A Word from the Chief on CISS

[Connecticut Information Sharing System]

Reactions from CJIS Governing Board Member, Chief James Cetran, on the live demonstration of CISS Search, the newest technology available for State of Connecticut’s criminal justice community.

On July 26, 2018, CPCA President, Chief James Cetran, attended a live demonstration of CISS Search¹, the newest investigative technology now available for law enforcement officers in the State of Connecticut. The live demo was presented to the Criminal Justice Information System (CJIS) Governing Board during their Quarterly Meeting. The demonstration previewed newly added criminal justice data that is now available through the CISS Search application. The most recent update, Release 10 (R10) was deployed to production for CISS as of July 23, 2018.

(Read more on R10 in the CJIS Project Management Update on p. 10)

On a brief conference call, CJIS Roadmap spoke with Chief Cetran about the CISS Search demonstration. On the call with the Chief were two Wethersfield Police Officers who also attended the live demonstration of CISS Search, Sgt. Anthony Demonte and Det. James Darby.

Continued on p. 3

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CJIS Governing Board

Revolutionary Technology
Linking Connecticut’s Criminal Justice & Law Enforcement Community
August 2018 Vol. 7 No. 5
www.ct.gov/cjis

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All comments, corrections, and inquiries about CJIS Roadmap and CISS should be directed to
CJIS.HelpDesk@ct.gov
for documentation by the CJIS Help Desk.
Humayun Beg, CJIS Executive Director
Carolyn Denesha, Technical Writer

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~ Meetings ~

Save the Date Reminders!

CJIS QUARTERLY GOVERNING BOARD
October 25, 2018 at 1:30 pm
Office of the Chief State's Attorney
Division of Criminal Justice
300 Corporate Place, Rocky Hill, CT

CISS QUARTERLY STATUS
October 31, 2018 at 1:00 pm
Office of the Chief State's Attorney
Division of Criminal Justice
300 Corporate Place, Rocky Hill, CT
(A Word from the Chief about CISS…Cont. from p. 1)

Here’s what we learned from Chief Cetran and the Wethersfield Police Officers that were present for the CISS Search demonstration.

**Question 1:** The live demonstration of CISS Search previewed the system’s capability to search multiple Criminal Justice Source Systems at the same time. **How will this feature help to reduce the amount of time police officers (and other criminal justice agencies) spend on administrative tasks?**

After many years and many meetings discussing the CISS concept, Chief Cetran stated it was “An eye opening experience,” to finally see CISS Search in action. The **CPCA** President also stated that, “Seeing a visual presentation of CISS Search was very effective,” and recommended that law enforcement see a visual demonstration of CISS to quickly understand what the system can do now to streamline the investigative process.

The Chief and his team indicated the demonstration shed some light on newer capabilities of the CISS Search application that they had been unaware of prior to seeing the live demonstration. One feature they were excited about was the ability to search for partial information. The Chief indicated the partial search feature will be a huge time saver for the future of investigating police cases.

**Reactions from the Chief**

**CISS Search Live Demonstration**

“The eye opening experience... Seeing a visual presentation of CISS Search was very effective.”

- Chief James Cetran, CPCA President

Sgt. Anthony Demonte, stated, “As a detective, a lot of time is spent on research going through several different databases to gather information on a suspect’s known addresses, DMV records, DOC incarcerations, probation, etc. With CISS everything you are looking for is in one place.” Sgt. Demonte also stated, “CISS will be valuable for Patrol Officers because they will only need to know how to operate one system instead of many.”

Det. James Darby stated, “Learning that we [Law Enforcement] can access infractions information through CISS was fantastic for us. We get a lot of cases with a partial registration...If this thing [CISS] works as advertised, this will be great.” Det. Darby indicated he was looking forward to having the ability to retrieve and easily share information with other criminal justice agencies through CISS.
Question 2: The CISS Search demonstration also previewed MultiVue technology, the “Google-like” search capabilities and centralized analytical tools contained within CISS Search that were originally envisioned for the state-wide information technology for sharing criminal justice information. With the ability to narrow down search results from many criminal justice source systems all in one place, how will CISS Search improve officer safety (during traffic stops, responding to a call, etc.)? How will gathering information through CISS aid Law Enforcement during the investigation process?

