**CORONAVIRUS INFORMATION**

- **State of Connecticut**: [https://portal.ct.gov/Coronavirus](https://portal.ct.gov/Coronavirus)
- **United Way 2-1-1 Infoline**: Dial 2-1-1; CTCOVID289211; (Text) 1-800-203-1234; (Videophone); 1-800-671-0737 (TTY) [https://www.211ct.org/](https://www.211ct.org/)

**Relay CT**: Dial 7-1-1 or [www.relayconnecticut.com/](http://www.relayconnecticut.com/) 860-899-1097 (Videophone); 860-986-7234 (Voicemail); accessibility@sprint.com (Email)

Relay CT is a free service providing full telephone access to people who are deaf, hard-of-hearing, deafblind or have other speech disabilities.

**PREFERRED METHOD OF COMMUNICATION**

- Interpreter
- Text/Captions
- Writing
- Lip Reading
- Gestures
- Assistive Listening Device

**PREVENTING ILLNESS**

- Wash Hands
- Clean Objects & Surfaces
- Do not Touch Face
- Cover Cough
- Stay Home
- Avoid Crowds
- Social Distance
- Avoid Travel

**GET MEDICAL HELP**

- Contact Doctor
- Medical Staff
- Ambulance
- Hospital

**QUICK COMMUNICATION**

- Yes
- No
- Don’t Know
- Go
- Wait
- Stop

**TIPS FOR HEALTH PROVIDER**

- Ask the person their preferred method of communication
- Get the person’s attention and make eye contact
- Repeat rephrase or write down your request and/or indicate before touching the person
- Do not cover your mouth when speaking
- Minimize the number of people interacting with the person
- Hearing aids/cochlear implants improve hearing, but a person using an assistive listening device may still not understand all that you say