Office of the Claims Commissioner

At a Glance

Christy Scott, Claims Commissioner
Established—1959
Statutory authority—Chapter 53 and § 54-102uu of the General Statutes
Office location—450 Columbus Boulevard, North Tower, Suite 203, Hartford, CT 06103

Statutory Authority

The ancient legal concept of sovereign immunity provides that the state cannot be sued for monetary damages. Unless the legislature consents, the state cannot be held liable for any damage or injury it causes, or for the cost of any goods, services or benefits received by the state.

The Connecticut Constitution provides in section 4 of Article Eleventh that: “Claims against the state shall be resolved in such manner as may be provided by law.” Pursuant to that constitutional provision, the legislature established a procedure for resolution of claims against the state in Chapter 53 of the General Statutes. That chapter requires claims against the state to be presented to a Claims Commissioner who is appointed by the Governor with the advice and consent of the General Assembly.

A claimant may seek an award of damages from the Claims Commissioner or may request that the Commissioner grant authorization to sue the state in Superior Court. If the claimant seeks a monetary award, the Claims Commissioner must decide whether the claim is a “just claim,” which in equity and justice the state should pay, provided that the state has caused damage or injury, or received a benefit. If the Commissioner determines that the claim is a “just claim,” the Commissioner may either award payment in an amount up to $20,000 or recommend payment in excess of $20,000 to the General Assembly. If the claimant seeks authorization to sue the state, the Commissioner must determine whether the claim presents an issue of law or fact under which the state, were it a private person, could be liable and whether authorization to sue is just and equitable. Appeals from decisions of the Commissioner are made to the General Assembly.

Certain claims for damages are statutorily excluded from the Claims Commissioner’s jurisdiction, either because legislation exists that waives the state’s immunity for that type of claim, or because another forum exists in which the claim can be considered. For example, the Claims Commissioner lacks jurisdiction over certain claims related to defective highways and bridges; public works contracts; operation of state-owned vehicles; employment benefits; payment of grants in lieu of taxes; tax refunds; misuse of personal data; and the rights of patients with psychiatric disabilities. The Claims Commissioner also may not consider claims upon which suit otherwise is authorized by law, including suits to recover similar relief arising from the same set of facts, and claims for which an administrative hearing procedure otherwise is established by law.

In 2008, the General Assembly expanded the Claims Commissioner’s jurisdiction to include review of claims for compensation for wrongful incarceration. Section 54-102uu of the
General Statutes requires the Commissioner to award compensation to individuals who have been wrongfully incarcerated and who meet certain statutory eligibility criteria.

Public Service

Summary of Fiscal Year 2016 Claims Activity

- During FY 2016, the Commissioner received 331 new claims. A total of 81 of those new claims were adjudicated or disposed of in FY 2016. A total of 482 claims were adjudicated in FY 2016.
- Of the 331 new claims filed in FY 2016, 134 were filed by inmates. Of the 482 claims adjudicated during this year, 177 were claims that arose while the claimant was an inmate and in the custody of the Department of Correction.
- During FY 2016, 5 wrongful incarceration claims were received. A total of 16 wrongful incarceration claims were adjudicated in FY 2016. The Commissioner entered awards totaling $27,285,500 for 8 wrongful incarceration claims.
- The Commissioner entered awards for claims adjudicated in FY 2016 totaling $52,571 for 47 claims where the award did not exceed $20,000. Thirty-nine claimants were granted permission to sue the state.

Improvements/Achievements Fiscal Year 2016

In fiscal year 2016, the Office of the Claims Commissioner adopted an electronic internal case management system, began accepting legal filings by email, simplified the process for requesting and receiving a filing fee waiver, and continued to update and streamline the claims procedures generally, with a focus on providing claimants with a timely disposition of their claims. A major software project is currently underway that, when completed in early 2017, will provide the office with efficient internal case management and streamlined work flow, expanded electronic filing capabilities, and public access to claims status information.