



Dannel P. Malloy
Governor

State of Connecticut
Department of Developmental Services

DDS

Morna A. Murray, J.D.
Commissioner

Jordan A. Scheff
Deputy Commissioner

Operations Memo 2016-08

To: Purchase of Services Contracted Private Providers
From: Peter Mason, Director DDS Operations Center
Date: April 15, 2016
RE: Operations Plan (Op-Plan) Software and User's Guide

The fiscal year 2017 Op-Plan Software and *Operational Plan User's Guide* are attached and will be available on the DDS Website. The 2017 Op Plan loads onto a Microsoft Office Excel 2007 Spreadsheet and requires no additional software. The spreadsheet utilizes macros to complete various calculations. Set the security level of Excel to the lowest level when first loading the spreadsheet onto the computer. Refer to the instructions for more detail.

Changes have been made to FY 2017 Op. Plan to meet the requirements of the Uniform Chart of Accounts issued by OPM, adjust formatting, and fix minor formula errors. See below for a general list of the changes.

1. Demographics Tab
 - Added a line for the provider to enter the FEIN.
2. Residential Tab
 - Font and language in lines 6-11 modified to clarify required data for each reported cost center and consistency throughout the Op Plan and 8 Month Report.
 - Service types in the drop down on line 9 are now listed alphabetically.
 - Adult Comp has been changed to CPS to match waiver language.
 - Parent Support added to service type drop down on line 9.
 - Fixed formula errors in lines 30-32 on Res Sum under Parent Support for NR, SR, and WR.
 - Consistent number formatting; whole dollar amounts for all number entries
 - Added "REQUIRED" to Region, Cost Center Number, Cost Center Name, Service Type, and Anticipated Utilization lines.
3. Day Tab
 - Font and language in lines 6-11 modified to clarify required data for each reported cost center and consistency throughout the Op Plan and 8 Month Report.
 - SHE has been changed to Pre-Vocational to match waiver language.
 - Added "REQUIRED" to Region, Cost Center Number, Cost Center Name, Service Type, and Anticipated Utilization lines.
 - Corrected formulas in Day tab Cells CF 11 and CF 12 and CF14 that were pulling data from Pre-Vocational for Adult Day.

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4. Other Tab
 - No changes
5. A&G Worksheet
 - No changes
6. Benefits Tab
 - No changes
7. Res Sum Tab
 - Font and language in lines 9-12 modified to maintain consistency throughout the Op Plan and 8 Month Report.
 - Highlighted the anticipated utilization line.
8. Day Sum Tab
 - Font and language in lines 9-12 modified to maintain consistency throughout the Op Plan and 8 Month Report.
 - Highlighted the anticipated utilization line.
9. Sum Tab
 - Font and language in lines 9-12 modified to maintain consistency throughout the Op Plan and 8 Month Report.
10. Info Tab
 - Updated contact information

In an effort to reduce workload Providers may now combine most cost centers for like services (other than CLA and CRS). Prior to this year all cost centers were assigned to a specific Region. Starting in FY 2015, cost centers for like services may be combined and reported in the Prime Region. For example, if an agency has 5 DSO's in 3 Regions, and the North Region is Prime, they can now report 1 DSO cost center in the NR with all fiscal data combined. Individual Day Supports must have a separate cost center but Individualized Day Vocational and Individualized Day Non-Vocational should be combined into the same cost center. CLA and CRS are still required to be reported separately and assigned to a specific Region.

Providers will still have the option of reporting Vendor Service Authorization (VSA) revenue in either the DDS contracted programs or in its own cost center. Providers opting to separate the VSA revenue participants from DDS contracted programs must now do so in its own cost center on the "Other" spreadsheet. As a reminder, all CLA and CRS programs must be broken out into a separate cost center for each setting.

In an effort to simplify the submittal process, providers should electronically submit to their assigned Provider Specialist the following:

- A letter of transmittal, certifying that the Op-Plan electronically submitted is a true and correct copy of the Op-Plan for FY 2017.
- The 2017 Op-Plan
- Staffing schedules – This will satisfy the FY 2017 contractual requirement of submitting staff schedules.

Refer to the "User's Guide" for instructions regarding how to install and complete the Op-Plan 2017.

Please note: Due to the late issuance of the Op. Plan Software, submission has been extended until May 31, 2016. If necessary, providers may request an extension. Please follow the directions below when submitting an extension request.

Extension Requests: Any provider that is unable to submit the Operational Plan by the deadline must submit an extension request prior to the date the report is due.

- Any extension request less than two weeks from the original submission deadline must be sent via email to your assigned Provider Specialist prior to the submission deadline.

- Any extension request more than two weeks from the original deadline must be sent via email to Pat.Dillon@ct.gov prior to the submission deadline. Please Cc your assigned Provider Specialist when submitting your request. Your request must include the reason precipitating your extension request and the submission date being requested.
- Any Operational Plan not submitted by the original submission date or the approved extension date will be considered late.

General questions regarding the Operational Plan should be communicated to your assigned Provider Specialist.

If you have technical questions regarding the Operational Plan, please contact David David at 860-418-6040 or by email at David.David@ct.gov

Encl.

CC: Jordan A. Scheff, Deputy Commissioner
Mary Fuller, Chief Fiscal Officer
Regional Directors
Pat Dillon, Operations Center Manager
Private ARDs
Regional Resource Administrators
CCPA, CT Non Profits, ARC/CT Resource Managers