



M. Jodi Rell
Governor

State of Connecticut
Department of Developmental Services

DDS

Peter H. O'Meara
Commissioner

Kathryn du Pree
Deputy Commissioner

Operations Center Memo 11-01

To: Private Providers of Contracted Day Services

From: Joseph Drexler
Operations Center Director

Cc: Peter O'Meara, Commissioner, Kathryn du Pree, Deputy Commissioner, Vincent O'Connell, Fritz Gorst, John Houchin, Mary McKay, CCPA, CT Non Profits, ARC/CT

Date: July 9, 2010

RE: **Process for Reviewing Agency Hardship as part of the shift to Utilization Based Payments**

DDS continues to work with providers on issues related to the conversion of Supported Employment Individualized

Automatic Hardship Adjustments for Supported Employment Individualized

DDS will implement automatic hardship adjustments for Supported Employment Individualized. This automatic hardship adjustment does not require any action by the provider and will be implemented by the Department in the calculation of monthly payments.

Payments will be made based on the SEI rate of \$58.11 for each hour of support as reported in Web Res Day. Transportation will be handled as a one time payment as previously explained. Additionally the amount of the loss will be limited to two percent (2%) of the authorized annual amount through December 31, 2010. This will be calculated each month with a final adjustment as necessary in the February 2011 payment based on the total utilization from July to December.

All other Hardships provisions as delineated in the Operational Memo 10-05 from March 2010 are terminated effective June 30, 2010.