



# inroads

May 2014

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**Norwich Repair Facility**  
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**New Haven Repair Facility**  
140 Pond Lily Avenue  
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**After Hours Emergencies**  
Call **1-877-454-4204** (toll-free)  
Your call will be answered through  
the Department of Energy and  
Environmental Protection Dispatch  
Office, which will assist you.

**Online**  
Go to:  
<http://das.ct.gov> and click on **FLEET  
OPERATIONS** for additional infor-  
mation on fueling locations, acci-  
dent forms and mileage reports.

## Recalls

There is no doubt that today's vehicles are engineered and built to far outlast those of 20 or more years ago. However, this does not mean that all new cars and trucks come out of the factory 100% perfect. Over the past couple of years there have been technical service bulletins (TSBs), and/or

recalls on a number of vehicles in our fleet. TSBs are used when the manufacturer knows there is a problem and issues advice on how to fix it. A recall is typically related to a safety issue and comes at the behest of an organization like the National Highway Traffic Safety Administration (NHTSA).

As the vehicle owner, we at DAS/Fleet are the first to be notified whenever a campaign has been launched to correct a concern. To help us manage the process of seeing that each recalled vehicle is repaired, we add the critical details to every vehicle's database and create a master list of all cars/trucks that are impacted. When a vehicle on this list comes into one of our shops for service the work order will flag any additional concern. As progress is made to complete the corrective action (sometimes done in our shops, but most often repaired by the dealer), we update our information so that all repairs are addressed in a timely fashion.

Currently, we are managing the following campaigns:

<b>Chevy Silverado</b> -	<i>engine fire</i>
<b>Dodge Caravan</b> -	<i>airbag</i>
<b>Ford Crown Victoria</b> -	<i>steering shaft</i>
<b>Ford Escape</b> -	<i>engine fire</i>

Over the past couple of years here are some of the repair campaigns that have been completed:

<b>Chevy Cruze</b> -	<i>engine fire</i>
<b>Dodge Dart</b> -	<i>engine mount bracket</i>
<b>Dodge Caravan</b> -	<i>reprogram the power-train control module (PCM)</i>
<b>Ford Escape</b> -	<i>overheating/engine fire</i>
<b>Toyota Prius</b> -	<i>steering shaft, accelerator pedal</i>

Fleet will continue to manage vehicle repair/update campaigns and involve affected agencies as appropriate to ensure that all vehicles on the road are in good working condition. We ask for your support to help us achieve our goal of completing the necessary actions as timely as possible.

## Who Needs Air Conditioning?

It is hard to believe, but we are fast approaching the time of year when air conditioning is in high demand. With this thought in mind we encourage you to alert your drivers to test their vehicle's air conditioning systems now while the weather is springlike.

Reporting any deficiencies early on will allow us the time to schedule and complete repairs before the summer heat arrives.

## Did You Know?

Newsletters are posted on our website. Could other employees in your agency benefit from reading *Inroads* each month? If so you have two options for providing this newsletter to your employees. You can forward the newsletter via email, or direct them to our webpage. Just make your staff aware that they can go to the DAS home page and click on the Fleet Operations link. You will see that each issue posted and available to read.

## No Gas for You!

Drivers who are accustomed to fueling their vehicles at the Wallingford (Wharton Brook Connector), or Stratford (Surf Avenue) locations will have to find another spot to get gas for a while. Both of these locations will be put out of service in May for tank replacement. At this time we do not have the anticipated start or completion dates of that upgrade.

A complete list of DOT fuel stations is available on the Fleet page of the DAS site, or you can click on this link [http://www.ct.gov/dot/lib/dot/documents/dpurchasing/abc\\_station\\_listing\\_-\\_all\\_state\\_fuel\\_stations.pdf](http://www.ct.gov/dot/lib/dot/documents/dpurchasing/abc_station_listing_-_all_state_fuel_stations.pdf).