

# TRANSITION SERVICE WORK SESSION

August 21, 2017

# AGENDA

- ◉ Welcome
- ◉ Siobhan Morgan
  - What are other states doing that is successful around Transition Services/
  - Future Waiver Development
  - Transition
  - Collaboration
- ◉ Peter Mason
  - Rates
- ◉ Robin Wood
  - Discovery
  - System Change Resources
- ◉ Pat Dillon
  - Bullet what expectations for Service are
  - What should we be measuring
- ◉ Providers
  - Conversation around current program design and where they need to be expanded or strengthened.

# SIOBHAN MORGAN

- ◉ What are other States doing that is successful?
- ◉ Future Waiver Development
- ◉ Transition
- ◉ Collaboration

# PETER MASON

- ◉ Update on Rate Development
- ◉ Transportation Development

# ROBIN WOOD

- ◉ Discovery
- ◉ System Change Resources

**Discovery:** to gain insight or knowledge of something previously unseen or unknown; to notice or realize; to make known, reveal, disclose



**DISCOVERY VERSUS ASSESSMENT**

# DISCOVERY



## Help Wanted Ad

Company looking for individual with developmental disabilities, autism and history of aggressive behaviors. Extensive history of hospitalization preferred. Drug problems and delusional behaviors OK. Supportive co-workers.  
Call for an application

- Discovery provides in a non-traditional common sense form, the information needed to determine the **strengths, needs, and interests** of any person with complex life issues.
- This is accomplished by simply asking the question, "**Who is this person?**"

## Discovery Is.....

- A process that involves getting to know people, or helping them get to know themselves before we help them plan
- Spending time with individuals, instead of time testing or evaluating them, as a means of finding out who they are
- The best way to find out the best that people have to offer
- A common-sense strategy to determine complexities and preferences

# DISCOVERY



## Discovery is and is not

- ... is an alternative way to learn about a person, to focus on what **environments** the person performs best, what **peaks their interest** throughout the day, and what **tasks they offer** or learn to offer
- ...is **not an assessment process** that relies on comparative data; test scores; readiness criteria; prerequisites; training in simulated environments
- **No one fails Discovery**; no grades or scoring; no labels; **no judgments** about the individual or the family



# DISCOVERY

# iNSiGHT



Where  
is this person  
most likely  
to experience  
joy  
and  
success?

A picture  
is worth  
a thousand words.

Video Resumes



# SYSTEM CHANGE

## Preparation

- Change leaders
- Company-wide desire to change
- Vision and strategy
- Change program
- Cross-functional teams
- Simulation games



## Implementation

- Communicating
- Involving and empowering people
- Celebrating successes
- Monitoring, learning and adapting
- Institutionalization and training



# PAT DILLON

## COMMUNITY BASED

- ◉ What Business Partnerships have been developed?
- ◉ Apprenticeships/Internships
- ◉ Colleges/Library/Technical School involvement and collaboration?
- ◉ *Education*
  - *attending technical and community college educational activities*
  - *skills building classes leading to employment*
  - *financial management*
  - *participation in community activities to promote networking*
  - *community-based networking activities*
  - *health and fitness activities that help impact better employment outcomes*

# PAT DILLON

## COMMUNITY BASED

- ◉ Job Centers
- ◉ Transportation Training
- ◉ Career Exploration
  - Internships
  - Volunteer Opportunities
  - Participation in community activities to promote networking.

Transition Services is a time limited,  
community-based, vocational service.

It focuses on:

- providing career discovery  
and exploration
- skill development
- and self-advocacy

that may lead to competitive employment

# TIME LIMITED

- ◉ No more than 3 Years
- ◉ 1 6 month extension can be granted by Regional Director or Designee in the case of someone needing short time to successfully transition out of Transition services into employment.
- ◉ After 3 year period individual will need to seek another Transition Service provider if they are still in need of that service.

# ACCEPTABLE AGENCY-BASED ACTIVITIES

- ◉ Business Speakers
- ◉ Benefits Specialists
- ◉ Career Competitions - Show what you know about....
- ◉ Employment Videos
- ◉ Online Computer Courses
- ◉ Peer Mentor Job Clubs
- ◉ Self Advocacy Speakers
- ◉ Try Out Assistive Technology
- ◉ Video resumes

# SELF ADVOCACY

- ◉ How is your design fostering Self Advocacy?
- ◉ Self-Advocacy Speakers/Trainers
- ◉ Social Skills Training Activities



# PROVIDERS

## ○ Based on Design submitted

- What areas do you feel meet expectations as we have shared?
- What areas do you feel need to be expanded and strengthened?
- What areas are you struggling with?

# FUTURE MEETINGS

- ⦿ How Often?
- ⦿ Format?
- ⦿ What is going to help your agency design a program that measures the areas we have discussed and support you in the system change needed to realize it?