

Tips for Healthcare Provider

- Get the person's attention and make eye contact
- Repeat, rephrase, or write down your request
- Ask and/or indicate before touching the person
- Ask the person their preferred method of communication
- Minimize the number of people interacting with the patient
- Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

Preferred Method of Communication



Interpreter

Text / Captions

Writing



Lip Reading

Gestures

Listening Device

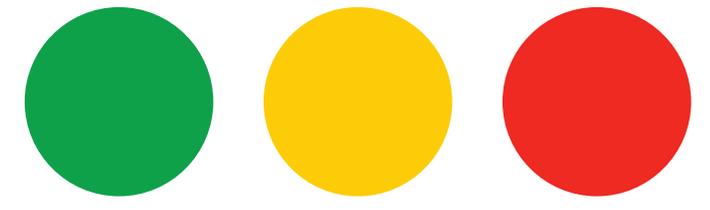
Quick Communication



Yes

No

Don't Know



Go

Wait

Stop

Preventing Illness

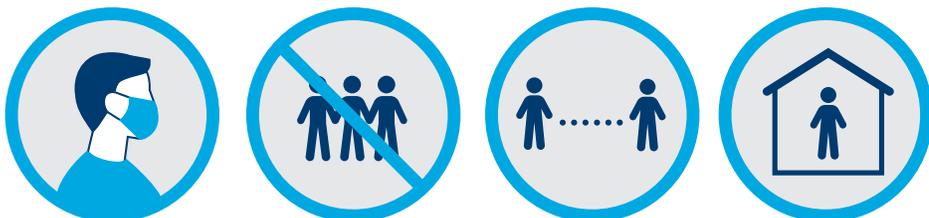


Wash Hands

Clean Objects

Do Not Touch Face

Cover Cough



Wear A Mask

Avoid Crowds

Social Distance

Stay Home

Get Medical Help



Contact Doctor

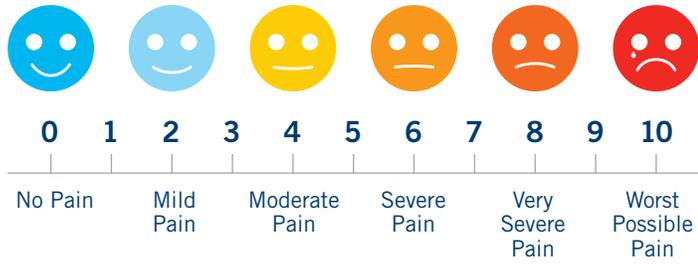
Medical Staff



Ambulance

Hospital

How Do You Feel?



How Long Have You Had Symptoms?



Situation, History & Symptoms

Fever	Cough	Short of Breath	Sore Throat	Headache	Fatigue
Vomiting	Diarrhea	Blood Pressure	Heart Disease	Travel History	Sick Family Member

Treatment & Care

Medical Staff	Contact Doctor	Ambulance	Hospital	Medical Test	Medicine
Oxygen	Inhaler	Contact Family	Appointment	Stay Home	Wash Hands