



CONNECTICUT DEPARTMENT OF CONSUMER PROTECTION

DRUG CONTROL DIVISION

March 27, 2020

Pharmacy Credential Holders,

Under the authority of [Executive Order 71](#), the Commissioner of Consumer Protection is modifying the following regulations based on requests that we have heard from the industry.

Below you will find the modifications and the reporting requirements for each of the modified regulations:

20-576-13 – Hours of Operations

Pharmacies are no longer required to be opened at least 35 hours per week. Reduction of hours of operation shall be reported to the Department **via EMAIL only to** DCP.PharmacyLicense@ct.gov. Whenever possible, the pharmacy should post the most current hours of operation on the main entrance of the building forty-eight (48) hours in advance.

Companies that operate multiple locations are permitted to send one (1) email that lists all the stores and the variation in hours. When possible, please send emails once per week.

20-576-23 – Newly Designated Pharmacist Manager

Newly designated pharmacist managers do not need to be interviewed by the Commission of Pharmacy at this time. Should they continue to be the pharmacist manager after the state of emergency has been lifted, they would need to be interviewed at the first Commission of Pharmacy meeting.

All newly designated pharmacist managers shall be reported to the Department **via EMAIL only to** DCP.PharmacistLicense@ct.gov at the time of the change.

20-576-33 – Pharmacy Technicians in Institutional Pharmacy

Institution outpatient, inpatient and satellite pharmacies may have a pharmacist to pharmacy technician ratio of up to four (4) pharmacy technicians to one (1) pharmacist for the duration of the emergency declaration. Whenever possible, at least two of the pharmacy technicians should be nationally certified or have at least five (5) years of experience as a pharmacy technician.

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Institutional pharmacies may petition for additional variation for a specific location. The petition shall include specific reason for the need, technology utilized to provide a safe dispensing environment and ask additional questions they may have. This is at the discretion of the Commissioner. All pharmacy technician to pharmacist ratio petitions shall be reported to the Department **via EMAIL only to DCP.COP@ct.gov**.

20-576-36 – Pharmacy Technicians in Pharmacies

Pharmacies may have a pharmacist to pharmacy technician ratio of up to four (4) pharmacy technicians to one (1) pharmacist for the duration of the emergency declaration. Whenever possible, the at least two (2) of the pharmacy technicians should be nationally certified or have at least five (5) years of experience as a pharmacy technician.

Pharmacies may petition for additional variation for a specific location and the petition shall include specific reason for the need, technology utilized to provide a safe dispensing environment and ask additional questions they may have. This is at the discretion of the Commissioner. All pharmacy technician to pharmacist ratio petitions shall be reported to the Department **via EMAIL only to DCP.COP@ct.gov**.

The Department may add regulations to this list as we continue to review requests.

Thank you,

Rodrick Marriott

Director

Department of Consumer Protection – Drug Control Division