An Important Message For ALL PCAs /Direct Support Professionals providing Medicaid Waiver Services funded through DDS and/or DSS

During the COVID19 public health emergency, we understand that a number of PCAs and direct support professionals of self-directing participants are questioning whether or not the services they provide are “essential” in context of the orders issued by Governor Lamont. The Department of Social Services and Department of Developmental Services jointly affirm that, PCAs, direct support professionals and other healthcare staff of self-directed participants are essential services per Governor Lamont’s Executive Order 7H. This is because these services are an integral part of the service plans that are continuing to ensure that the health and safety needs of our participants who are self-directing their supports and services in the community. Questions should be directed to PCA Council Hotline- Email: PCAcouncil@ct.gov Phone: 860-418-6370 (please leave a message).