

Health & Safety Wellness Questions

The next page offers some questions to help guide your check-in. Please be sure to capture the answers to the questions that are relevant to the person in your notes. If the individual has supports, issues that require additional information will be directed to the support agency or staff. For those without supports, a community-based resource such as <https://www.211ct.org> is another tool to consider. If issues arise that cannot be addressed through case management assistance, your supervisor may be a resource.

In the event that a home visit is necessary, the following guidance is helpful.

Prior to visiting family and residential homes, workers will call to screen for illnesses, which may include the following inquiries: recent (past 2 – 6 weeks) travel outside of the U.S. and the any one of the U.S. areas with COVID-19, upper respiratory and gastrointestinal virus symptoms (i.e., cough, sneezing, runny nose, fever, nausea, vomiting, diarrhea, chest or abdominal pain, etc.), recent influenza or pneumonia, recent hospitalization, anyone with compromised immune system, diagnosed with/or surveillance for COVID-19, exposure to anyone diagnosed with COVID-19, is or has anyone been on isolation or quarantine, etc.

If yes to any one the above, the worker should not visit and notify the team/IHS/IFS nurse, if there is one.

If the answer yes to any of the above noted questions, the worker should not visit and should seek medical attention and advice.

Individual Wellness Check-in Questions

Name: _____ Residential Setting: _____

DDS #: _____

Date: _____ Time: _____

Person Doing wellness Check: _____

These questions are to guide your conversation with the individual, family or guardian. Please reword the questions as appropriate and remember to document your contact.

1. Is this person displaying symptoms of illness? If so, have they been supported to connect with a medical professional? Do they know their doctor's phone number?
2. What kind of supports are available to this person and are all of those supports continuing as they should? If not, what is the temporary replacement?
3. Is there enough food in the home? Is there a plan with anyone to get additional groceries if needed?
4. Is there an adequate supply of medicine? Are refills needed and does the person know how to get refills?
5. Who does this person or family contact if there are issues?
6. Have natural supports been identified to reach out to if needed?