

State of Connecticut DDS
Regional Abuse and Neglect Reporting Protocol

Every DDS and Qualified Provider employee or volunteer is mandated by Connecticut General Statute 46a-11a to report suspected abuse or neglect of any individual with an intellectual disability.

If there is reasonable cause to believe that abuse or neglect has occurred, a mandated reporter **MUST** immediately (1) intervene to stop the abuse/neglect and protect the victim and (2) report it to AID or any other appropriate authorized reporting agency.

Ensure that the report is made directly to someone, since voicemails do not fulfill the responsibility of a mandated reporter.

PRIMARY REPORTING AGENCIES:

AID (victim age 18 and over, all allegation types)

Abuse Investigation Division
Centralized Intake Unit

1-844-878-8923

DCF (victim age 17 and under)

Department of Children and Families
Careline

1-800-842-2288

DCF Form #136 must be completed within 48 hours

OTHER AUTHORIZED AGENCIES:

DDS - Department of Developmental Services*

North Region:

Serginho Walker, A&N Liaison
155 Founders Plaza
255 Pitkin Street, 3rd floor
East Hartford, CT 06108
Phone: 860.263.2469
Fax: 860.706.5831
Serginho.Walker@ct.gov

Assistant:

Shevonne Alexis
860.263.2472

Shevonne.Alexis@ct.gov

South Region:

Tawnia Pacheco, A&N Liaison
35 Thorpe Avenue, 3rd floor
Wallingford, CT 06492
Phone: 203.294.5077
Fax: 860.622.2712
Tawnia.A.Pacheco@ct.gov

Assistant:

Christina Sites
203.294.5151

Christina.Sites@ct.gov

West Region & STS

(Southbury Training School):
Kenerick Brown, A&N Liaison
55 West Main Street, 3rd floor
Waterbury, CT 06702
Phone: 203.805.7456
Fax: 860.622.2677
Kenerick.Brown@ct.gov

Assistant:

Shalimar Gravener
203.805.7463

Shalimar.Gravener@ct.gov

DSS (victim age 60 and over)

Department of Social Services
Centralized Intake

1-888-385-4225

Abuse & Neglect Liaison will notify DSS

DPH (victim of any age)

Department of Public Health will be notified by the reporting agency if the allegation is against a medically licensed facility or professional.

The **ingestion** of improper food consistency is reportable to AID or DCF, depending on the age of the victim.

The **non-ingestion** of improper food consistency is reportable to the regional Liaison (victim age 18 and over).

*If you have any questions or need additional information,
please contact the Regional DDS Abuse & Neglect Liaison team.

State of Connecticut DDS
Abuse & Neglect Definitions
(per DDS Procedure I.F.PR.001)

Abuse & Neglect Definitions

Abuse: The willful infliction by a caregiver of physical pain or injury, or the willful deprivation of services necessary to the physical safety of an individual.

Financial Exploitation: The theft or misappropriation of property and/or monetary resources which are intended to be used for or by an individual.

Neglect: The failure by a caregiver, through action or inaction, to provide an individual with the services necessary to maintain his or her physical and mental health and safety, including incidents of inappropriate or unwanted individual to individual sexual contact.

Neglect is also a situation in which an individual lives alone and is not able to provide for him/herself the services which are necessary to maintain his physical, mental health or safety.

Programmatic Neglect: Failure to provide oversight in developing or implementing an individual's program, and/or ensuring staff training which ensures an individual's well-being and safety.

Psychological Abuse: Acts that inflict emotional harm, invoke fear and/or humiliate, intimidate, degrade, demean or otherwise negatively impact the mental health or safety of an individual.

Sexual Abuse: Any sexual contact or encouragement of sexual activity between a family member, paid staff or a volunteer and an individual, regardless of consent.

Verbal Abuse: The use of offensive and/or intimidating language that can provoke or upset an individual.

* Please note that the definitions for the purposes of the DDS Abuse & Neglect Registry are slightly different. Contact your Liaison if you need that information.