

# Public Water System, Certified Water Operators and Environmental Laboratories

## COVID-19

Webinar # 2020-21

### DRINKING WATER SECTION

Lori Mathieu

Environmental Health & Drinking Water Branch Chief

September 3, 2020

(1:00 PM – 2:00 PM)

CONNECTICUT DEPARTMENT *of* PUBLIC HEALTH



# AGENDA



DRINKING WATER  
SECTION

WEBINAR SERIES  
Webinar # 21

COVID-19  
for  
Water Utilities

Certified Water  
Operators

Environmental  
Laboratories

September 3, 2020

- **Update from DPH/DWS on Recent Developments**
- **Status of WEBEOC and CtWARN**
- **Update from PURA**
- **Update from CTWC, Aquarion, RWA & MDC**
- **Update from other CWSs**
- **Questions ?**

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# DPH/DWS Updates

- **Current Status of COVID 19 ; daily report from Governor via <https://portal.ct.gov/>**
- **Quarantine for travelers from several States**
- **Calls: CWSs, Env. Labs, Top Ops, EPA R1, P3 group**
- **Schools Reopening & Return to Service Guidance**
- **Remote work when feasible per Gov. Directive**
- **Stage 2 Drought Declaration Circular Letter**

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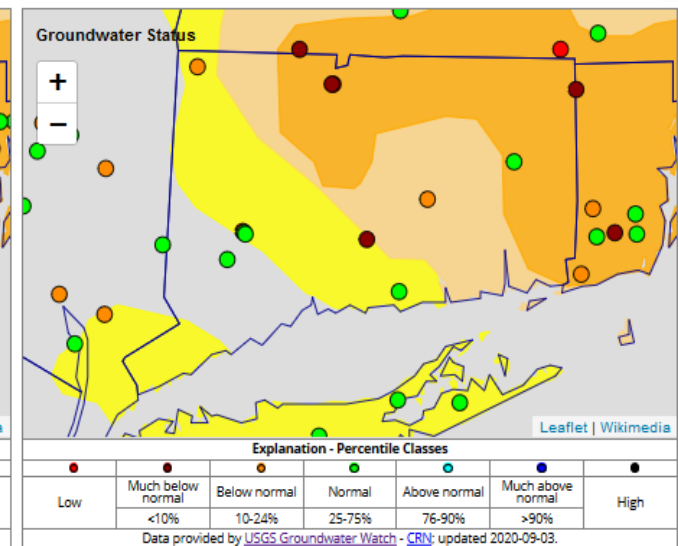
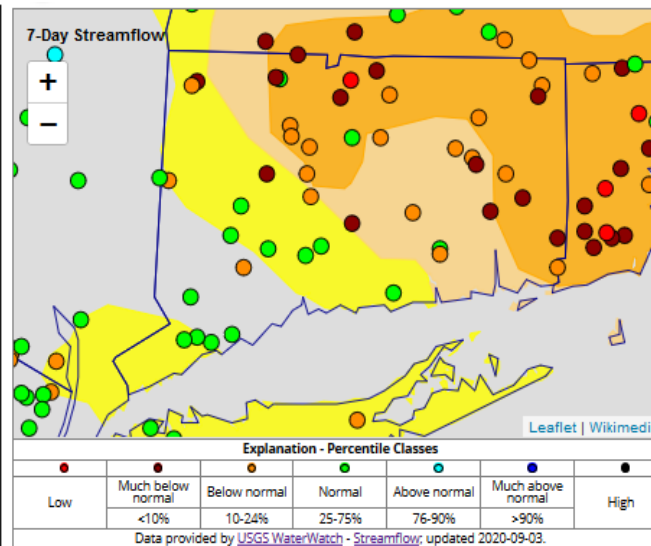
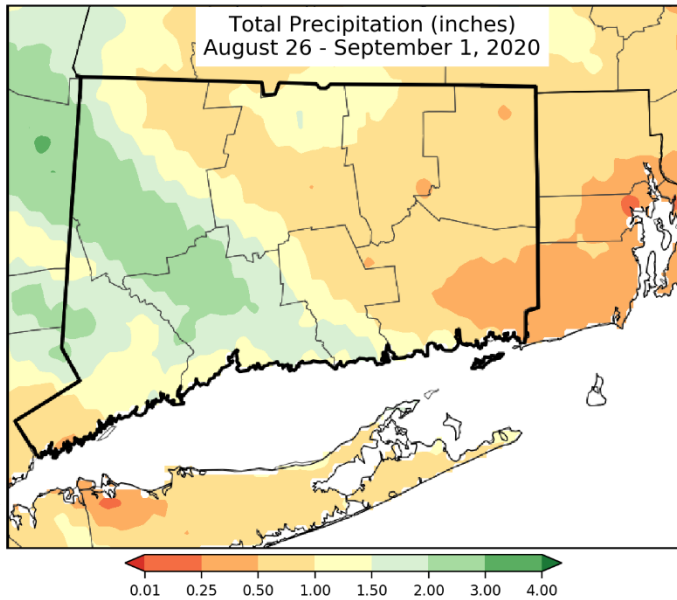
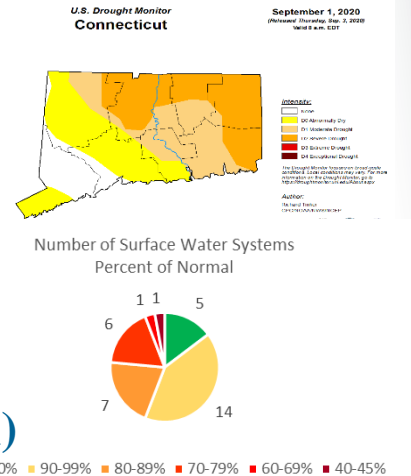
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# Tracking per State Drought Plan

