



## DCF COVID-19 Daily Update Supporting Children, Families and Staff

May 18, 2020

### MILFORD DCF STAFF HIGHLIGHTED FOR WORK DURING THE PANDEMIC

This week, on both a national and local level, staff in the Milford Office were acknowledged for their leadership and efforts during the COVID-19 pandemic.

#### National Partnership for Child Safety Collaborative

Deputy Commissioner Jodi Hill-Lilly and Office Director Shawn Wright presented a session entitled "*Leading Through Crisis*" during a National Partnership for Child Safety Collaborative. To colleagues across the country, Shawn discussed application of his adaptive leadership style during the pandemic. He highlighted his efforts in maintaining consistent contact with his staff by use of "SCRUM" calls, distribution and utilization of personal protective equipment, organizing telework activities and balancing the critical work of the Department with the healthy and safety of the workforce.

According to Deputy Commissioner Hill-Lilly, "Shawn did an amazing job."

#### Representative Kim Rose

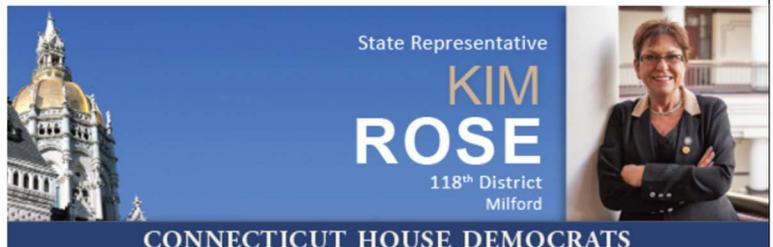
Thank you to Representative Kim Rose for sending this acknowledgement of the DCF staff in Milford to her constituents! We are appreciative of the partnership we have with our legislators and the opportunities we share to empower and support Connecticut's children and families.

Please see the message below....

Dear Neighbor,

During times of crisis, our community comes together like no one else. Recently, we started collecting nominations of friends and neighbors who are going above and beyond to help others during the COVID-19 pandemic.

Today I would like to highlight the [Milford office of the Department of Children & Families \(DCF\)](#).



The Milford DCF Office has provided the following update on how employees are continuing to help our community during this pandemic:



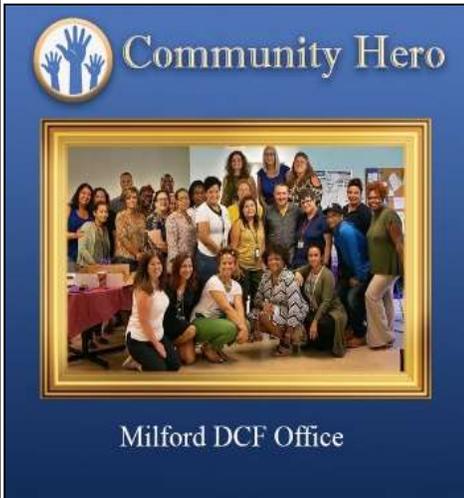
*"Despite the closure of the physical building, the DCF Office in Milford has been operational throughout the COVID-19 lockdown.*

*Social workers and investigators have been checking in with families and providing supports and services when needs are identified. Frontline staff conduct weekly calls or videoconferences with children in care ensuring their health and safety as well as making sure they are attending online school and they are receiving their therapy through telehealth. Given the office's close proximity to New York the decision was made for the building to be closed yet staff continued to telework using tablets and hotspots provided by the Department.*

*Our local DCF staff are truly essential workers that have been supporting and helping children and families through this trying time."*



I want to sincerely thank all the employees at the Milford DCF Office for continuing its crucial mission of helping and protecting children. Your work is always greatly appreciated and necessary, but it is even more so now. I also want to acknowledge leadership for providing the means for employees to work from home so effectively and for providing protective equipment for employees when they do have to visit a family to ensure safety.



DCF also wants to remind people that the new [Talk It Out](#) line is available for caregivers and parents who feel like they need to talk. Non-DCF professionals are on hand to take calls and simply listen when the stress of providing care becomes too much.

Do you know a first responder? A health care worker? Grocery clerk? Great neighbor? Nominate them for recognition! Please send me your nominee's name, picture, street address, email or phone, and two sentences as to how they have made our community stronger during the pandemic.

Please feel free to contact me at the Capitol at 1-800-842-8267, or by email at [Kim.Rose@cga.ct.gov](mailto:Kim.Rose@cga.ct.gov) - also please like my [Official Facebook Page](#) for news and legislative updates.

Sincerely,

Kim Rose