



Supplier Solicitation Response and Addenda Guide

(Updated August 5, 2025)

[How to Respond to a Solicitation for CTsource](#) (Click this link to launch WebProcure Help)

1. Access the WebProcure log in page at: <https://webprocure.proactiscloud.com/Login> (Remember to bookmark the link above in your web browser. Internet Explorer (IE) is not a supported browser for this application)
2. Log in to CTsource
3. Enter your Username and Password.
4. Click Login.

NOTE: If you don't remember your username or password, contact WebProcure at 866-889-8533 or send an email to suppliersupport@proactisservicedesk.com

Click to register [here](#) if you have not registered in CTsource

5. When you log in to your account the header section for all solicitations will appear.
6. Located on the right side of the Home page will be the current available opportunities section that are associated with the commodities you registered for. To view the current available opportunities, you can either select the number under formal or informal solicitations or you can select the **Solicitations** dropdown menu under the header. The **Solicitations** dropdown menu provides you with access to **View all Organizations Solicitations**, **View all public solicitations** and access to **View Past Solicitations**.

Tip: Online help tool click here

Organization	Solicitations		Order	Contracts	Invoice
	Formal	Informal			
State of Connecticut	3	4	0	1	0

7. To access the *Current Solicitations* page, under the **Solicitations** drop down menu select **View Current Solicitations**.
8. Make sure to look under "My List" and "Other Active Opportunities" to see all solicitations.
9. To display the most recent solicitation(s), type the current date in the start date box. If you wish to view a certain solicitation and know the solicitation number, enter the solicitation number in the "Filter By Opp. No" box.

10. Below lists two ways to create a new response for a solicitation:

- Click on the “Add New Response” button below the listed title.
- Click on the action three dots to the right of the solicitation listing.

Filter by Agency

Filter By Title

Filter By Opp. No

Start Date From (MM/DD/YYYY)

Start Date to (MM/DD/YYYY)

End Date From (MM/DD/YYYY)

End Date To (MM/DD/YYYY)

Please be sure to view both "My List" and "Other Active Opportunities."

Solicitation(s) to which you have been invited and/or responded

My List
Other Active Opportunities

Opp. No	Agency	Title	Start Date	End Date	Time Remaining	Bid Status	Actions
20PSX1234 ★	State of Connecticut	CTsource Demonstration	October 26, 2020 at 11:35:00 PM EDT	November 04, 2020 at 1:00:00 PM EST	8d:14h:23m	Active	⋮
+ Add New Response							

OVERVIEW

11. The bar at the top of the solicitation is referred to as the Header. The *Overview* section is the first section you will be taken to when you choose the solicitation you wish to respond to. This section will review all basic information of the solicitation.

12. Make sure to respond, acknowledge and download all documentation.

Overview
Requirements
Questionnaire
Review Response
Collaborate

No 20PSX1234

Type Informal/RFQ

Duration

<i>Start Date</i>	October 26, 2020 at 11:35:00 PM EDT	<i>End Date</i>	November 04, 2020 at 1:00:00 PM EST
<i>Start Date</i>	October 27, 2020 at 11:50:00 PM EDT	<i>End Date</i>	November 04, 2020 at 12:45:00 PM EST

Vendor Q&A Duration

Agency State of Connecticut

Contact Details Geri-Lynne Gagne
450 Columbus Blvd Hartford CT, 06103 United States
Tel:
Fax:

Description CTsource Demonstration

Delivery Term Free On Board Destination

Payment Terms Vendor Specified

**You must review and acknowledge receipt of the documents before responding to this Solicitation.

**You must respond to all required fields on this page before responding to this Solicitation.

[Check All]
[Uncheck All]

Original Solicitation Documents

Select	Accepted	Document	Actions
<input type="checkbox"/>		ITB Contract Package.docx	⋮

Accept

Review
Download Document

13. Once you accept all documents the box with the check mark to accept will change to a double green check mark in the select and accepted boxes.

Select	Accepted	Document	Actions
✓	✓	ITB Contract Package.docx	⋮

14. Once you have downloaded all documents and accepted the information displayed on the Overview page you must respond to the *Electronic Signature* section and then “Save Responses”.

