Q4 FY 2017 Program Report Card: Reunification and Therapeutic Family Time (RTFT), DCF

**Quality of Life Result:** Connecticut children grow up stable, safe, healthy, and ready to lead successful lives

**Contribution to the Result:** Reunification and Therapeutic Family Time is a program that began implementation in January 2015. RTFT has (3) service types Reunification Readiness Assessment, Reunification and Therapeutic Family Time. These services are designed for families with children (birth to age 17) who were removed from their homes due to protective service concerns. RTFT is contracted to provide services to between 643-708 families annually.

The program was implemented late 2014/early 2015 and current data collection comes manually through providers via a standardized data collection tool. PIE development became effective 9/1/16 and providers were requested to enter data for any active cases in RTFT on 7/1/16.

<table>
<thead>
<tr>
<th>Program Expenditures</th>
<th>State Funding</th>
<th>Federal Funding</th>
<th>Other</th>
<th>Total Funding</th>
</tr>
</thead>
<tbody>
<tr>
<td>Actual Expenses FY 2015</td>
<td>$3,001,299</td>
<td>$777,879</td>
<td>$29,798</td>
<td>$3,808,976</td>
</tr>
<tr>
<td>Actual Expenses FY 2016</td>
<td>$4,551,238</td>
<td>$1,173,248</td>
<td>$77,309</td>
<td>$5,801,795</td>
</tr>
<tr>
<td>Estimated Expenses FY 2017</td>
<td>$4,626,238</td>
<td>$1,173,248</td>
<td>$138,686</td>
<td>$5,938,172</td>
</tr>
</tbody>
</table>

**Partners:** DCF, Families, Resource Parents, Community Social Service Agencies.

**Data Pull:** 7/21/17

---

**How Much Did We Do?**

The number of new families enrolled by service type since Q4 FY 2016

<table>
<thead>
<tr>
<th>4QFY16</th>
<th>1QFY17</th>
<th>2QFY17</th>
<th>3QFY17</th>
<th>4QFY17</th>
</tr>
</thead>
<tbody>
<tr>
<td>TFT Only</td>
<td>Reunification Readiness Assessment</td>
<td>RRA</td>
<td>TFT Only</td>
<td>TFT Only</td>
</tr>
<tr>
<td>64</td>
<td>66</td>
<td>64</td>
<td>66</td>
<td>102</td>
</tr>
<tr>
<td>36</td>
<td>68</td>
<td>59</td>
<td>54</td>
<td>100</td>
</tr>
</tbody>
</table>

---

**Story behind the baseline:**

In Q4 FY 17, a total of 224 new families were served thru RTFT, slightly higher compared to last year and an increase of 25% since Q3.

There were a total of 318 children admitted during Q4 and most were admitted into TFT Only (n=137) followed by admissions into Reunification (n=100). The largest age group served were the 0-3 year olds (n=139).

Overall, RTFT has admitted 1,576 families for services in the last fiscal year, a 117% increase from last fiscal year (n=729).

It should be noted that caregivers who are involved in multiple service types with multiple children (e.g. TFT Only with Child 1 and RRA with Child 2) have limitations within PIE that allows caregivers to only have episode open at a time.

**Trend:** ▲

August 2017

---

**How Much Did We Do?**

The number of new families enrolled by service type and by race since Q4 FY16

**Story behind the baseline:** In comparison to previous quarters, Hispanic families experienced a 38% increase and White families a 27% increase in admissions. The rate of admissions for Black families has remained the same across the last three quarters. Black families experienced an increase in admissions in the Reunification and TFT Only service. Hispanic and White families experienced an increase in admissions into the Reunification Readiness Assessment and TFT Only services.

**Trend:** ▲

---

**How Much Did We Do?**

The number of new families discharged by service type since Q4 FY16.

**Story behind the baseline:** During Q4 FY17, there were 203 families discharged from RTFT. In comparison to the previous quarters, all three services experienced an increase in discharges.

**Trend:** ▲

---

**Trend Going in Right Direction?** ▲ Yes; ▼ No; ◄► Flat/ No Trend
Q4 FY 2017 Program Report Card: Reunification and Therapeutic Family Time (RTFT), DCF

Quality of Life Result: Connecticut children grow up stable, safe, healthy, and ready to lead successful lives

How Well Did We Do It?

The number of families discharged by discharge reason since Q4 FY16

Story behind the baseline: In Q4 FY17, 72% of families discharged as Completed Treatment, slightly lower than the previous quarter (78%). Overall, in the last fiscal year the average percentage of families discharged as having completed treatment has been 75%.

The discharges reflected in PIE support that RTFT providers appear to be successfully engaging families in all service types as evidenced by the low number of families discontinuing services.

Trend: ◄►

How Well Did We Do It?
The percentage of families discharged by race Q4 FY16

Story behind the baseline:
There were a total of 203 discharges during Q4 FY17.

In comparing previous quarters, Hispanic families experienced an increase in discharges, while White families experienced a decrease. Black families have maintained steady rates of discharge across previous quarters.

Trend: ◄►
Quality of Life Result: Connecticut children grow up stable, safe, healthy, and ready to lead successful lives in that they have experienced low percentages of placements and substantiations.

Anyone Better Off?
The number of children whose families completed reunification services who remain safely with their family six months following closure is defined by no new substantiation or no new entries into DCF care.

Chart #1:

Chart #2:

Story behind the baseline: Although there is no formal report available to measure this performance measure, families are being tracked informally. Overall, families reuniting through the RTFT program are showing significant stability post service closure.

Proposed Actions to Turn the Curve:

Ongoing PIE report monitoring is needed by providers to ensure that families are being discharged from PIE in a timely manner.

Trend Going in Right Direction? ▲Yes; ▼ No; ◄► Flat/ No Trend