

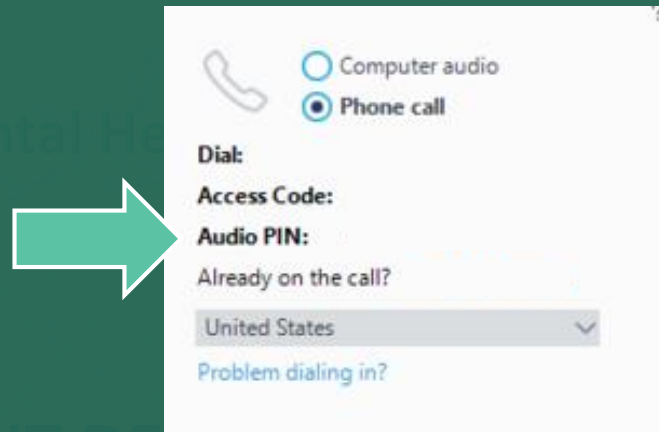
Public Water System, Certified Water Operators and Environmental Laboratories

Webinar will commence shortly

COVID-19

Webinar # 2020-24

You are muted by DPH organizer



The screenshot shows a Zoom dial-in interface. At the top, there are two radio buttons: 'Computer audio' (unselected) and 'Phone call' (selected). Below this, there are fields for 'Dial:', 'Access Code:', and 'Audio PIN:'. The 'Audio PIN:' field is highlighted with a green arrow. Below the 'Audio PIN:' field, there is a dropdown menu showing 'United States' and a link 'Problem dialing in?'.

If you are connected via Phone, please make sure you must enter the Audio PIN
after the Access Code.

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COVID-19

Webinar # 2020-24

DRINKING WATER SECTION

Lori Mathieu

Environmental Health & Drinking Water Branch Chief

October 29, 2020

(12:00 PM – 1:00 PM)

CONNECTICUT DEPARTMENT *of* PUBLIC HEALTH





**DRINKING WATER
SECTION**

WEBINAR SERIES
Webinar # 24

**COVID-19
for
Water Utilities**

**Certified Water
Operators**

**Environmental
Laboratories**

10/29/2020

AGENDA

- **Update from DPH/DWS on Recent Developments**
- **Status of WEBEOC and CtWARN**
- **Update from PURA**
- **Update from CTWC, Aquarion, RWA & MDC**
- **Update from other CWSs**
- **Questions ?**

COVID-19





DPH/DWS Updates

- **Current Status of COVID 19 ; daily report from Governor via <https://portal.ct.gov/>**
- **Quarantine for travelers from several States**
- **Cross Connection & Watershed Surveys: CL 2020-32**
- **Drought status; curtail outdoor water use**
- **Asset Management plans due 1/1/21; Remote Surveys Status**
- **Certifications & Update on Env. Lab Program Contacts**

COVID-19



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DPH/DWS Updates - Certifications

Operator Certification Program – www.opcert@ct.gov

Bill Sullivan

Email: *william.sullivan@ct.gov*

Phone# 860-936-1266

Kevin Veilleux

Email: *kevin.veilleux@ct.gov*

Phone# 860-936-1455

- **COVID-19 Suspension of Certification Renewal**
 - ❖ 12/31/2020 expiration dates extended to 5/9/2021
- **Approved Water Operator Training**
 - ❖ Distance Education (Correspondence, Online, Live Internet Instructor Lead Courses)
 - ❖ College Courses (Biology, Chemistry, Engineering, Geology, Math, Natural Sciences, Public Health)
- **Certification Examinations**
 - ❖ We are working on a method for exam administration and will be sharing that shortly
- **Cross Connection Control**
 - ❖ Review / processing of annual Cross Connection Survey Reports

COVID-19



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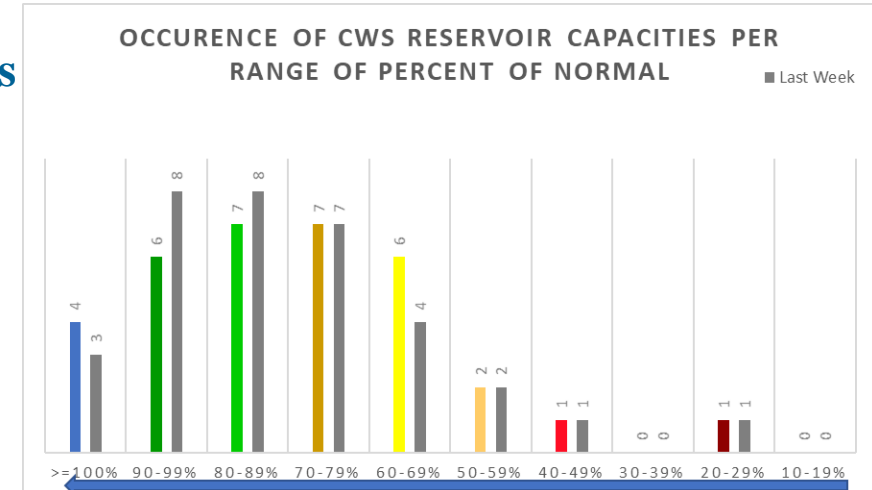
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Tracking per State Drought Plan