▼ Electronic Signature

Instructions

Instructions IMPORTANT: The following electronic signature requires supplier agreement in order to respond to an Invitation to Bid (ITB). Suppliers responding to any other solicitation type are not required to agree. The individual submitting this electronic signature must be authorized to sign contracts on behalf of the company and must be listed as such in the company's corporate resolution/vendor authorization documents. Please keep in mind that the person listed as "authorized" must be the same person submitting their electronic signature when completing their company's submittal.

ELECTRONIC SIGNATURE OF PERSON AUTHORIZED TO SIGN SOLICITATIONS ON BEHALF OF THE COMPANY:

*I am duly authorized to sign documents on behalf of this company. By selecting "I Agree" in the drop down box below, I confirm and understand that an electronic signature is taking place and I intend to be bound by and authenticate this electronic record, and attest to the statements contained within. I hereby certify that all information supplied is true to the best of my knowledge and belief, subject to the penalties of false statement.

-- Choose One --

*In addition, the above named respondent fully acknowledges and agrees with all of the terms and conditions contained in this Solicitation/Contract. Further, if the above named respondent is awarded a contract for the goods and/or services called for in the solicitation, the respondent's electronic signature shall mean that the respondent shall be bound by and perform fully in accordance with all of the terms and conditions set forth in the solicitation and Contract.

-- Choose One --

*The respondent hereby certifies under penalty of false statement that all the information supplied is complete and true.

-- Choose One --

Save Responses

15. You can print a copy (or view a PDF version) of the solicitation from the “Print” button at the bottom of the page. All the bid information, requirements and questionnaire information are provided.

16. Next you must respond to “Respond to the Questionnaire” and/or “Respond to Requirements” sections. Both must be completed before you can attach your bid documents or Bid on Items. If you do not complete these sections, you will see a double asterisk note at the top of the page.

Respond to Questionnaire Respond to Requirements Print Close

**Please respond to the required Questions in order to respond to this Bid

**Please respond to the Requirements in order to respond to this Bid

NOTE: These are the same tabs that are in the Header. All tabs must be completed before you can submit your bid. It is best to complete the tabs in the order they are presented: Overview, Requirements, Questionnaire, and Respond tab.

* Denotes required item response

0 of 1 items responded.

Your response has no attachment!

The above pop up is a helpful message to provide a real-time status of your response submittal.

QUESTIONNAIRE

17. In the questionnaire you must complete all questions for each section before the system will allow you to submit your response.

Company Information	
Contractor Debarment and/or Suspension	
Disclosure Statement of Criminal Convictions and/or Disciplinary Action	
OSHA	

Please provide responses to the following questions.

Question	Response
*Detail full name and title of the individual legally authorized to sign solicitations on behalf of the company.	
*Is your company a micro-business or Veteran's owned micro-business?	--Select--
*If you are a state employee, what is your position, agency, agency address. If you are not a State Employee, enter N/A	

[Save](#) [Done](#) [Cancel](#) [Next Section >>](#)

RESPONSE

18. Upon completion of the last section of the questionnaire, click Done, the system will bring you to the *Review Response* page. If responding to a solicitation with line items, you can either:

- Click on the “Bid on Item” button to enter a response for each item individually; or
- Click “Download Response Template”, to open an Excel spreadsheet to enter a response for all items listed. Save a completed version of the spreadsheet to a desired location on your computer. Go back to the Review Response page and click “Import Response” to upload the completed version of the spreadsheet from your computer.

Note: the system will not accept filenames with special characters.

Overview Requirements Questionnaire Respond Attach Documents **Review Response** Collaborate

DRAFT BID
You must respond to all required fields before you will be able to submit your Bid.

[View All Items](#) [View Items with Bids](#)

[Download Response Template](#) [Import Response](#)

No.	Item	Brand	Supplier Prt. No	Mnfr. Name	Mnfr. Prt. No	Dlrv. Date	Unit	Unit Bid	Qty	Total	Actions
1*	Widget						each		10.000	N/A	⋮

Documents Required Before Bidding

ITB Contract Package.docx

Note: To accept documents, please visit the Solicitation Overview screen. Next to the document name is a checkbox. Select that and click the Accept button. Note: it is strongly recommended that you view documents before accepting them.

