

**REQUEST FOR PROPOSALS FOR INDEPENDENT REVIEW ORGANIZATIONS
TO CONDUCT EXTERNAL REVIEWS OF APPEALS – SUPPLEMENTAL INFORMATION #2**

In response to questions received regarding the RFP dated August 11, 2022, please see the additional responses set forth below:

1. For the certifying statements regarding accuracy of proposal, receipt of the Code of Ethics, and review of the Sample Contract, can Offeror make these certifications within its Cover Letter, or must they be placed elsewhere

[Yes, that is acceptable.](#)

2. Does CID want all proposals (Technical, Cost, Organizational) submitted within one PDF, or does CID want the Sections attached separately

[Please submit the proposal in one PDF.](#)

3. Regarding written policies, does CID wish the bidder to provide policy copies? If so, can the policies be provided as an Appendix to the response for Section 3 (Organizational Support) due to the length and volume of the policies

[Yes, the bidder should submit copies of written policies and procedures. Yes, it is acceptable to provide these policies and procedures in an Appendix.](#)

4. Regarding "Performance Evaluations", is CID referring only to its own evaluations of the current contractors, or can a bidder submit other evaluations it has received from other state insurance agencies

[The RFP refers to "performance evaluations on file for applicant". This refers to performance evaluations on file for current IRO's.](#)