# Are Remote Support services right for me?

**Individual’s Name:** **Date:**

**Region:** **DDS#:**

**What would the individual like to be able to do more independently by using Remote Support?**

The purpose of this assessment is to determine the appropriateness of utilizing remote technology as part of an individual’s service delivery plan. It will assist the person with making informed choices and planning for success. Please note the following information to help guide the process:

* The identification of risk does not automatically prevent the person from accessing remote support, as people have the right to choose to take risks—otherwise known as “*value-based decision making*.” Many risks, encountered by an individual, may be addressed through well-planned use of remote support technology.
* Planning and support team members should be reviewing this assessment before the meeting to identify issues and concerns. At the meeting, the discussion should focus on how concerns might be addressed through technology and remote support options.
* This assessment must be completed by the case manager, in collaboration with the individual, their family/representative (when appropriate), the provider, and other members of the team.
* If any of the following are checked NO, then the team should reconsider the appropriateness of remote supports.

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| **NO** | **YES** |  |
|  |  | Is the individual *and* the guardian, if applicable, interested in pursuing remote supports? |
|  |  | The individual’s need for hands-on supports can be met, or are not needed, during time when remote services are provided (e.g. natural support assisting with toileting). |
|  |  | The individual can participate in remote service delivery when supports are provided via verbal or visual direction |
|  |  | The individual can benefit from the delivery of service(s) via remote technology to a comparable degree as in-person service delivery. |
|  |  | The team believes that with adequate guidance and training, the individual can use remote technology equipment with some level of independence. This may include independent use, assistance for set-up and troubleshooting by willing and available natural supports, or remote technical assistance from the provider. |
|  |  | Service(s) delivered via remote technology can be provided while maintaining the individual’s health and safety. |
|  |  | If remote supports become disabled, can the individual maintain his/her own safety? |
|  |  | Use of remote support is likely to increase the individual’s independence. |
|  |  | If the person lives with others that would be impacted by remote supports, is consent be likely to be able to be obtained? |
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| **Comments** | |  |