

Status: 21 Projects Tracked

As of 9/30/17

As of 12/31/17



3 Complete  
11 On Track  
5 Delayed  
2 At Risk

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|----------|
| Complete |
| On Track |
| Delayed  |
| At Risk  |

4 Complete  
10 On Track  
5 Delayed  
2 At Risk



DDS PMO Project Status December 2017

| Project Name  | 5 Year Plan | Strategic Outcome Area         | Status   | Lead(s)   | Status Description  | Status View | FY        | What is needed?  |
|---|-------------|--------------------------------|----------|---|---|-------------|-----------|--|
| Provider Electronic Enrollment  | Yes         | Sustainable Change             | Complete | Josh Scalora                                      | DDS/DSS/HP streamlined Medicaid Provider enrollment and eliminated follow-on documents for providers  |             | 2017      | Complete   |
| Residential Waiting List Definitions Implementation                             | Yes         | People and Families First      | Complete | Tammy Garris                                      | Definitions updated, targets replaced with categories   |             | 2017      | Complete   |
| Modernizing Data Systems: MIR Automation  | Yes         | Innovation and Transformation  | Complete | Josh Scalora                                      | Mapped data sources, interdisciplinary work group revised criteria and report format for September 2017 MIR (October release)   |             | 2018      | Complete   |
| Modernizing Data Systems: Access Database Program                               | Yes         | Innovation and Transformation  | Complete | Josh Scalora                                      | Access Conversion 100%<br>Access to SSRS Reports 100%<br>BI Analytics 100%  |             | 2017-2018 | Complete   |
| Positive Behavior Support Strategies  | Yes         | Excellence in Service Delivery | On Track | Peter Tolisano                                    | Ongoing, training to EMPS providers via Wheeler Clinic, rounds with Beacon, Restraint and Seclusion Prevention Initiative   |             | 2017-2018 | Video Presentation with Peter Tolisano and Tracey Sondik will complete initial project   |
| Public/Private Training Partnership   | Yes         | Excellence in Service Delivery | On Track | Jackson Pierre-Louis                              | Training Task Force formed, meeting every other month, developing shared strategies   |             | 2017-2022 | Continue collaboration through productive meetings every other month   |
| Settings Rule Planning  | Yes         | Innovation and Transformation  | On Track | Siobhan Morgan                                    | CMS approved initial plan, CMS extended deadline for compliance to 2022, working with DSS on amended plan   |             | 2017-2022 | Finalized verification tool using QSR data, met with DSS and Uconn to review other tools, developing analytical reports, need to reconvene Interdisciplinary Transition Team |
| Streamlining Licensing  | Yes         | Sustainable Change             | On Track | David Sokolow, Josh Scalora, Jackson Pierre-Louis | Configurations for e-Scores, Med Admin, CCH and CLA Licensing, Train the Trainer conducted  |             | 2017-2018 | Training Materials, User Acceptance Testing, User Training, Data Migration, Reports, Rollout   |
| Supportive Housing Pilot  | Yes         | Innovation and Transformation  | On Track | Josh Scalora, Peter Mason                         | IDASH NOFA issued, rated 3 responses, 2 developments awarded, 1 recommended, program ongoing until \$20 M bond funds exhausted  |             | 2017-2019 | Additional applications to DOH for development funding meeting award criteria  |
| Time Keeping Solution (Multiple Agencies)                                       | No          | N/A                            | On Track | Cres Secchiaroli                                  | RFP Issued, costs being reviewed  |             | 2018-2019 | Vendor selection and funding availability  |
| Web IP.6 Payment  | Yes         | Sustainable Change             | On Track | Dennis Mitchell                                   | Phase 1 and 2 completed, additional phases pending  |             | 2017-2018 | Decision to finalize project or add additional scope   |
| Streamlining Providers' Administrative Burdens: Quality and Systems Improvement | Yes         | Sustainable Change             | On Track | Katie Rock-Burns, Jackson Pierre-Louis            | Licensing Lean conducted, reduced manual processes by over 50%, eliminated 50% of renewal packets, saved time and increased value, multiple waivers for CLA and CCH, reduced duplicate and overall QSR visits, QSR training |             | 2018-2019 | Continued improvement efforts within QSI unit and as part of Statewide Licensing Lean (Public Act), internal oversight and measurement of results (PDCA)                     |
| Operational Governance: Procedures  | Yes         | Strong Foundation              | On Track | Katie Rock-Burns, Christine Pollio                | Policies & Procedures update project kicked off, created framework for standardized review and update process, finalized prioritization, began update process, moved procedure review into System Design (Leadership)       |             | 2018-2019 | Evaluate effectiveness of new approach, and revise as needed (PDCA)  |
| TCM Optimization  | Yes         | Sustainable Change             | On Track | Bob Smith   | Met with Exec teams, revised video promoting TCM, graphics developed, dashboards developed to help CM's see performance, 2017 increase over 2016  |             | 2017-2018 | Distribution of video will complete initial project, developing rollout strategy, planned for 2/2018   |
| Incident Reporting: Back End  | Yes         | Strong Foundation              | Delayed  | Dennis Mitchell                                   | Assessing vendor solution, conducting Proof of Concept using MMIS claims  |             | 2017-2018 | Work with DSS as State Medicaid Agency to develop funding strategy and review fit with other related projects at DSS, meetign 2/2018   |
| Incident Reporting: Procedure   | Yes         | Strong Foundation              | Delayed  | Kendres Lally                                     | Near completion, pending final recommendations  |             | 2017-2018 | Decision on definition of Critical Incident  |
| Incident Reporting: Training  | Yes         | Strong Foundation              | Delayed  | Jackson Pierre-Louis                              | Powerpoint updated, on hold pending updated Procedure   |             | 2017-2018 | Updated Procedure/Definitions of Abuse & Neglect for training materials  |
| Quality Redesign  | Yes         | Excellence in Service Delivery | Delayed  | Jackson Pierre-Louis                              | Reduced Indicators, created QI Regional positions, doing Settings Rule Crosswalk  |             | 2017-2019 | Further Reduction of Indicators, Mobile Review, Outcome Based Assessment tool that meets all other reporting requirements  |
| Workforce Collective Bargaining/DOL Rule  | Yes         | Excellence in Service Delivery | Delayed  | Greg McMahon                                      | Completed Initial work, need final recommendations  |             | 2017-2018 | External Stakeholder engagement, interpretation of ruling at Federal level   |
| Incident Reporting: Front End   | Yes         | Strong Foundation              | At Risk  | Dennis Mitchell                                   | Evaluating platforms and vendor solutions, no current funding availability, evaluating free alternative   |             | 2017-2019 | Funding and decision on platform (see below)   |
| Modernizing Data Systems: HCBS Modernization                                    | Yes         | Innovation and Transformation  | At Risk  | Josh Scalora, Dennis Mitchell                     | IAPD funding lapsed while on-hold, exploring Shared Services solutions with DSS   |             | 2017-2022 | Funding and decision on platform, support from State Medicaid Agency fro Federal funding mechanism, support from IT Bond Commission for State share of costs                 |

