

AN EVOLVING RESPONSE

### dmhas liveloud campaign





### agenda

- + phase I: 2018-2020
- + phase II: 2021-2022
- + phase III: 2023-2024
- + measuring impact
- + continuing the work



PHASE I: 2018-2020

# from crisis to coordinated communication





1040% opioid death rate up

2017 FDA endorses MAT

PHASE I: 2018-2020

### the environment

- 2013-2019, synthetic opioid-involved death rate increased 1,040%
- FDA endorses MAT as a useful tool for treating OUD
- People living with OUD faced judgment and isolation
- Dozens of organizations came together to address barriers to treatment and recovery in CT



PHASE I: 2018-2020

### the goals

#### coming together as a community

- raise awareness about opioid addiction
- reduce stigma related to opioid addiction
- offer support and pathways to treatment
- build curiosity around MAT as an option



### stigma



#### 0 seconds

immediate threat detection activated through the amygdala



#### 0-2 seconds

regulation initiated;
ACC & dIPFC will activate
in intensity required to override
negative thought pattern



#### 3-8 seconds

more brain areas recruited to determine intention and weigh emotional data to formulate positive response



### the foundation













#### connection

you are not alone. the community is united in support of you.

#### worth

you are a unique, precious and valuable person.

#### protection

you can do things to protect yourself. your loved ones can too.

#### hope

there is hope. recovery is possible. never give up.

#### pathways

you have options. there are many pathways to recovery.

#### inclusion

and no judgement. break down barriers and support all.



PHASE I: 2018-2020

# ending isolation





















# fighting fentanyl from cautious to curious





### the environment

- overdose deaths reached record high (in 2021, there were 1,531 overdose deaths in CT; 85.8% involved fentanyl)
- from 2019-2021 the overdose death rate of Black, non-Hispanic CT citizens more than doubled
- 2021 DEA issues warning on fake pills:
   2 of every 5 contained lethal amount of fentanyl
- xylazine on the rise



### the goals

- addressing disparity
- arm the community with information and awareness about fentanyl
- continue support, resources, treatment, and hope messaging
- harm reduction and safe environments
- naloxone awareness

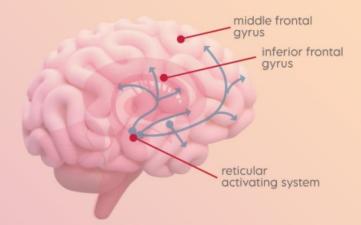


### create curiosity



#### from status quo

Posing a question to someone kicks off a series of processes in their brain. First, Serotonin is released—halting all automated processes.



#### to seeking answers

The RAS helps to focus all attention on answering. The frontal gyrus activates to coordinate problem solving. Dopamine rewards us as we think of answers.



### the campaign

- built on foundation of prior campaign trust, community
- inclusion and hope are key
- introduce curiosity



### the creative





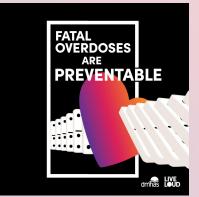






### the creative











### empowering through empathy





### the environment

15% decrease in OD deaths 2021-2023

2023 available

OTC naloxone

- harm reduction and outreach are saving lives
- CT's data collection efforts have guided strategy
- Naloxone brings hope: now available over the counter



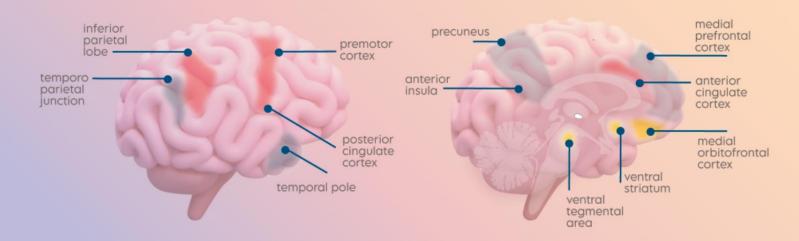
### the goals

Empower every person in Connecticut to be part of the solution:

- keep naloxone on hand
- know the signs
- stay connected



### activate empathy



experience sharing, mentalizing, and empathetic concern



### the campaign

- Empower action through empathy
- Imagery and language to reflect the reality of overdose settings



### the creative



Video 1: Nobody Chooses Addiction

This video invites curiosity, bringing audiences in to wonder and learn more.



Video 2: Love is Bigger Than Addiction

This video has a harm reduction approach, with an empowering message about Naloxone.



Video 3: Don't Use Alone

Explain harm reduction in simple, human terms.



Video 4:
A New Chance Every Day

A gentle, inspiring reminder that recovery is possible.

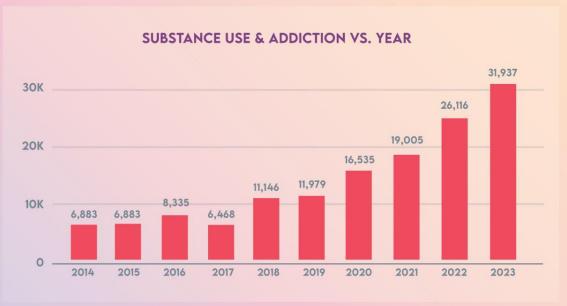


how do we measure hope?



## 211 calls for support

raising awareness and breaking through stigma





### naloxone dispensing rate

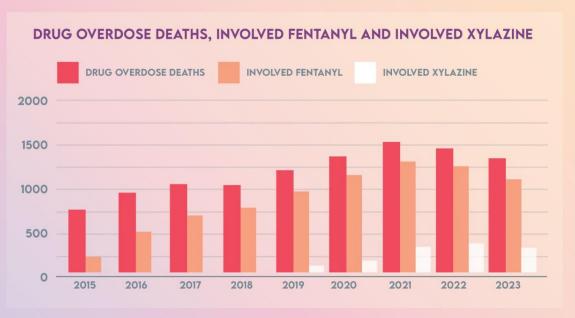
empowering people to action

Naloxone dispensing rate per 100 persons in Connecticut





### overdose deaths receding





### living LOUD

- +44 million impressions
- 1.2 million campaign engagements
- 43.3k people clicked to learn more
- 60k naloxone kits distributed strategically
- dozens of statewide partner organizations
- messaging in English, Spanish, Arabic,
   Mandarin Chinese, Hindi, & Urdu



where do we go from here?





## the future of liveLOUD

- expand MOUD messaging
- safe environments
- naloxone awareness of safety across all age groups
- promote toolkits across partner organizations



### the creative



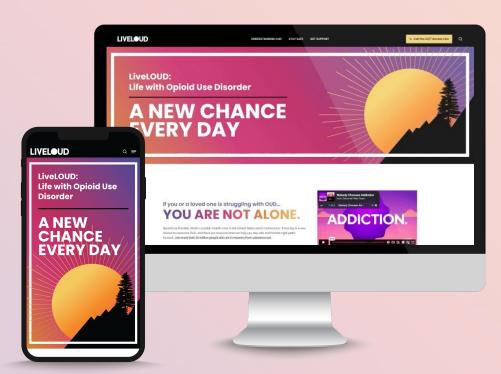
odonnell company



### liveloud.org

LiveLOUD.org website with new content and an improved user experience, making it easier to:

- find resources for treatment and other support
- access live-saving naloxone
- download the LiveLOUD toolkit





### thank you