Regarding improvements to Police Officer Safety, Det. Darby stated, “The first thing I think of when officer safety is mentioned is serving arrest warrants...” When officers must serve multiple arrest warrants to one location, safety is always a major risk factor. Det. Darby went on to say that, “having that one sheet with everyone’s picture on it will help improve officer safety. Currently, we work off many sheets of paper, sometimes there is no photo available.” Darby added, “On a [traffic] stop, looking down at many pieces of paper is also dangerous. With CISS an officer can access information quickly, on screen, instead of shuffling through sheets of paper.”

**Offender Images now available through CISS Search**

Through CISS Search, authorized users now have ability to locate offender photos from Department of Correction (DOC) Inmate records.

**Coming Soon - More Image Resources for CISS Search**

In the future, authorized CISS Search users will have ability to locate comprehensive offender image data from multiple criminal justice source systems. Photo data for future CISS Search Release will include images from these source systems: DMV Driver’s License and Non-Driver State ID Card photos; CSSD Case Management System photos; and DESPP Sex Offender Registry (SOR) photos. Future release will also provide the FBI’s NCIC image numbers for Wanted Persons photos. NCIC image numbers must then be entered into the COLLECT source system to retrieve available Wanted Persons’ photos.

**Wish List from the Chief – Future CISS Integration**

Chief Cetran stated that he hoped the future goals for the CISS Project will include integration of Computer-Aided Dispatch (CAD) systems data for CISS Search. The Chief firmly believes integration of CAD, the automated systems used by 911 Emergency Services, should be In Scope for the next phase of the CISS Project and stated, “Police contact information is often contained in non-arrest, CAD data. Having access to CAD data through CISS Search would be a life-saving resource for officers to access in the field.”

CAD* systems, described in the Law Enforcement Information Technology Standards Council specifications document, *Standard Functional Specifications for Law Enforcement Computer Aided Dispatch (CAD) Systems*, collect initial information from an incident and then feed the information to one or more RMS [Records Management Systems] systems. CAD systems allow for partial automation of public safety operations including emergency vehicle dispatching, vehicle status, incident reporting, management information, shift change roll call, “Be on the lookout” (BOLO) files, and the ability to schedule a call in the future.

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CISS Search, a centralized investigative tool, is a user-friendly approach to case investigation that saves time by searching all criminal justice databases currently integrated with CISS with a single search operation. The comprehensive search results reduce the amount of time spent logging in and out of different systems and inputting the same search terms into multiple databases in order to retrieve all of the information needed to investigate an offender and/or gather information about a criminal case.

New Data Available for CISS Search
As of July 23, 2018, CISS users now have ability to search the following criminal justice databases through CISS Search:
- Offender Based Information System (OBIS)
- Paperless Re-Arrest Warrant Network (PRAWN)
- Criminal Motor Vehicle System (CRMVS)
- Protection Order Registry (POR)
- Centralized Infraction Bureau (CIB)
- DOC and BOPP CaseNotes
- Master Name Index (MNI)
- Computerized Criminal History (CCH)
- Weapons Registry

Subscribe to Notification Alerts
CISS Search now contains a Notifications Menu in the Menu Bar. Users have the ability to subscribe to criminal justice event Notification Alerts and CISS System Administrator Notifications. Users may choose to receive Notification Alerts via text message on their mobile device, subscribe to email alerts, or retrieve the Notification Alert message from within the Notifications Menu.

Docket Number Search Tips
For all Docket Number searches do not enter any hyphens (-). To search Judicial District Docket Numbers originating from CRMVS and POR, you must enter a space after the 3rd character, then enter the remaining characters. To search an OBIS record’s Judicial District Docket number, only enter the characters do not include any spaces.

Partial Registration Search
With a few key pieces of information, CISS Search is able to pull license plate number/letter matches from the available source systems that have been indexed in CISS. This feature is a helpful aid for investigating partial license plate identifications of 3 or more license plate characters.

NEED HELP USING CISS?
Contact the CJIS Help Desk!
Email: cjis.helpdesk@ct.gov
Phone: (860) 622-2000

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2 CISS Users must have appropriate security clearance to view certain aspects of searchable data and/or databases that are available through CISS Search and subscribe to notification alerts.
Get Trained! CISS Search User Training

Finding it difficult to set aside time to take your CISS User Authorization Training? You are not alone. The CJIS team is aware that many users are facing scheduling and resource constraints. This can be challenging to Agencies with CISS User Training goals. If setting aside 3 to 4 hours in a single workday to complete CISS Training does not fit your schedule needs, simplify your CISS training plan for CISS Certification Success.