- ❖ Statewide Percent full is 64%
- ❖ Statewide Percent of Normal is 80%
- 4 Reservoir Systems $\geq 100\%$ of Normal
- 30 Reservoir Systems are below normal capacities
- 2 CWS are in 3rd Level of their drought plans
 - Norwalk 1st Tax District
 - Bristol Water Dept
 - AWC Greenwich System
- 3 CWS are in 2nd Level of their drought plans
 - Manchester Water Dept
 - UCONN Main Campus
 - New Britain Water Dept
 - South Norwalk Electric & Water
- 6 CWS are in 1st Level
 - Norwich
 - CTWC Guilford
 - CTWC Stafford
 - New London Dept of Public Utilities
- 12 CWS have enacted Mandatory water restriction
- 7 Systems enacted voluntary Restrictions
- 12 Reservoirs trends are upward from the previous week



COVID-19



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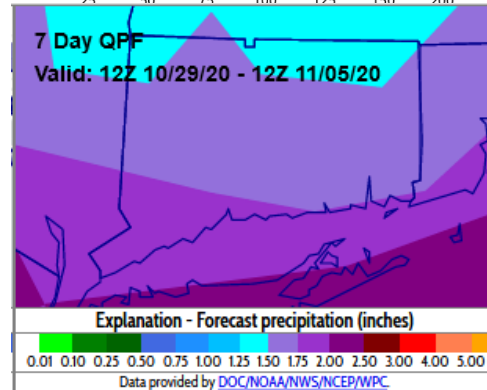
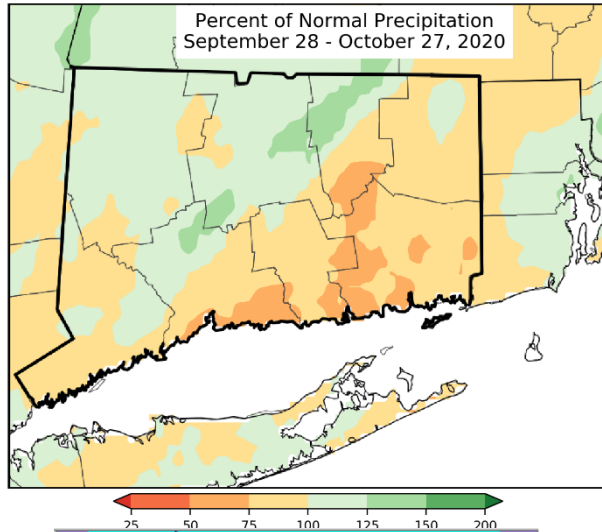
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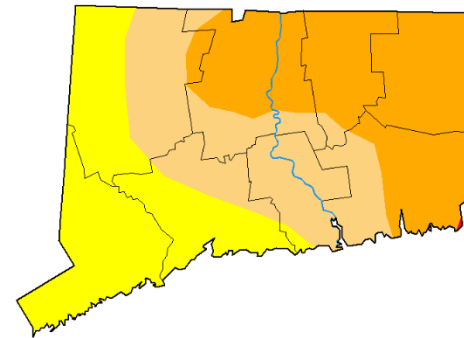
10/29/2020

Drought Monitor Update

US Drought Monitor: D3 has been removed from CT except small sliver in New London County



U.S. Drought Monitor Connecticut



October 27, 2020
(Released Thursday, Oct. 29, 2020)
Valid 8 a.m. EDT

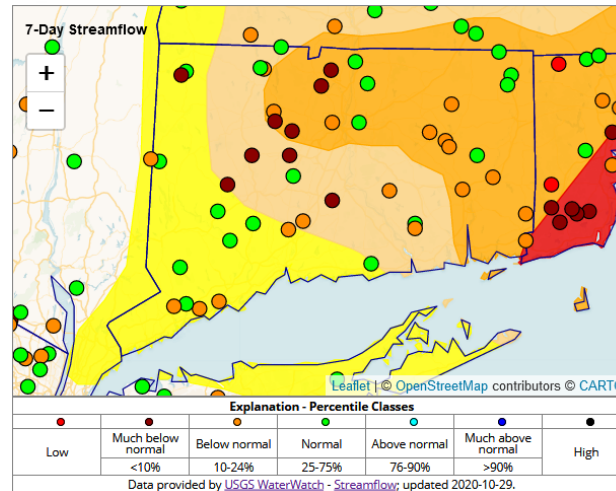
Intensity:

- None
- D0 Abnormally Dry
- D1 Moderate Drought
- D2 Severe Drought
- D3 Extreme Drought
- D4 Exceptional Drought