[Bid on Item](#) [Download](#) [Close](#)

If responding to a solicitation without line items, you must attached your response by clicking the “Add Attachment” button or click the *Attach Documents* page.

[Add Attachment](#) [Print](#) [Close](#)

If required, submit documents to be seen by the Buyer on the *Attach Documents* page and click the “Done” button when complete.

- Select the “Add Attachment” button, “Browse” for attachment and click the “Upload” button.
- You can upload up to 5 documents at one time and then select Upload.
- You may verify documents have uploaded properly on the *Review Response* page prior to submission.

The screenshot shows a navigation bar with tabs: Overview, Requirements, Questionnaire, Respond, **Attach Documents**, Review Response, Collaborate. Below the bar, a yellow box contains a warning: “⚠ DRAFT BID Your Bid must be submitted from the Review Response page for this opportunity to be seen by the Buyer.” To the right is an orange “Review & Submit” button. The main content area is titled “Supplier Attachments” with a sub-section “No documents are attached to this Solicitation item”. At the bottom right are “+ Add Attachment” and “Done” buttons.

SUBMIT RESPONSE

19. When ready to submit response to the Buyer, click the “Review & Submit” button.

The screenshot shows a navigation bar with tabs: Overview, Requirements, Questionnaire, Respond, **Attach Documents**, **Review Response**, Collaborate. Below the bar, a yellow box contains a warning: “⚠ DRAFT BID Your Bid must be submitted from the Review Response page for this opportunity to be seen by the Buyer.” To the right is an orange “Review & Submit” button. The main content area shows a green message: “Submission confirmation email sent” with a “Retract” button to the right.

RETRACT RESPONSE

You may “Retract” your submission to make changes before the due date and time. If addenda is entered by the Buyer, you will receive a system generated email as such and may be required to review and retract your submission. All addenda must be reviewed and accepted in order to make changes to your response.

To revise your response – click on the second set of action buttons and select the appropriate menu option.

The screenshot shows a table with columns: Response #: 20PSX1234, State of Connecticut, CTsource Demonstration, October 26, 2020 at 6:35:00 PM EDT, November 11, 2020 at 7:00:00 AM EST, 8d:21h:25m, Amended. Below the table, a row shows: Response #: 1, Quote 1, Status: Responded. To the right of the status is a three-dot menu icon with a red arrow pointing to it. At the bottom, the text “Solicitation 20PSX1234” is followed by a list of options: Retract & Edit Response, Retract & Delete Quote Responses, and View Response Summary.

Review and make all appropriate changes and submit – click either the “Review & Submit” or “Submit” button is at top of page the Retract button will appear along with a message stating your response was submitted successfully once again.

DRAFT BID

Your Bid must be submitted from the Review Response page for this opportunity to be seen by the Buyer.

Review & Submit**DRAFT BID**

Your Bid must be submitted from the Review Response page for this opportunity to be seen by the Buyer.

Submit**VENDOR Q&A CENTER/COLLABORATE****Overview****Requirements****Questionnaire****Review Response****Collaborate**

In the Collaborate tab or Q&A Center you may ask the buyer questions. When the solicitation contact has answered the question(s), you will receive an e-mail with a response. You may also return to this page to view the response at another time. All questions and answers will be posted on the Bid Board as an attached addendum.

▼ 20PSX1234 ★	State of Connecticut	CTsource Demonstration	October 26, 2020 at 11:35:00 PM EDT	November 04, 2020 at 1:00:00 PM EST	8d:5h:54m	Active	⋮
Response:#1	Quote 1		Status: Responded				

Solicitation 20PSX1234

 Print
 Q&A Center

Solicitation Q&A Center**Close****Ask a Question**

Is this where I ask a question?

 Post Q&A Center Bulletin BoardExport as: 

Search



No questions found

20PSX1234 - CTsource Demonstration

CTsource Demonstration

Bid Type

Informal / ITB

Duration Dates

October 26, 2020 at 6:35:00 PM EDT to November 04, 2020 at 7:00:00 AM EST

Vendor Q&A

October 27, 2020 at 6:50:00 PM EDT to November 04, 2020 at 6:45:00 AM EST

Duration Dates

Agency Contact Details Geri-Lynne Gagne
450 Columbus Blvd Hartford CT, 06103 United States
Tel:
Fax:

In the Solicitation Q&A Center you may ask questions by typing in your question in the large text box titled "Ask a Question" and click the "Post" button to send the question to the buyer. After submitting your question click the "Close" button.

