HCBS Waiver System/Quality Management/ Ensure Consumer Safeguards and Outcomes / Proactive QM / **PRC, HRC [2.3.3.5]**
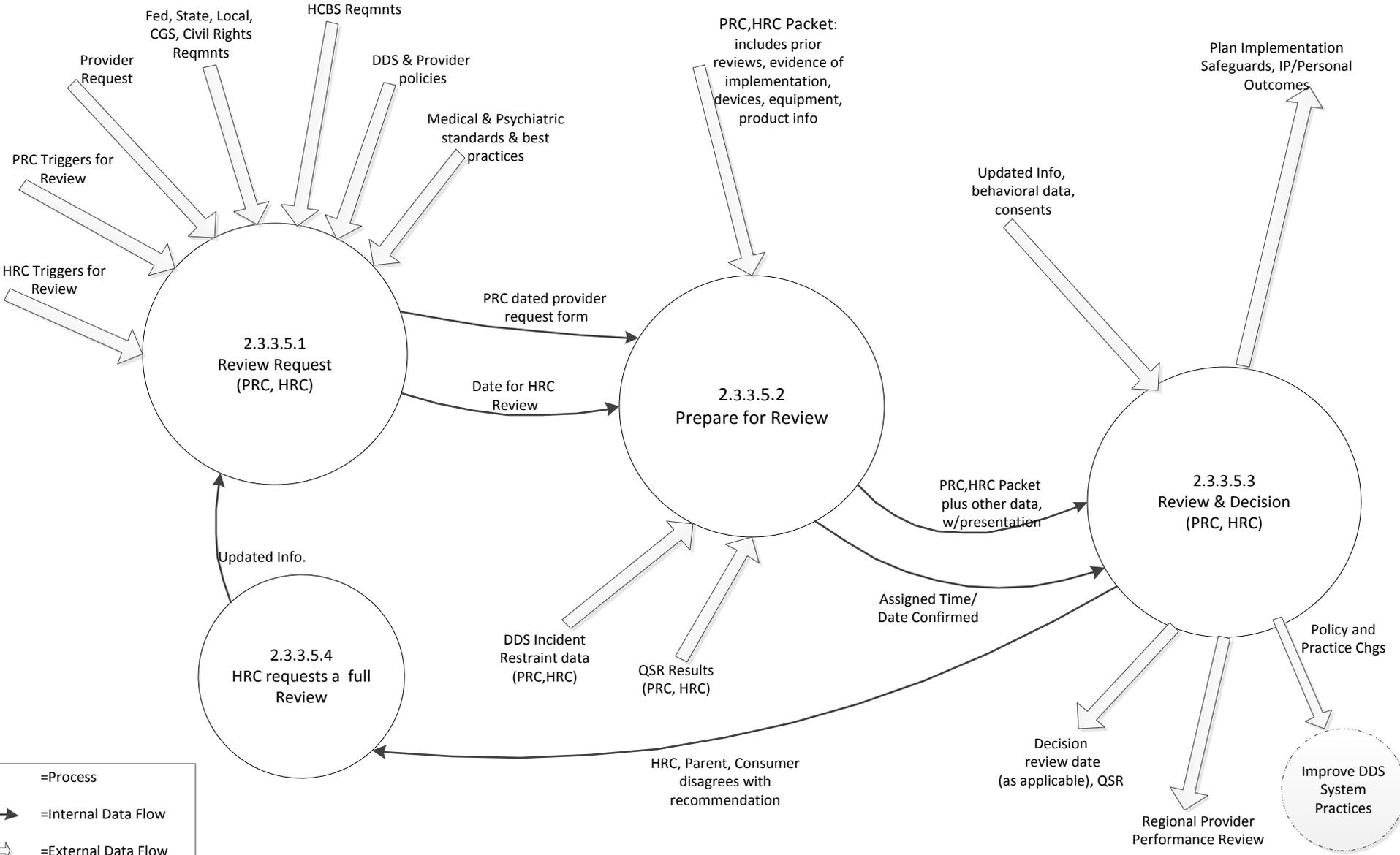
Provider Request

Fed, State, Local, CGS, Civil Rights Reqmnts

HCBS Reqmnts

DDS & Provider policies

Medical & Psychiatric standards & best practices

PRC,HRC Packet: includes prior reviews, evidence of implementation, devices, equipment, product info

Plan Implementation Safeguards, IP/Personal Outcomes

PRC Triggers for Review

HRC Triggers for Review

Updated Info, behavioral data, consents

2.3.3.5.1 Review Request (PRC, HRC)

PRC dated provider request form

Date for HRC Review

2.3.3.5.2 Prepare for Review

PRC,HRC Packet plus other data, w/presentation

2.3.3.5.3 Review & Decision (PRC, HRC)

Updated Info.

Assigned Time/ Date Confirmed

2.3.3.5.4 HRC requests a full Review

DDS Incident Restraint data (PRC,HRC)

QSR Results (PRC, HRC)

Policy and Practice Chgs

HRC, Parent, Consumer disagrees with recommendation

Decision review date (as applicable), QSR

Improve DDS System Practices

Regional Provider Performance Review

Legend

Symbol	Meaning
◯	=Process
→	=Internal Data Flow
⇒	=External Data Flow
—	=Data Store

7/29/2011