Operations Memo 2019-06

TO: Purchase of Services Contracted Private Providers
FROM: David David, Director of Service Development and Support, Operations Center
CC: Jordan Scheff, Commissioner, Peter Mason, Deputy Commissioner, Katie Rock-Burns, Chief of Staff, Scott McWilliams, Chief of Fiscal/Administrative Services, Regional Directors, Assistant Regional Directors, Resource Administrators, CT Community Nonprofit Alliance, Inc., ARC of CT
DATE: September 5, 2018

SUBJECT: Submission Date of the FY 2018 Annual Report of Residential and Day Services
Training Date for the FY2018 Annual Report
Electronic Submission Process for the FY2018 Annual Report
FY2018 Annual Reporting Requirements
Items of Note for the FY 2018 Annual Report for Residential and Day Services

1. **Submission Deadline** - The submission date for the FY2018 Annual Report for Residential and Day Services is October 31, 2018.

2. **Training** – Training for **NEW POS PROVIDERS and new Business Office Managers** will be held on an as needed basis by request to David David. New POS providers and Business Office Managers should utilize past training information prior to requesting a training session on the DDS website at this link, [DDS ANNUAL REPORT](#).

3. **Electronic Submission Process for the FY2018 Annual Report** - For FY2018, providers will log onto the Myers & Stauffer’s website and download the annual report Excel Spreadsheet along with the Aid for Preparing the Annual Report. Once complete, the provider will upload the FY2018 Annual Report and any required DDS and DSS documentation. Each download and upload will be considered a single event allowing both the provider and DDS to track all activity on the website.

4. **FY2018 Annual Reporting Requirements**
   a. **Financial Reporting Requirement**: An agency that has received financial compensation of $300,000 or more through a Purchase of Service contract is required to electronically submit the 2018 Annual Report
of Residential and Day Services for the fiscal year ended June 30, 2018. The report must be uploaded to
the Myers and Stauffer website no later than 4:00 p.m. on October 31, 2018.
b. For-Profit providers (including LLC’s, Sole Proprietors, Partnerships, S-Corporations, and C
corporations) are required to submit an Annual Report that has been audited by a CPA.
c. Non-profit providers are required to electronically submit the Reconciliation of Financial Statements to
Annual Report of Residential and Day Services. The Reconciliation of Financial Statements to Annual
Report of Residential and Day Services form is included in the FY2018 Annual Report download. The
reconciliation assures the State of Connecticut that the expenses reported in the Annual Report are based
on the audited costs reported in the Financial Statements.
d. If the Annual Report is filed late, Regulation Sec. 17-313b-4 notes that for each day that the ACOR
(Annual Report of Residential and Day Services) is not filed, a penalty shall be assessed. The
Commissioner may approve a request for an extension to the filing date if he deems that extraordinary
circumstances will prevent the timely filing of the Cost Report. The request for an extension should be
sent to the attention of Commissioner Scheff in writing and prior to October 31, 2018. DDS will make
every effort to review all extension requests in a timely manner but makes no assurance that a request will
be reviewed before the submission deadline. It is recommended that the request be submitted as soon as
the extraordinary circumstances are identified. Approved annual report submission extensions will be
effective no earlier than the date the request was received by the department.
e. For-profit providers (including LLC’s, Sole Proprietors, Partnerships, S-Corporations, and C
corporations) are required to submit Audited Financial Statements along with a management letter and
audit recommendations to the Operations Center at DDS Central Office no later than December 31, 2018.
f. Non-Profit providers are required to submit a Reconciliation of Financial Statements to Annual Report of
Residential and Day Services. The Reconciliation of Financial Statements to Annual Report of
Residential and Day Services is included in the 2018 Annual Report download. The reconciliation assures
the State of Connecticut that the expenses reported in the Annual Report are based on the audited costs
reported in the Financial Statements. The reconciliation must be electronically submitted no later than
December 31, 2018.