Convenient, Online Training in Modules
Did you know CISS Search User Training is available online in pre-divided training modules? Each CISS training module consists of short instructor-narrated tutorial video segments and interactive information slides.

Smart Technology
The CJIS Academy’s online training portal uses smart technology that ‘remembers’ the user’s progress in the CISS Search training course. Pause or exit anywhere during online training and the location is automatically book-marked. Upon the next login, the user will be prompted with a popup message asking, “Would you like to resume where you left off?” Simply clicking the ‘Yes’ button will continue their CISS training from the book-marked location.

Work Smarter, Not Harder
Training modules also contain practice review quizzes throughout the course that can be taken as many times as needed with no impact to the final certification exam taken at the end of the course. Use the practice quizzes anytime to sharpen your CISS Search User knowledge!

Planning for Success
Personalize a training plan that works with your schedule.
Simplify your CISS training plan. Schedule calendar appointments with yourself to take the online CISS Search User Training. Set reminders for each CISS training appointment and hold yourself accountable to your personalized training plan.

Simple 5-Day Training Plan

<table>
<thead>
<tr>
<th>CISS Certification Success Schedule</th>
<th>Online Search User Training Modules</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Day 1 – Welcome</strong></td>
<td><strong>Start day one of your CISS Search User Training Online with the Welcome Module. This segment takes under 5 minutes to complete, 1st Training Goal Accomplished!</strong></td>
</tr>
<tr>
<td><strong>Day 2 - Section 1: CISS Introduction &amp; Overview</strong></td>
<td><strong>The second training module, Section 1, takes most users between 20 - 30 minutes to complete including the practice review quiz, Checkpoint #1, at the end of the module. 2nd Training Goal Accomplished!</strong></td>
</tr>
<tr>
<td><strong>Day 3 - Section 2: Logging On/Off &amp; Access Basics</strong></td>
<td><strong>Section 2 takes most users between 45 minutes to an hour to complete the training and Checkpoint #2 review quiz. 3rd Goal Complete! You are half-way to CISS Search User Certification!</strong></td>
</tr>
<tr>
<td><strong>Day 4 - Section 3: Navigation &amp; Searching</strong></td>
<td><strong>Reserve at least 60 to 90 minutes for Section 3. This section should be reviewed carefully to gain understanding on how to use the CISS Search application. If needed, divide this over 2 days in 45 minute increments. This module comes pre-divided in 2 segments with 2 review quizzes, Checkpoint #3a and Checkpoint #3b. 4th Goal Down &amp; All Training Modules are Complete!</strong></td>
</tr>
<tr>
<td><strong>Day 5 – Get Certified!</strong></td>
<td><strong>Set aside 30-45 minutes to review your CISS Training and Checkpoint practice quizzes. Then take the User Search Certification Exam. 5th Goal Finish Line! CISS Search User Certification! Success! Great Work!</strong></td>
</tr>
</tbody>
</table>

Simplify Your Training Plan to Achieve CISS Search User Certification Success!
CJIS Governing Board

Quarterly Meeting Wrap-Up

The Criminal Justice Information System (CJIS) Governing Board met on July 26, 2018, at the Division of Criminal Justice in Rocky Hill, Connecticut for their Quarterly Meeting.

Connecticut Information Sharing System (CISS) development is governed by the Criminal Justice Information System (CJIS) Governing Board which includes members from the State of Connecticut's Executive, Judicial, and Legislative Branches and the Connecticut Police Chiefs Association.

With standing room only, the CJIS Governing Board meeting reached its highest attendance numbers of the year for the third quarterly meeting of 2018. Thirty-five Board Members, designees, and guests were in attendance representing the State of Connecticut's Office of Policy and Management, Office of the Chief Court Administrator, Board of Pardons and Paroles, Office of the Chief State's Attorney, Connecticut Police Chiefs Association, Department of Correction, Department of Emergency Services and Public Protection, Department of Motor Vehicles, Office of the Chief Public Defender, and Office of the Victim Advocate. Guests representing State and local Law Enforcement, CJIS Staff, and members of the public were in attendance representing the CISS System’s development vendor Conduent (formerly Xerox), and the independent project health services vendor, Qualis Health.

