



CONNECTICUT DEPARTMENT OF CONSUMER PROTECTION

MICHELLE H. SEAGULL | COMMISSIONER

DEPARTMENT OF CONSUMER PROTECTION IMPLEMENTATION ORDER

To Implement Governor Lamont Executive Order 7J

Delivery of Methadone to Homebound Clients by Methadone Maintenance Clinics

Pursuant to [Executive Order 7J](#), and consistent with updated federal guidance from the Drug Enforcement Administration, the Department of Consumer Protection (the “Department”) issues the following rules and procedures for the delivery of methadone to homebound clients by methadone maintenance clinics.

- For purposes of this implementing order, “narcotic treatment program (NTP) authorized staff member” means a nurse, advanced practice registered nurse, physician, or physician assistant, law enforcement officer, national guard personnel, or anyone who has been trained by the NTP to deliver methadone.
- A NTP authorized staff member at a methadone maintenance clinic can deliver methadone to a client at home when a client notifies the clinic that they have symptoms consistent with an infection related to COVID-19, and a medical professional at the clinic determines that, based on the symptoms presented, for the health of that client and the staff and clients at the clinic, the client should be treated at home.
- A NTP authorized staff member and one other staff person will make each delivery and take all necessary infection control precautions before interacting with the client or other individuals at the client’s residence.
- Bottles of methadone shall be transported in a locked box.
- When delivering methadone, the NTP authorized staff member and other staff person shall not stop for any purpose while the methadone is in the delivery vehicle, except at the client’s home.
- When possible, staff will keep a distance of at least 6 feet between themselves and the client, in line with social distancing practices.
- The NTP authorized staff member will use a printed “face sheet” to verify the client’s identity in the same way that would be done at the clinic.
- The NTP authorized staff member will count the number of methadone bottles in front of the client to confirm the amount being delivered to the client.

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- The NTP authorized staff member will confirm the name, dose and date for each bottle.
- Consistent with guidance issued by the Substance Abuse and Mental Health Services Administration, the NTP authorized staff member and client will review and sign off on a chain of custody to confirm delivery and acceptance of the take-home bottles.
- Upon returning to the clinic, the NTP authorized staff member will document in the client record the home delivery and the number of bottles dispensed.
- A staff member will reach out to the client to keep in contact a minimum of every five days and document each phone interaction.
- Face-to-face clinical contact must occur monthly either in-person or through an approved tele-health mechanism.