



State of Connecticut
Department of Developmental Services

Dannel P. Malloy
Governor

Jordan A. Scheff
Commissioner

Peter Mason
Deputy Commissioner

December 13, 2018

Dear Individuals, Family Members and Providers,

The Department of Developmental Services (DDS) is pleased to be part of the National Core Indicators (NCI) Project. <http://www.nationalcoreindicators.org/>. The department is hopeful that this survey will help identify if the individuals and families we serve are satisfied with their supports and services and if there are ways we can improve. To give you an idea of the information we gather from the survey, we have posted our survey results from past years on our website: <https://portal.ct.gov/DDS/General/NCI/National-Core-Indicators>

Over the next several months approximately 400 individuals receiving services from the Department (approximately 2% of the total population of individuals eligible for DDS services) will be randomly selected to participate in the NCI survey. Participation in this survey is voluntary. If an individual is selected as part of the random sample they will be asked to participate by their Case Manager. Supports or benefits received by DDS will not be affected by choosing to participate or not to participate.

All information collected for this survey will be kept anonymous and confidential. Only research staff (not DDS) will see the individual information provided, and results are run up to the state level to allow broad-based comparisons across states.

If you have any questions about this survey, please contact Joshua Scalora, Director of Business Intelligence and Analytics, at (860) 418-6119. The Department appreciates your assistance with identifying ways to improve our service delivery, and we hope you will take time to complete the survey if you are selected.

Thank you,

A handwritten signature in blue ink, appearing to read "Jordan A. Scheff".

Jordan A. Scheff
Commissioner
CT Department of Developmental Services

Phone: 860 418-6000 ♦ TDD 860 418-6079 ♦ Fax: 860 418-6001
460 Capitol Avenue ♦ Hartford, Connecticut 06106
www.ct.gov/dds ♦ e-mail: ddsct.co@ct.gov
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