CJIS Governing Board Co-Chair, Mr. Mike Lawlor, brought the meeting to order at 1:41 PM stating:

“Let me just begin by saying this is especially exciting and, to a large extent, satisfying for me personally because, I want to point out, it’s been a little over 10 years since the Legislature passed the Statute with what you are about to see today envisioned…the actual real-time accessing of [criminal justice] information.”

- Michael Lawlor, Undersecretary, Office of Policy and Management

Continued on p. 8
**CISS Project Update**

CJIS Executive Director, Mr. Humayun Beg, stated that it was an exciting time for the CISS Project while giving a brief summary of the CISS Project Update. The highly anticipated CJIS Governing Board meeting marked the unveiling of the newly upgraded CISS Search application, one of 2 information sharing software applications that were developed over the past 10 years for the Connecticut Information Sharing System (CISS).

CJIS Lead Senior Project Manager, Mr. Christopher Lovell, presented the 2018 CISS Project schedule update that included an overview of new features for CISS Search now available with Release 10 (R10). The deployment of R10 integrated three criminal justice source systems from the Department of Emergency Services and Public Protection: Master Name Index (MNI), Computerized Criminal History (CCH), and Weapons Registry. R10 also added Notification Alerts, a new function available on the CISS Search Portal that allows a user to view and subscribe to criminal justice event notifications. Access to specific Notification Alerts types are determined by the user’s pre-defined access rights to the criminal justice data that is searchable in CISS.

**CISS Program Management**

CJIS Program Manager, Mr. Mark Tezaris, presented the CJIS Program Overview stating that it was a good place to be in the CISS Project. CISS development was at its fruition with the first phase of the CISS Project transitioning to an Operations and Support management model for the CISS applications, Search and Workflows. A high-level scope of the various functions of CJIS Program Management was presented to the Board with a review of the program’s strategic plan indicated for the next phase of the CISS Project.

**CISS Project Budget and Funding**

Mr. Tezaris also presented the financial status of the CISS Project. The current status indicated that 84% of the budget had been exhausted during the CISS development period covering Fiscal Years 2011 to 2018. Upon conclusion of the CISS development phase, there would be 3% of the total budget remaining for continued Operational Support and maintenance of the CISS system. The Biennial ask for fiscal year 2020 - 2021 from the general fund would be submitted September 1, of 2018. A request for Innate phone revenue funds and Bond fund requests would also be submitted to OPM.

*Figure 3 - Infographic showing the various functions of CISS Program Management*
Project Health Check Report

Qualis Health was contracted by the State of Connecticut to provide a Quarterly Project Health Check Report to the CJIS Governing Board concerning the implementation of the CISS project. Health check reports are the culmination of surveys and on-site interviews with Stakeholder Agencies, the CJIS Project Management, and Conduent (Xerox). The data is perception driven, based on how the Agency participants respond to the questions asked.

Mr. Todd Priest of Qualis Health presented the CISS Project Health Check Report during the quarterly meeting of the CJIS Governing Board. The health report provided comprehensive statistics encompassing all stakeholder survey ratings gathered over the 3 ½ year time period from October of 2014, when Qualis Health started collecting project health data, up to June of 2018, which included data from the most recent project stakeholder survey results. The review showed an overall positive trend with the highest project health scores reported for the current period.

The most recent survey results from the CIIS Partner Agencies showed continued excitement for the CISS Project and that having a full-time executive director for the CJIS Agency was a major contributing factor to the steady increase in overall stakeholder satisfaction. Longstanding concerns over project funding and operational support risks were indicated and stakeholders expressed they would like to see a Continuity Plan with a strategy that builds support for the project with the new administration. Expectation setting and operational support concerns were also discussed and addressed.
**CJIS Project Management Update**

The Connecticut Information Sharing System (CISS) is designed to improve information sharing throughout the State’s Criminal Justice Community. CISS, once implemented, will result in increased public and officer safety by providing additional and improved information faster to criminal justice staff and management when needed for better decisions. A key factor in the successful development, testing and implementation of CISS is the ability to be customer-centric. The CISS PMO must ensure that our Stakeholders are at the center of decision-making on how to best implement CISS. With this in mind, the CISS PMO is working with each stakeholder to confirm the existing CISS schedule, scope, and implementation and to define guiding principles for successful implementation of CISS. CISS is working to re-optimize the schedule with Stakeholders, Conduent (Xerox) and CJIS management input in order to realign and adjust the workflow for successful implementation of CISS Phase 1.

