

Community Support for Families (CSF)

Program Overview

Service designed to engage families who have received a Family Assessment Response from the Department and connect them to concrete, traditional and non-traditional resources and services in their community. This inclusive approach and partnership place the family in the lead role of its own service delivery. The role of the Contractor is to assist the family in developing solutions, identify community resources and supports based on need and help promote permanent connections for the family with an array of supports and resources within their community. The Contractor will work with families utilizing components of a Wraparound Family Team Model approach.

Target Population

The target population is families with children ages birth through 17 referred by DCF Area Offices to the Contractor based on the following criteria:

- a. the family is receiving a Family Assessment Response;
- b. DCF believes that the family would benefit from community support;
- c. The family has multiple needs and is willing to receive services from the Contractor; and
- d. Probate Court involved families where appropriate
- e. No safety factors identified.

Length of Service

The length of service provided to families will range from 30 days up to a period of six months based on the family's level of need and willingness to engage in services. The length of service can be extended by the Contractor on an as needed basis.

Program Coverage and Providers

| Region | Provider |
|----------|---|
| Region 1 | Child and Family Guidance Center |
| Region 2 | Clifford Beers Communicare |
| Region 3 | Community Health Resources |
| Region 4 | The Village for Families and Children Wheeler Clinic |
| Region 5 | Wellmore |
| Region 6 | Wheeler Clinic |

Agency Contacts

Each Area Office has an assigned gatekeeper. Gatekeeper reviews and approves all referrals before sending to provider agency. The Contractor assigns staff within one business day of receiving a completed referral inclusive of all required elements (CSF Referral Form, signed Release of Information and Service Plan).

In order to make a smooth transition to the community and prior to DCF closing its case, the Contractor will facilitate a Transition meeting with the family, their supports and DCF to exchange information, review the content of the Department's Service Plan, the activities currently underway, and what is needed to continue to support the family.