Industry Specific Training Programs

Customized training programs are created to meet the needs of the employers and industries we partner with.

Each training program is individually developed to ensure the program delivers candidates specifically trained for the needs of the employers/industries for each project.

Some key factors:

- Employer driven training at no cost
- Candidates specifically trained in the position/industry
- Recruitment source
- Diverse workforce
- Support throughout the training programs
- Continued supports and resources for an ongoing partnership

Our current partnerships:



Travelers (2 positions)

- Positions: <u>Documentation Management Specialist:</u> Primary job duty is paper processing; Preparing, organizing, and identifying files/copy items; Typing cover sheets with correct information and bundling files. <u>Legal Operations Specialist:</u> responsible for identifying and labeling incoming mail (paper & electronic) to ensure they are accurately named and placed in the correct legal file for easy retrieval. This position also adds key information to the litigation management applications.
- 5 week training program



Advance Auto Distribution Center ISTPP

- Position is <u>General Warehouse</u>: Primary job duty is processing or packing products in multiple departments.
- 9 week training Program\



Mohegan Sun (Multiple positions)

- Position is <u>Environmental Services (EVS)</u>, <u>Line Server</u>, <u>Usher/Ticket Taker</u>, <u>Event Security</u>, <u>Culinary Utility Attendant</u>, <u>Marketing Crew</u>, <u>Valet Dispatch</u>, <u>Dining Attendant</u>, <u>Security</u>, <u>Marketing Lead</u>, <u>Dishwasher</u>, <u>Steward</u>, <u>Heavy Utility Attendant</u>, <u>Wardrobe</u>, <u>Retail Clerk</u>, <u>Garage Attendant</u>, <u>EVS-Floor</u>, <u>Landscaper</u>, <u>VIP Reservationist</u>, <u>Line Cook</u>, <u>Mini Bar Tech</u>: Job duties vary based on position.
- 9 week training Program



Planet Fitness (2 positions)

- Positions: <u>Customer Services or Custodian:</u> Each participant will be trained in the job requirements of the Planet Fitness Customer Service position, including light sales and cleaning. Other technical skills to be covered are: Welcoming and exiting members in a confident, professional, and friendly manner. Anticipating member's needs, responding promptly, and acknowledging all members. Providing gracious and efficient telephone service. Familiarity with Planet Fitness cleaning expectations. Familiarity with accepting payments and giving change and receipts. Utilizing a variety of interpersonal and social skills to be successful working in the fitness industry, including strong communication and problem solving skills to effectively resolve customer concerns.
- 8 day training program



Lowe's ISTPP

- Position is <u>General Warehouse</u>: Primary job duty is processing or packing products in multiple departments.
- 2 week training program plus 90 day probationary period



Wyndham Hotel (Multiple positions)

- Positions in <u>Hospitality (Cleaning, Cooking, Customer Service and Laundry)</u>. Duties vary based on positions.
- 7 week training program



Walgreen's Distribution Center

- Position in <u>General Warehouse</u>: Primary job duty is processing or packing products in multiple departments.
- 13 week training program



Walgreen's Retail

- Position in <u>Store Associate</u>: Primary job duty is customer service, inventory and processing customers' orders.
- 3-4 week training program