**CISS Releases 1 and 2** - in production since in 2016.

CISS Workflow, Release 2.1 (R2.1), Data Integrity Enhancement, is ready for deployment to User Acceptance Testing (UAT). Deployment to production is pending completion of enhanced testing by participating RMS vendors. Anticipated roll for R2.1 is July 2018.

CISS Search, Release 3 (R3), Judicial's Protection Order Registry (POR) and Criminal Motor Vehicle System (CRMVS) - in production since July 31, 2017.

CISS Search, Release 6 (R6), contains Judicial's Centralized Infraction Bureau (CIB) ticket data and ticket images, the Department of Correction (DOC) Case Notes, Board of Pardons and Paroles (BOPP) Case Management, CISS Portal UI, and Document Library from CISS. Release 6 has been in production since April of 2018.

CISS Search, Release 10 (R10) contains DESPP's Master Name Index (MNI), Computerized Criminal History (CCH), Weapons, CISS Portal (UI), Notification Alerts and Data Quality Management (DQM). R10 was deployed to Production in July of 2018.

CISS Search, Releases 5 and 9 (R5 and R9), were upgraded into a combined release that includes the Electronic Content Management (ECM) document repository, the Portal User Interface (UI), Reporting functionality, the Wanted Persons File, Sex Offender Registry (SOR), Case Management Information System (CMIS), and the Department of Motor Vehicles' (DMV) Drivers and Vehicles data, and Agency Based Security. This release also will provide ability to view Early Arrest Notification data through the CISS Search application. Combined release is currently being tested in the SYSTEST Environment.

CISS Workflow, Release 11 (R11), combines Releases 4 and 8 into one release and contains Uniform Arrest Report (UAR), Misdemeanor Summons, Full Arrest Data and Documents, Post Arrest, Arraignment, Disposition, and Post Judgement. R11 is in the SYSTEST Environment. Promotion to UAT testing will occur when participating RMS Vendors have completed their Level 2 certification requirements and have enabled workflow capability to transmit complete arrest packages to the UAT environment for workflow testing.
CJIS Connectivity Update

Having both on-street experience in law enforcement and technical experience in the PD, the CJIS Public Safety Liaison (PSL) serves as the point of contact for CT police departments and the CISS project. The position requires site visits in tracking router acquisition and setup assistance for connectivity to CJIS applications via the PSDN. Additionally, the PSL is the voice of Law Enforcement at CJIS, bringing the Law Enforcement Officers’ (LEAs) day-to-day operations perspective into the CJIS applications.

Announcements:
Thomaston PD is now online and has begun sending Early Arrest Notification (EAN) (Level 1) Workflow data to CISS!

The CJIS team has implemented the targeted CISS Onboarding Project Plan for local Police Departments (PDs). The current estimated timeline for this effort is 18-24 months.

CISS Onboarding Project Plan
As discussed in the July 2018 Edition of CJIS Roadmap, the CISS Onboarding Project Plan for local Police Departments (PDs) consists of four (4) major milestones:
- Communication Milestone
- CJIS Router Connectivity Milestone
- CISS Search Training Milestone
- RMS Vendor Milestone(s) - 2 Stages

Milestone Tasks
Each milestone in the Project Plan has a corresponding task list. Each task is assigned a percentage of completeness for its corresponding milestone.

Completion of all tasks is necessary to achieve 100% of the milestone.

All local PDs are assigned the same set of milestones and corresponding task lists. As milestone tasks are completed for each police department, the % percent complete is recalculated for their milestones. The Project
Plan also calculates the average percent of completeness of all four milestones to produce an overall percent of completeness for each PD. This score is used for CISS Onboarding progress reporting for the individual police departments.