Using the "Action" button you can edit, attach or delete your questions.

All questions from suppliers and the buyer's responses will display under the Q&A Center / Bulletin Board section. The buyer may elect to send a message to all suppliers via the Bulletin Board. You will also receive an email if a Bulletin Board message is added.

How to View a Solicitation Addendum and Accept Change Details

- Supplier will receive Addendum email with instructions for a solicitation as stated below.

WebProcure Solicitation Addendum

Please follow the steps below to review the changes made to this Solicitation. You may make edits to your response until the specified End Date and Time is reached.

ATTENTION: IF YOU HAVE ALREADY SUBMITTED A BID RESPONSE, YOU MAY BE REQUIRED TO ACCEPT THE ADDENDUM AND RE-SUBMIT YOUR BID TO ENSURE THE STATE OF CONNECTICUT SUCCESSFULLY RECEIVES YOUR BID RESPONSE.

To access the addendum:

- 1) [Log into CTsource](#)
- 2) Click on the **Solicitations** navigation menu.
- 3) Click on **View Current Solicitations for State of Connecticut**.
- 4) Locate the **Solicitation** by entering the **Solicitation #** in the **Opp No** filter.
- 5) Click the **Submit** button.
- 6) Follow the instruction below based on your previous actions taken on the **Solicitation**.
 - If you have previously responded to the bid, select "Add New Response" or "Retract & Edit Response."
 - If you have viewed the bid or entered a draft bid response, select "Add New Response" or "Submit/Edit your Response."
 - If you have not previously accessed the bid, select "Add New Response."
- 7) Review the **Solicitation** changes.

2. Log in with your username and password.



WebProcure

Username / Email Address

Username or Email

Password

Log In

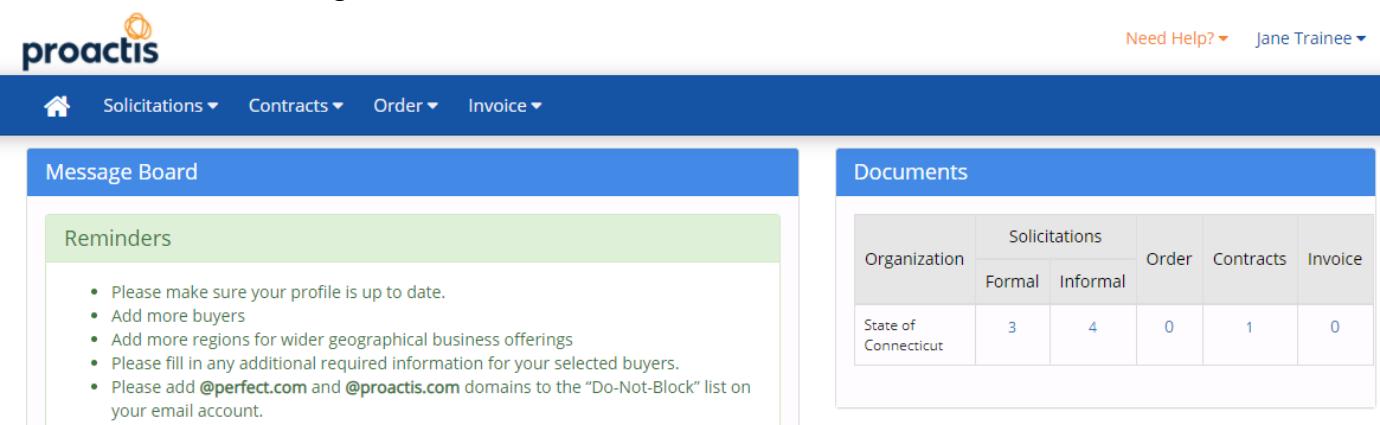
Trouble Logging In?