- ❖ Statewide Percent full is 75%
- ❖ Statewide Percent of Normal is 89%
- 5 Reservoir Systems  $\geq 100\%$  of Normal (-12 in the last 3 weeks)
- 29 Systems – below normal capacities (6 system between 60-69% of Normal)
- US Drought Monitor over 2wks expanded D1 moderate drought to shore and D2 severe drought to three northern counties and recently added D2 to New London County



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# Remote Sanitary Surveys

Please contact:

*Thomas Chyra : thomas.chyra@ct.gov*

*Mandy Smith : mandy.smith@ct.gov*

- **DWS developed remote Sanitary Survey Templates**
  - Small GW Template has been used since July- going well
  - Large PWS Template rolled out last couple of weeks
- **Survey staff have received equipment (iPhones, network access) and are scheduling remote surveys at PWS**
  - Look for Staff work cell phones on their email signature blocks and reach out if/when necessary
  - Remote survey should not add extra work to PWS staff and is in place to protect critical staff. If there is something you are concerned about – discuss how to best approach it with the DWS survey staff assigned to your PWS



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# DPH/DWS Updates - Certifications

Operator Certification Program – [www.opcert@ct.gov](http://www.opcert@ct.gov)

**Bill Sullivan**

**Email:** *william.sullivan@ct.gov*

**Phone#** 860-936-1266

**Kevin Veilleux**

**Email:** *kevin.veilleux@ct.gov*

**Phone#** 860-936-1455

- **COVID-19 Suspension of Certification Renewal**
- **Approved Water Operator Training**
  - ❖ Distance Education (Correspondence, Online, Live Internet Instructor Lead Courses)
  - ❖ College Courses (Biology, Chemistry, Engineering, Geology, Math, Natural Sciences, Public Health)
- **Certification Examinations**
  - ❖ We are working on a method for exam administration and will be sharing that shortly
- **Cross Connection Control**
  - ❖ Review / processing of annual Cross Connection Survey Reports

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# Drinking Water State Revolving Fund

- The public hearing on the SFY 2021 DWSRF Intended Use Plan (IUP) and Project Priority List will be held via **Zoom meeting on September 15 at 10:00am**
- A public hearing announcement was published in the Hartford Courant on August 14 and emailed to all PWS (DWS Administrative Contacts) that are eligible for DWSRF loans
- Zoom registration details for the hearing will be emailed to all CWS and posted to DWSRF website in the next few days
- The Draft IUP is available for public review on our DWSRF website
- If you cannot attend the hearing and wish to provide written testimony it must be emailed no later than noon on September 14 to **[DPH.CTDWSRF@ct.gov](mailto:DPH.CTDWSRF@ct.gov) | [Cameron.Walden@ct.gov](mailto:Cameron.Walden@ct.gov)**

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# Reporting to DPH/DWS

- **How to Report ?**

- **An Acute Risk Water Quality Issue**
- **The Water Main Breaks That Effect Critical Facilities**

**Call 860-692-2333 (Emergency) and  
*Email: [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)***





# WEBEOC & CtWARN

For WEBEOC related questions please contact:

*Sachin Patel: [Sachin.patel@ct.gov](mailto:Sachin.patel@ct.gov)*



## • WEBEOC Update

- ❖ 104 entities/managers representing a total of 256 CWSs have logged in to WEBEOC (represents over 2.8 million out of 3.1 million served by CWSs or 90%)
- ❖ 16 entities with log in credentials have not reported yet in WEBEOC
- ❖ All reports are for normal operation so far. Several were on generators during the recent storm

## • CtWARN Update

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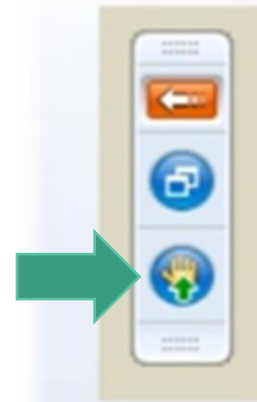


# UPDATES

- PURA - [John.betkoski@ct.gov](mailto:John.betkoski@ct.gov)
- CTWC
- Aquarion
- RWA
- MDC
- Others (Torrington, Bristol, etc..)

## Requesting to raise your hand from GotoWebinar Control Panel

### Grab Tab



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- Click **hand icon** to raise/lower hand

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# COVID-19 - Suggestions

- Next webinar is on Thursday **9/17/20** at 1 pm.

September
September 17, 2020

- Email questions/notifications about water quality testing and monitoring to [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)
- Emergency notifications, may call 860-692-2333, and email to [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)



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# Thank You

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