - 6
- Respite - 5
- Health & Safety - 4

ISSUES/CONCERN TOTAL – 64