How Does DDS Share My Protected Health Information?

DDS and agencies currently providing services to you share your information for your support. A portion of this information is shared for payment activities or quality assessment and improvement. Unless you provide us with authorization, your protected health information will not be shared outside of DDS and agencies currently providing services to you except for the permitted or required disclosures described in the notice.

Did you know that DDS now follows the federally mandated HIPAA regulations?

**What Is HIPAA?**
The federal government has established privacy laws/standards for healthcare information for all citizens. These standards are part of the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and provide the first comprehensive federal protection of the privacy of “health information.”

**Is Protecting My Health Information New?**
DDS has always maintained good privacy and confidentiality practices based on State of Connecticut laws. The new federal privacy laws establish a set of standards for all states.

**How Does HIPAA Affect DDS Individuals?**
These laws/standards and existing state laws ensure that DDS will:
1. Make sure that any individually identifiable health information** is kept private, and
2. Give you a written notice of our legal duties and privacy policy practices with respect to your protected health information.

**What Is The Notice Of Health Care Privacy Practices For Protected Health Information?**
The fact sheet of health care privacy practices for protected health information*** is available to all individuals served by the department. The notice describes the way DDS may use and disclose protected health information and explains how you can exercise your rights. The notice will help you understand how we share information about you and how you can ensure its accuracy. A more detailed explanation entitled “Notice of Privacy Practices for Protected Health Information” can be found at www..ct.gov/dds or a copy can be sent to you upon request by contacting 860-418-6000.

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**When Can My Protected Health Information Be Disclosed?**
Disclosures that are not permitted or required by law will require an authorization from you.
How Will I Know When My Protected Health Information Is Being Disclosed?
You may ask for an accounting of disclosures of your protected health information. In the event that a disclosure is not permitted or required, your protected health information cannot be disclosed until you or your guardian have been made aware of the request and have signed an authorization specifically releasing that information. Your case manager will notify you or your guardian of any requests for protected health information from an outside entity (any agency outside of DDS and collaborating agencies currently providing services to you).

How Will I Receive The Necessary Authorization Form To Release Protected Health Information To An Outside Entity?
Your case manager will notify you or your guardian of requests DDS receives for your protected health information initiated by a third-party and will provide a form for you via personal visit or mail. If you or your responsible party agree to release this information, complete the form and return it to your case manager. If you are requesting the release of protected health information, you may contact your case manager to obtain an authorization form.

If I Have Any Further Questions About The HIPAA Regulations And How They Impact Me, Who Can I Call?
You may contact the Director of Quality Improvement in your DDS region. In addition, your DDS case manager may be able to assist you.

HIPAA Definitions
* Health Information
Any information, whether oral or recorded in any form or medium, that is created or received by a health care agency, health plan, employer, life insurer, school or university. Health information may relates to past, present and future physical or mental health or condition, or future payment for the provision of health care to an individual.

** Individually Identifiable Health Information
Information that is a subset of health information, including demographic information collected from an individual and identifies the individual, or with respect to which there is a reasonable basis to believe the information can be used to identify the individual.

*** Protected Health Information
Individually identifiable health information: transmitted by electronic media, maintained in any electronic media or any other form or medium. Protected health information excludes individually identifiable health information in education records covered by the Family Educational Rights and Privacy Act (FERPA) or employment records.

While the Department of Developmental Services has always maintained good standards in the area of confidentiality practices, the federal government has established these privacy standards for all health insurers and health care providers to follow to protect personal health information. The federal guidelines address a growing public concern regarding the use of computers and technology by health care organizations. These new federal guidelines will be applied to all human services organizations, i.e. DDS, DCF, DMHAS, DSS and affiliated private agencies to ensure the integrity of confidential personal health information.