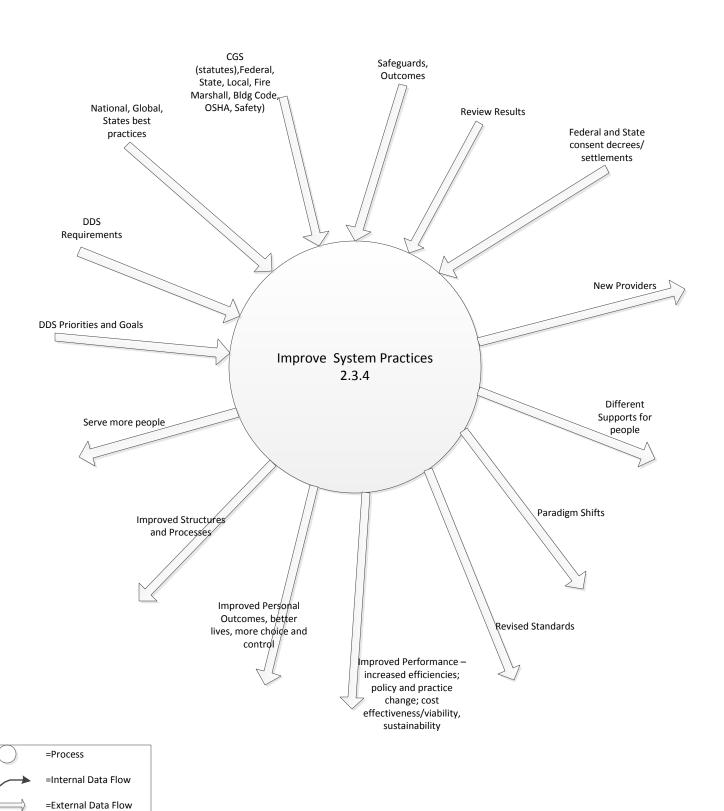# HCBS Waiver System /Quality Management / Improve System Practices [2.3.4]

CGS (statutes),Federal, State, Local, Fire Marshall, Bldg Code, OSHA, Safety)

Safeguards, Outcomes

National, Global, States best practices

Review Results

Federal and State consent decrees/ settlements

DDS Requirements

DDS Priorities and Goals

Improve System Practices 2.3.4

New Providers

Serve more people

Different Supports for people

Improved Structures and Processes

Paradigm Shifts

Improved Personal Outcomes, better lives, more choice and control

Revised Standards

Improved Performance – increased efficiencies; policy and practice change; cost effectiveness/viability, sustainability

=Process

=Internal Data Flow

=External Data Flow

=Data Store

7/29/2011