Vendors

NOTE: If you don't remember your username or password, contact WebProcure at 866-889-8533

Click to register [here](#) if you have not registered in CTsource

3. Click on the **Solicitations** navigation menu.



proactis

Need Help? ▾ Jane Trainee ▾

Solicitations ▾ Contracts ▾ Order ▾ Invoice ▾

Message Board

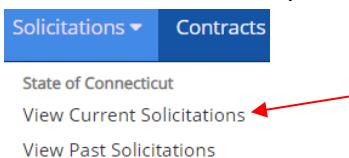
Reminders

- Please make sure your profile is up to date.
- Add more buyers
- Add more regions for wider geographical business offerings
- Please fill in any additional required information for your selected buyers.
- Please add [@perfect.com](#) and [@proactis.com](#) domains to the "Do-Not-Block" list on your email account.

Documents

Organization	Solicitations		Order	Contracts	Invoice
	Formal	Informal			
State of Connecticut	3	4	0	1	0

4. From the **Solicitations** drop down menu, select **View Current Solicitations for State of Connecticut**.



Solicitations ▾ Contracts

State of Connecticut

View Current Solicitations

View Past Solicitations

5. Locate the Solicitation by entering Solicitation number in the “Filter by Opp. No.” field at top of page.

Filter by Agency	Filter By Title	Filter By Opp. No.
-- All --		<input type="text" value="20PSX1234"/> 
Start Date From (MM/DD/YYYY)	Start Date to (MM/DD/YYYY)	End Date From (MM/DD/YYYY)
Select Date 	Select Date 	Select Date 
End Date To (MM/DD/YYYY)		
Select Date 		
<input type="button" value="Submit"/> <input type="button" value="Reset"/>		

6. Click the Submit button. (if Solicitation does not appear, go to “Other Active opportunities” and re-enter number)
 7. Select the Solicitation by clicking on the link in the Opp. No. column on the left-hand side of the page or click on the link Response:#1 to view the changes. Read the messages and prompts to help navigate through.

Opp. No.	Agency	Title	Start Date	End Date	Time Remaining	Bid Status	Actions
20PSX1234	State of Connecticut	CTsource Demonstration	October 26, 2020 at 6:35:00 PM EDT	November 11, 2020 at 7:00:00 AM EST	7d:7h:16m	Amended 	

8. To Review the Solicitation change details, select the action buttons next to the most recent addendum and select View & Accept Change Details. Then select the Version you want to compare with new addendum and select Show Comparison and click “Close”.

Solicitation History					
Version No.	Viewed 	Issued Date/Time		Accepted	Addendum Actions
Original 	Yes	October 26, 2020 at 6:35:00 PM EDT October 26, 2020 at 6:35:00 PM EDT		N/A	
Addendum 01	Yes	November 02, 2020 at 3:24:17 AM EST November 02, 2020 at 3:24:17 AM EST		N/A	
Addendum 02	Yes	November 02, 2020 at 3:27:38 AM EST November 02, 2020 at 3:27:38 AM EST		N/A	

 indicates that your last-submitted response was based on this version of the Solicitation.

To view a comparison of the Active version of the Solicitation with a previous version, select a version from the drop down and click Show Version Comparison.

-- Select a Version --  

 [View & Accept Change Details](#)
 [Download Change Report](#)

Solicitation Version Comparison

Version No. 01

Version No. 02

CTsource Demonstration
Informal Solicitation No.20PSX1234

State of Connecticut

CTsource Demonstration
Informal Solicitation No.20PSX1234

State of Connecticut

Header Information

Contact Geri-Lynne Gagne
450 Columbus Blvd Hartford CT, 06103 United States
Tel:
Fax:

Contact Geri-Lynne Gagne
450 Columbus Blvd Hartford CT, 06103 United States
Tel:
Fax:

Duration Dates *Start Date:* October 26, 2020 at 6:35:00 PM EDT
End Date: November 11, 2020 at 7:00:00 AM EST

Duration Dates *Start Date:* October 26, 2020 at 6:35:00 PM EDT
End Date: November 11, 2020 at 7:00:00 AM EST

Vendor Q&A Dates *Start Date:* October 27, 2020 at 6:50:00 PM EDT *End Date:* November 04, 2020 at 6:45:00 AM EST 

Vendor Q&A Dates *Start Date:* October 27, 2020 at 6:50:00 PM EDT *End Date:* November 10, 2020 at 6:45:00 AM EST 

Title CTsource Demonstration

Title CTsource Demonstration