5. Changes to the FY2018 Annual Report:
   a. Program Code #470, Transition Services, has been added to the Annual Report
   b. In an effort to reduce workload, providers will now combine cost centers for the same service category
      (excluding CLA and CRS) into one prime region cost center. The cost center numbers for each non-CLA
      and non-CRS service category will be assigned as a four digit identifier according to the service type. For
      example, if an agency has 5 DSO’s in 3 Regions, and the North Region is the Prime Region, they will
      now report 1 DSO cost center in the NR with all fiscal data combined. CLA and CRS are still required to
      be reported separately and assigned to a specific Region.
   c. Bridge Funding has been included on the Payment Letter. Bridge Funding is considered a cash advance
      and must be identified as a liability on the qualified provider’s financial statements.

6. Items of Note for the FY 2018 Annual Report for Residential and Day Services - The following is a list of
   items to be aware of when completing the FY 2018 Annual Report. Please consult the instructions included
   with the download for additional information regarding the Annual Report.
      a. The provider must have a separate cost center for each CLA and/or CRS home.
      b. The provider must have a separate cost center for each program type (CCH, IHS, Personal Support,
         Companion Services, Parent Support, Shared Living, ISE, GSE, DSO, IDN/IDV, Pre-Vocational, HCC,
         Clinical Behavioral Supports, and Adult Day Health). The costs for transportation specific authorizations
         should be included in the support category for which the participant is transported to. The support
         categories of ISE, GSE, DSO, Pre-Vocational, and IDN/IDV will fall under the Summary of Day
         spreadsheet. The support categories of IHS, personal support, companion services, parent support, shared
         living, clinical behavioral supports and healthcare coordination will fall under the Summary of IHS
         spreadsheet.
      c. In FY2016, the Annual Report was amended to comply with the Office of Policy and Management
         Uniform Chart of Accounts. A single one page report had been added that converts the existing accounts
         on the Annual Report into a one page summary for the Uniform Chart of Accounts. The one page
         summary is automatically populated with the information provided on the Summary Pages. The addition
         of the uniform chart of account summary page has required items that were previously included in a
         general line to now be itemized. The items are as follows:
All Programs
- General Supplies
- Communication
- Insurance (Property)
- Client Medical Expenses
- Recreation
- Vehicle Lease (excluding Vehicle Interest and Insurance)
- Vehicle Maintenance (gas and other operating expenses)
- Other Transportation (Specify)

Day Programs only
- Rent and Real Estate Taxes
- Security
- Maintenance & Repair-facility and Plant
- Utilities
d. Summary of Day Expenses includes an additional line on the annual report to include the total number of hours provided for all hourly service authorizations. Providers will continue to separately report on the number of days provided for all per diem authorizations.
e. The Executive Director’s Salary Supplemental Disclosure Schedule is not optional. All providers must complete this form. The form has been revised to account for multi-state providers and the allocation of the Connecticut portion of the Executive Director’s salary. The total allowable salary amount has been increased to $101,000.00.
f. As a reminder, all maintenance salary and benefits or any other costs related to the maintenance of a CLA must be reported on the DSS Room and Board pages. CLA maintenance costs found to be included in the DDS portion of the report will be disallowed and NOT included in your DDS cost settlement.
g. The amount of the cost settlement will be 100% of the difference between the total DDS revenue reported on the Payment Letter for FY 2018 prepared by DDS Operations Center minus the total DDS expenses reported on the FY 2018 Annual Report for all DDS programs.
h. The allowable limit for lease/loan/rental payments for each administrative vehicle is $4,800 per year. This applies to the annual payment for the acquisition of the vehicle exclusive of gas and maintenance costs.
i. Reporting related party transactions on the annual report does not replace the need to submit a request for prior approval from DDS in conformance to the DDS Ethics Protocols. The allowability of costs associated with all related party transactions are subject to additional review as part of the Annual Report review process.
j. Providers are to report costs based on the OPM costs standards. The standards define and enumerate allowable and unallowable costs, including Administrative and General (A&G) costs, and require documentation of all allowable administrative costs in a formal cost allocation plan. Here is the link to the Cost Standards: http://www.ct.gov/opm/cwp/view.asp?a=2981&Q=382994&opmNav_GID=1806.
k. CLA providers are to clearly identify the total cash advance amount funded by DDS for all CLA’s on their financial statements as a liability under the name “DDS Cash Advance.”