The Microeconomics of CISS Onboarding

The CJIS team has developed a CISS Onboarding Success Scale to determine the overall readiness of PDs to move forward with CISS Onboarding. The percent of CISS Onboarding progress completed to date, along with other key variables impacting CISS Onboarding Success, are used to gauge move-forward readiness. Higher progress scores are key indicators of the PDs that are “most ready” to move forward and achieve their CISS Onboarding Success in the near future. PDs ranked as the “most ready” to move forward are assigned highest priority for the current CISS Onboarding efforts. Likewise, the success scale also pinpoints PDs that are the “least ready” to achieve CISS Onboarding Success at this point in time. PDs ranked as “least ready” for CISS Onboarding Success are assigned lower onboarding priority and moved to the end of the 18-24 month waiting list.

The CISS Onboarding Success Scale ranking system allows for a more streamlined approach to onboarding outreach over the previous broad-focused outreach efforts that occurred during Phase 1 of the CISS Project. Use of the logic-based success indicator scale identifies the Scope of PDs that are next in line for phone calls and email outreach. The “most ready” for success list of PDs is drilled down further to focus on police departments that respond favorably to outreach efforts. PDs that have indicated readiness with firm commitments to CISS Onboarding are prioritized first. Local PDs contacting the CJIS Help Desk directly by email at CJIS.HelpDesk@ct.gov or calling (860) 622-2000 with firm commitments to move forward with CISS Onboarding are also given higher priority and may have the ability to move to the top of the onboarding priority list based on level of commitment and connectivity readiness regardless of their current success score.

The CJIS Team’s Commitment to Excellence

The next step in the Project Plan process is developing a personalized success strategy for each local PD that has made a firm commitment to move forward with CISS Onboarding Success now. This targeted approach allows the limited CJIS staff resources to maximize their ability to produce results while juggling multiple milestone tasks for other PDs, and other CISS Project commitments.

The personalized success strategy approach for individual PDs gives clarity as to what can be accomplished now for each milestone. Move forward readiness is evaluated using several known variables that may impact the department’s ability to achieve CISS Onboarding Success. Impact variables include factors such as police department size, infrastructure and equipment, records management system (RMS) service provider, CJIS Router status, budgets, funding resources, and the Information Technology (IT) resources available within each local PD. Each PD’s progress is unique and reflective of the variables impacting their CISS Onboarding Success.

The CJIS team continues to follow up with all police departments to provide assistance with achieving CISS information sharing compliance and CISS Onboarding Success. For more information on CJIS compliance, purchasing a CJIS router, or assistance with connection to CISS, contact the CJIS Help Desk by email at CJIS.HelpDesk@ct.gov or call (860) 622-2000.
Announcement to All State Employees

Annual Ethics Training for the State of Connecticut

NOTICE ISSUED by the OFFICE OF STATE ETHICS

“Annual ethics training of all state employees is required by law. I ask that all supervisors ensure that all civilian employees complete the training and complete and return the certificate of completion to Jeanne Anderson of Human Resources for inclusion in official personnel files. The training must be completed by October 1, 2018. The link below is to the Office of State Ethics (OSE) Training and Education page on the OSE website, which contains links to two types of training. Employees can complete the training online or by viewing a web-streaming video. Note: Sworn members will receive in-service ethics training at the CSP Academy.” – Janet K. Ainsworth, Staff Attorney 3/Ethics Liaison, Department of Emergency Services and Public Protection

Click below to access the Office of State Ethics (OSE) Training and Education page:

Take the OSE Ethics Training

Local Police Departments in Connecticut Accept the Lip-Sync Challenge

On July 17, 2018, the Hartford Courant reported that Windsor Police Department was the latest group of officers in Connecticut to join the nationwide Lip-Sync Challenge, a comedic wave of lip-sync videos gone viral across the USA on social media. The challenge begins with a local Police Department accepting a “Lip Sync Challenge”. The Police Department then prepares a Lip Sync video. The Lip sync videos are for fun and generally show the officers dancing around and singing. Some of these videos have grown to be quite elaborate and become major productions. Then they challenge a neighboring Police Department to participate and “Top That”.

Our local Police Departments in Connecticut have really started to get in on the game. If you need a good laugh, search for Lip-Sync Challenge videos on social media for these Connecticut Police Departments and other towns that continue to join the Lip-Sync Challenge.

- Waterford
- East Haven
- Middletown
- Coventry
- Bridgeport
- Monroe
- Clinton
- Windsor
- Branford