



State of Connecticut
Criminal Justice Information System

Connecticut Information Sharing System Status Meeting January 9, 2013



Agenda

- Current Release Wave 0, Version 1
- Next 90 Days
- Future CISS Releases
- Questions and Answers
- 10-minute Break —
- Working Session Agency System Administrators

Note: all information and statistics in this presentation are as of January 8



CJiS User Acceptance Test Results Summary

CISS Wave 0 Version 1	System Test Results
Total Test Cases Planned:	34
Total Test Cases Executed:	33
Variance:	1*
Total Test Cases Passed:	28
Total Test Cases Failed:	5
Pass Rate:	85%
Test Case Failure Rate:	15%
Defects Created:	131
Defects Resolved:	58
Defects Resolution Rate:	44%
Defects moved to Change Request	74
Defects Outstanding	0

^{*}Variance due to redundant test not executed.



Wave 0 Version 1 - CISS Search

- The initial release of Wave 0 Version 1 CISS Search was delayed to resolve severity level 1 issues identified in testing.
- This initial CISS release will lay the foundation for future CISS Waves 1-8.
- A list of the known medium- and low-priority issues identified in testing will be scheduled for future (implementation) releases. (Hand-out)
- The CJIS Help Desk is available Monday through Friday from 8 a.m. to 5 p.m. by calling 860-622-2000.
- We welcome your suggestions and ideas for improvement to allow us to work together to move the CISS application forward.



Functionality

CISS Search – Wave 0 Version 1 delivers the following features:

- Customized SharePoint web application look and feel
- FAST search
- Basic search
- Advanced search
- View search results
- Filter search results
- View detailed information
- Filter detailed information
- Secure access using GFIPM claim standards
- Second factor authentication using digital certificate & ID/password credentials
- Login registration
- Self-service password reset feature
- Logging & auditing
- Replication of OBTS* source system data at nightly intervals

^{*} There may be data differences between OBTS and the original agency source system data; CISS currently is limited to displaying the data available in OBTS. Additional agency source systems will be implemented in future CISS releases.



Lessons Learned

- As part of the wrap-up for CISS Wave 0 V1, CJIS* will conduct "Lessons Learned" sessions. The goal is to identify:
 - What went well
 - What didn't go well
 - What we can do differently going forward
- Separate sessions will be conducted during the week of January 14-18 for the leadership team, the project team members, the users who were involved in testing and our DAS-BEST partners.
- Findings and recommendations will be summarized and prioritized for future implementation.
- * A staff member independent of the CISS production process will conduct these meetings. All input will be anonymous so that participants are free to speak openly.



Next 90 Days

Project Planning

PSDN

Wave 0, V 1.5

Wave 0, V.2

Waye 1



Project Planning Results

Planning for the next releases

- Detailed planning is underway for:
 - ➤ Wave 0 V1.5 additional functionality and environments for development and testing; and roll-out to more users
 - Wave 0 V2 agency system administrator functionality, roll-out to more users; additional search features, source systems, and additional claims.
 - ➤ Wave 1 UAR workflow, interfacing RMS (Records Management Systems) with CISS, agency source systems, and initial team sites.
- First step in planning each wave is to finalize scope of the wave.
- Review workflow order and agency source system order with stakeholders on January 16 to finalize implementation order for remaining releases and review outstanding items from Wave 0 Version 1.

CJiS

PSDN

CJIS, BEST, and LEAs to Provision Network to connect LEAs to CISS via PSDN (Public Secured Data Network) Roll-Out

- First 3 sites will begin installation in January
 Newington, Glastonbury, and Wethersfield
- Develop roll-out priority list based on the following:
 - ➤ PSDN connectivity is required for Wave 1 UAR Workflow
 - RMS vendors to interface with CISS for IFs
 - Roll-out order preferences from CPCA
 - Logistics input from BEST
 - Easiest equipment requirements
 - Geographic proximity
- Site surveys underway in January
- Installation schedules with BEST will be developed on an ongoing basis
- Meetings with each LEA to discuss installation schedule and activities



Wave 0, V 1.5

- Identify, develop, and test functionality to be added to W0V1 — CISS Search for:
 - Defect correction
 - Usability improvements
 - Automated tool for user credentials requests and setup
 - Help Desk support tool
- Create additional testing and development environments
- Roll-out to additional users based on W0V1 security profile:
 - Model 1 System Security CISS Active Directory domain
 - The current four GFIPM claims: Public, SLEO, Criminal Justice, and YO



Wave 0, V2

- User interface design and build customized agency team sites
- Search results new indices (TBD with Xerox in January)
- Data management additional features (TBD with Xerox in January)
- **Security** more GFIPM claims & all security models
- System administration additional CJIS features & introducing agency sys admin features
- Logging & auditing reporting of audit information
- Replication of source system data at nightly intervals new sources to support wave 1
- More users



Waye 1

- High-level planning in January/February
- Wave 1 is the first workflow UAR (Uniform Arrest Report)
- Lays the groundwork for all workflows and IEs (Information Exchanges)
 - Infrastructure for IEs
 - Interfaces with Records Management Systems (RMS)
 - Additional agency source systems
 - Agency team sites
- Review of updated workflow diagrams; tentative agenda topic for next CISS Status Meeting, March 6.



Discussion

10-Minute Break

Working Session:

Agency System Administrator – approx. 30 minutes

Review and refine roles and responsibilities of Agency System Administrator



Feedback

We need your feedback.

Please send us your comments, questions & suggestions.

