



CONNECTICUT DEPARTMENT OF CONSUMER PROTECTION

DRUG CONTROL DIVISION

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Pharmacy Credential Holders,

Under the authority of [Executive Order 71](#), the Commissioner of Consumer Protection is modifying the following regulations based on requests that we have heard from the industry.

Below you will find the modifications and the reporting requirements for each of the modified regulations:

20-576-13 – Hours of Operations

Pharmacies are no longer required to be opened at least 35 hours per week. Reduction of hours of operation shall be reported to the Department **via EMAIL only to** DCP.PharmacyLicense@ct.gov. Whenever possible, the pharmacy should post the most current hours of operation on the main entrance of the building forty-eight (48) hours in advance.

Companies that operate multiple locations are permitted to send one (1) email that lists all the stores and the variation in hours. When possible, please send emails once per week.

20-576-23 – Newly Designated Pharmacist Manager

Newly designated pharmacist managers do not need to be interviewed by the Commission of Pharmacy at this time. Should they continue to be the pharmacist manager after the state of emergency has been lifted, they would need to be interviewed at the first Commission of Pharmacy meeting.

All newly designated pharmacist managers shall be reported to the Department **via EMAIL only to** DCP.PharmacistLicense@ct.gov at the time of the change.

20-576-33 – Pharmacy Technicians in Institutional Pharmacy

Institution outpatient, inpatient and satellite pharmacies may have a pharmacist to pharmacy technician ratio of up to four (4) pharmacy technicians to one (1) pharmacist for the duration of

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the emergency declaration. Whenever possible, at least two of the pharmacy technicians should be nationally certified or have at least five (5) years of experience as a pharmacy technician.

Institutional pharmacies may petition for additional variation for a specific location. The petition shall include specific reason for the need, technology utilized to provide a safe dispensing environment and ask additional questions they may have. This is at the discretion of the Commissioner. All pharmacy technician to pharmacist ratio petitions shall be reported to the Department *via EMAIL only to* DCP.COP@ct.gov.

20-576-36 – Pharmacy Technicians in Pharmacies

Pharmacies may have a pharmacist to pharmacy technician ratio of up to four (4) pharmacy technicians to one (1) pharmacist for the duration of the emergency declaration. Whenever possible, the at least two (2) of the pharmacy technicians should be nationally certified or have at least five (5) years of experience as a pharmacy technician.

Pharmacies may petition for additional variation for a specific location and the petition shall include specific reason for the need, technology utilized to provide a safe dispensing environment and ask additional questions they may have. This is at the discretion of the Commissioner. All pharmacy technician to pharmacist ratio petitions shall be reported to the Department *via EMAIL only to* DCP.COP@ct.gov.

New 1/15/2021

20-576-8(c)(1) – Registration of Pharmacy Interns

A pharmacy intern preceptor, who has received training in the administration of vaccination in accordance with Section 20-633 of the general statutes and the corresponding regulations, is permitted to supervise the training of up to five (5) pharmacy interns for the purpose of administration of COVID-19 vaccinations. The requirements are as follows:

- The pharmacy intern preceptor shall not be responsible for supervising more than five (5) total individuals, including pharmacy technicians (i.e. one (1) pharmacy technician and four (4) pharmacy interns or three (3) pharmacy technicians and two (2) pharmacy interns);
- The pharmacy intern preceptor shall be responsible for supervising the pharmacy interns and pharmacy technician in compliance with Section 20-576-9 and Section 20-576-32;
- These activities are permitted in any location where the pharmacy intern preceptor is physically present where only vaccine related activities are occurring (i.e. vaccination clinics, mass vaccination events, etc.) and the pharmacy intern preceptor is not responsible for any other duties;
- Each pharmacy intern shall be trained in the proper administration of vaccinations and trained on any additional information required regarding COVID-19 vaccinations;

- A record of the activities of the pharmacy intern shall be maintained by the pharmacy intern preceptor;
- Quality assurance records for any dispensing and administration errors shall be maintained by the pharmacy intern preceptor in accordance with Section 20-635 and the associated regulations; and
- No additional information is required to be reported to the Department of Consumer Protection.

The Department may add regulations to this list as we continue to review requests.

Thank you,

Rodrick J. Marriott

Director

Department of Consumer Protection – Drug Control Division