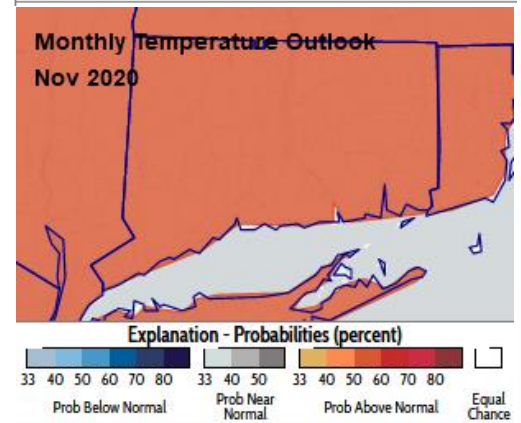
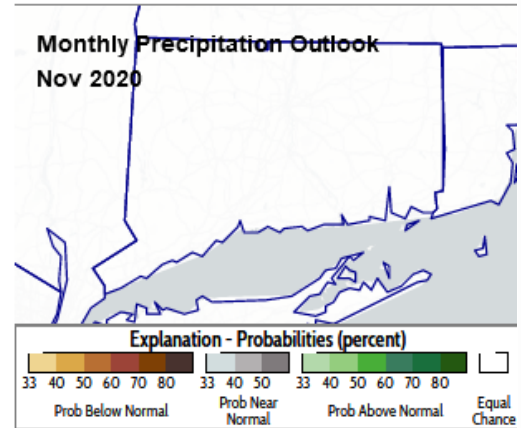
The Drought Monitor focuses on broad-scale conditions. Local conditions may vary. For more information on the Drought Monitor, go to <https://droughtmonitor.unl.edu/About.aspx>

Author:
David Miskus
NOAA/NWS/NCEP/CPC

droughtmonitor.unl.edu



November Precipitation and Temperature Outlook





Remote Sanitary Surveys

Please contact:

Thomas Chyra : thomas.chyra@ct.gov

Mandy Smith : mandy.smith@ct.gov

- Survey staff have received equipment (iPhones, network access) and continue to schedule remote surveys at PWS
 - Look for Staff work cell phones on their email signature blocks and reach out if/when necessary
 - Remote survey should not add extra work to PWS staff and is in place to protect critical staff. If there is something you are concerned about – discuss how to best approach it with the DWS survey staff assigned to your PWS

Remote Sanitary Surveys are in progress with almost 50% done.

Cooperative Owners/Operators

COVID-19





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Environmental Labs Certification Program

- Suspension of renewals ; CL 2020-23
- Proficiency testing extended from July to Oct. 31; CL 2020-37
- Inquiries, requests and applications to be submitted to:

Dawn Shaban

Email: *Dawn.Shaban@ct.gov*

Shinu Zachariah

Email: *Shinu.zachariah@ct.gov*

COVID-19





Reporting to DPH/DWS

- **How to Report ?**
 - **An Acute Risk Water Quality Issue**
 - **The Water Main Breaks That Effect Critical Facilities**

**Call 860-692-2333 (Emergency) and
*Email: dwdcompliance@ct.gov***



WEBEOC & CtWARN

For WEBEOC related questions please contact:

Sachin Patel: Sachin.patel@ct.gov



- **WEBEOC Update**

- ❖ 104 entities/managers representing a total of 256 CWSs have logged in to WEBEOC (represents over 2.8 million out of 3.1 million served by CWSs or 90%)
- ❖ 16 entities with log in credentials have not reported yet in WEBEOC
- ❖ Several utilities are reporting drought related conditions

- **CtWARN Update**

COVID-19





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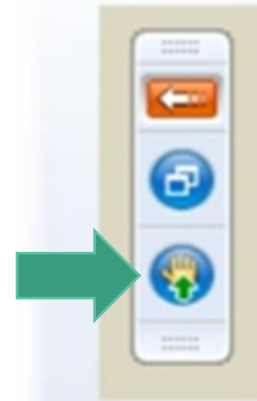
10/29/2020

UPDATES

- PURA - John.betkoski@ct.gov
- CTWC
- Aquarion
- RWA
- MDC
- Others (Torrington, Bristol, etc..)

Requesting to raise your
hand from GotoWebinar
Control Panel

Grab Tab



- Click **arrow** to expand and collapse control panel
- Click **hand icon** to raise/lower hand

COVID-19





COVID-19 - Suggestions

- Next webinar is on Thursday **11/12/20** at 1 pm.

November	December
November 12, 2020 1 PM – 2 PM	December 10, 2020 1 PM – 2 PM
	December 24, 2020 1 PM – 2 PM

- Email questions/notifications about water quality testing and monitoring to dwdcompliance@ct.gov
- Emergency notifications, may call 860-692-2333, and email to dwdcompliance@ct.gov

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Thank You

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