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Next meeting: February 6, 2013

January 9, 2012 14



CTiS CISS Working Session

Agency System Administrator Roles & Responsibilities CISS Security

Provision Users

- **CISS User Training**
- Accounts (Login ID)
- **Passwords**
- Certificates
- Claims

Physical Security

Workspace and device access

Administer Monitoring & Logging

Reporting from System Logs – Users, Information Exchanges

Establish security policies for approved devices



Agency System Administrator, cont'd.

Central Point of Contact for CISS

- Information exchange notifications; lack thereof
- Issue resolution

Data Steward or Custodian

Information Exchanges - data transformation/conversion errors

Skill Set/ Knowledge Base

Administrative

- CUAR (CJIS User Authorization Request)
- CJIS Community Systems Change Management participation (TBD)

Technical

- Browser connection to URL, format issues with browser
- General system trouble shooting techniques
- Application file support
- Windows
- Domain policies



Appendix: Acronyms

AFIS = Automated Fingerprint Identification System

AST = Application Support System

BEST = Bureau of Enterprise Systems and Technology

BICE = Bureau of Immigration and Customs Enforcement

BOPP= Board of Pardons and Paroles

CAD = Computer Aided Dispatch

CCH= Computerized Criminal History (DESPP)

CIB = Centralized Infraction Bureau (Judicial)

CIDRIS = Conn. Impaired Driver Records Information System

CISS = Conn. Information Sharing System

CIVLS = CT Integrated Vehicle & Licensing System

CJIS = Criminal Justice Information System

CJPPD = Criminal Justice Policy Development and Planning Division

CMIS = Case Management Information System (CSSD)

COLLECT = Connecticut On-Line Law Enforcement

Communications Teleprocessing network

CPCA = Conn. Police Chiefs Association

CRMVS = Criminal and Motor Vehicle System (Judicial)

CSSD = Court Support Services Division (Judicial)

DCJ = Division of Criminal Justice

DAS = Dept. of Administrative Services

DESPP = Dept. of Emergency Services & Public Protection

DEMHS = Dept. of Emergency Management & Homeland Security

DMV = Dept. of Motor Vehicles

DOC = Department of Correction

DOIT = Dept. of Information Technology

DPDS = Div. of Public Defender Services

IST = Infrastructure Support Team

JMI = Jail Management System

JUD = Judicial Branch

LEA = Law Enforcement Agency

LIMS = State Crime Laboratory Database

MNI = Master Name Index (DESPP)

OBIS = Offender Based Information System (Corrections)

OBTS = Offender Based Tracking System

OCPD = Office of Chief Public Defender

OVA= Office of the Victim Advocate

OVS = Office of Victim Services

RMS = Records Management System

OSET = Office of Statewide Emergency Telecommunications

POR = Protection Order Registry (Judicial)

PRAWN = Paperless Re-Arrest Warrant Network (Judicial)

PSDN = Public Safety Data Network

SCO = Superior Court Operations Div. (Judicial)

SLEO = Sworn Law Enforcement Officer

SOR = Sex Offender Registry (DESPP)

SPBI = State Police Bureau of Identification (DESPP)

SLFU= Special Licensing of Firearms Unit (DESPP)

Technology Related

ADFS = Active Directory Federated Services

COTS = Computer Off The Shelf (e.g., software)

ETL = Extraction, Transformation, and Load

FIM = Forefront Identity Manager (Microsoft)

GFIPM = Global Federated Identity & Privilege Management

IEPD = Information Exchange Package Document

LAN = Local Area Network

PCDN = Private Content Delivery Network

POC = Proof of Concept

RDB = Relational Database

SAN = Storage Area Network

SDLC = Software Development Life Cycle

SOA = Service Oriented Architecture

SQL = Structured Query Language



Appendix: Sources & Resources

This is a list of some sources and resources you may find helpful. If you have suggestions, please let us know. These will be working hyperlinks in the pdf version of this deck.

State of Connecticut

www.ct.gov/cjis

CISS SharePoint Site

CGA Legislative Library

OPM: CJIS Governing Board Agendas/Minutes

Connecticut Judicial Branch - jud.ct.gov

Connecticut General Assembly - Staff Offices

CRCOG: Capitol Region Council of Governments, Connecticut

Bureau of Enterprise Systems and Technology

DOC: BOP

Connecticut Police Chiefs Association

Other State CJIS Organizations

http://www.ct.gov/dmv/site/default.asp

http://www.ct.gov/ocpd/site/default.asp

http://www.ct.gov/ova/site/default.asp

Division of Criminal Justice --

http://www.cga.ct.gov/

Criminal Justice Statutes

CHAPTER 961a* CRIMINAL RECORDS CHAPTER 188 STATE LIBRARY

Public Records

Connecticut State Library Home Page

Records Retention Schedules for State Agencies

www.cslib.org/publicrecords/2011PubRecLawsRev.pdf

Office of Public Records Administrator Forms, Guidelines and Publications

www.cslib.org/publicrecords/RMTerms2011.pdf

 $\underline{www.cslib.org/publicrecords/stateretsched/agncyunique/DOCPardons 120}$

901.pdf

www.cslib.org/publicrecords/stateretsched/agncyunique/DCJChiefStateAt

ty111101.pdf

www.cslib.org/publicrecords/stateretsched/agncyunique/DOCGen120301

<u>.pdf</u>

Technology Related

Global Standards Council

http://www.fbi.gov/about-us/cjis/cjis-security-policy/cjis-security-

policy/view

csrc.nist.gov/publications/fips/fips140-2/fips1402.pdf

Federal Enterprise Architecture (FEA) | The White House

Claims-Based Identity Model

HTG Explains: Understanding Routers, Switches, and Network Hardware -

How-To Geek

Other State and National CJI Organizations

http://www.centerdigitalgov.com/

http://www.search.org/

http://courts.oregon.gov/oregonecourt/Pages/index.aspx