

March 12, 2020

Dear Providers,

On behalf of DDS thank you for your tireless and ongoing efforts to ensure the health and safety of the individuals we support.

We continue to receive your questions and will provide responses as quickly as possible. As everyone understands, this situation is ever evolving and we will continue to provide information as we receive it.

This email is to let providers know that this evening (after 9pm) a new section under the [provider gateway](#) portion of the DDS website will be created. This section will be titled “COVID-19” and will include all provider memos on COVID-19. This section will also include a new “*Frequently Asked Questions*” document that we intend to update regularly with new questions and responses.

Thank you again for your partnership, dedication and perseverance as we work through this difficult time.