Intensive Care Coordination (ICC)

Program Overview
Youth with complex behavioral health needs are at risk for inpatient care and other placements separating them from their homes and communities. ICC addresses these challenges with intensive care coordination and the wraparound practice model. Families do not need to have Medicaid coverage or be DCF-involved to receive Beacon’s ICC services.

Target Population
The ICC Program supports families with children up to age 18 who have complex behavioral and/or mental health challenges. This includes youth who are:

- In congregate care settings in need of discharge planning support
- At risk of out of home placement
- Frequently in need of emergency services and psychiatric inpatient care
- In need of ongoing care to remain in their homes and communities

Length of Service
The ICC Program supports families for approximately six months, based upon the family's needs.

Program Coverage and Providers
Beacon Health Options.

Referral Information
As a Provider, you can make a Community ICC Referral by faxing an ICC Referral Form to: 855-277-4228. You can obtain the referral form by visiting ctbhp.com and following: For Providers/Provider Resources/Forms/ICC Referral or Click here for ICC Referral Form.

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