## Five Year Plan Strategic Improvement Areas and Projects Grid

| <b>People &amp; Families First</b>                  | <b>Strong Foundation</b>        | <b>Innovation &amp; Transformation</b> | <b>Excellence in Service Delivery</b>                    | <b>Sustainable Change</b>                                  |
|---|---------------------------------|--|--|--|
| Family Engagement                                   | Operational Governance          | Employment Strategic Plan              | Performance Measurement and Analytics                    | Streamlining Providers' Administrative Burdens             |
| Life Course Planning                                | Change Management               | Residential Supports Continuum Design  | Quality Redesign   | Balancing Incentives & Universal Assessment Implementation |
| External Communications                             | Project Management Office       | Settings Rule Planning                 | Public/Private Training Partnership                      | Streamlining Electronic Licensing Management               |
| Website Management                                  | Provider Engagement Improvement | Supportive Housing                     | Workforce Collective Bargaining Agreement Implementation | Provider Electronic Enrollment                             |
| "Front Door" Information Packet                     | Skill Development Redesign      | Transportation Redesign                | Positive Behavior Support Strategies                     | Web IP-6 Payment   |
| Residential Waiting List Definitions Implementation | Incident Reporting              | Modernizing Data Systems               |  | Targeted Case Management Optimization                      |
| Peer Mentoring                                      |                                 |  |  |  |

[http://www.ct.gov/dds/lib/dds/report/5yrplan2017\\_2022/dds\\_5\\_year\\_plan\\_final\\_2017\\_2022\\_color.pdf](http://www.ct.gov/dds/lib/dds/report/5yrplan2017_2022/dds_5_year_plan_final_2017_2022_color.pdf)