

# Public Water System, Certified Water Operators and Environmental Laboratories

## COVID-19

Webinar # 2020-27

### DRINKING WATER SECTION

Lori Mathieu

Environmental Health & Drinking Water Branch Chief

January 7, 2020

(1:00 PM – 2:00 PM)

CONNECTICUT DEPARTMENT *of* PUBLIC HEALTH



# AGENDA



DRINKING WATER  
SECTION

WEBINAR SERIES  
Webinar #2021-1

COVID-19  
for  
Water Utilities

Certified Water  
Operators

Environmental  
Laboratories

1/7/2021

- **Update from DPH/DWS on Recent Developments**
- **Status of WEBEOC and CtWARN**
- **Update from PURA**
- **Update from CTWC, Aquarion, RWA & MDC**
- **Update from other CWSs**
- **Questions ?**

COVID-19





# DPH/DWS Updates

- **Current Status of COVID 19 ; daily report from Governor via <https://portal.ct.gov/>**
- **Quarantine for travelers from several States**
- **COVID Recovery Facilities**
- **Mass vaccination planning – (CL# 2020-78 and CL# 2020-82)**
- **DPH Order of 12/24/20 - certified operator examinations**
- **SolarWinds Cybersecurity threat CL & survey**
- **Drought update & Reporting Schedule (weekly to monthly)**

COVID-19





DRINKING WATER  
SECTION

WEBINAR SERIES  
Webinar #2021-1

COVID-19  
for  
Water Utilities

Certified Water  
Operators

Environmental  
Laboratories

1/7/2021

# DPH/DWS Updates - Certifications

Operator Certification Program – [www.opcert@ct.gov](http://www.opcert@ct.gov)

**Bill Sullivan**

**Email:** *william.sullivan@ct.gov*

**Phone#** 860-936-1266

**Kevin Veilleux**

**Email:** *kevin.veilleux@ct.gov*

**Phone#** 860-936-1455

- **Certification Examinations** - We continue to work on a method for exam administration
- **COVID-19 Suspension of Certification Renewal**
- **Approved Water Operator Training**
  - ❖ Distance Education (Correspondence, Online, Live Internet Instructor Lead Courses)
  - ❖ College Courses (Biology, Chemistry, Engineering, Geology, Math, Natural Sciences, Public Health)
- **Cross Connection Control**
  - ❖ Review / processing of annual Cross Connection Survey Reports
  - ❖ “Unable COVID-19 Test/Inspection”

COVID-19

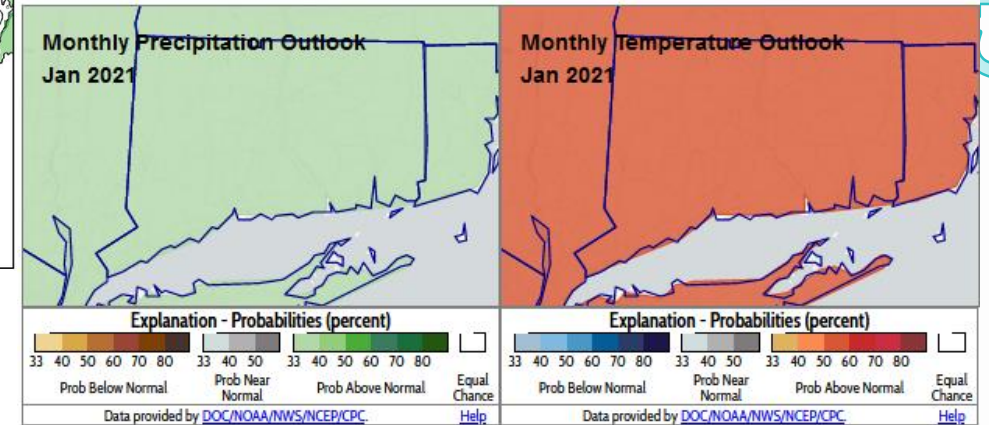
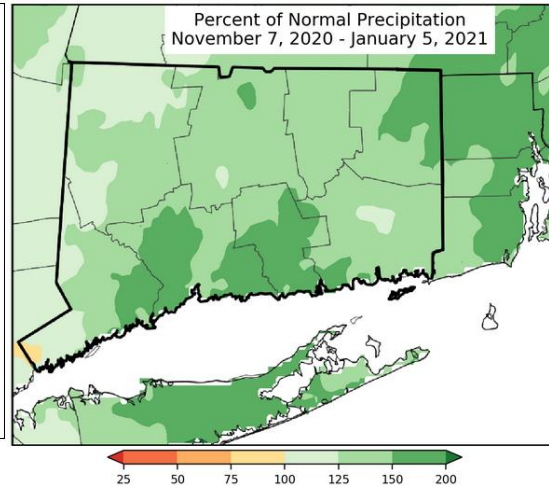
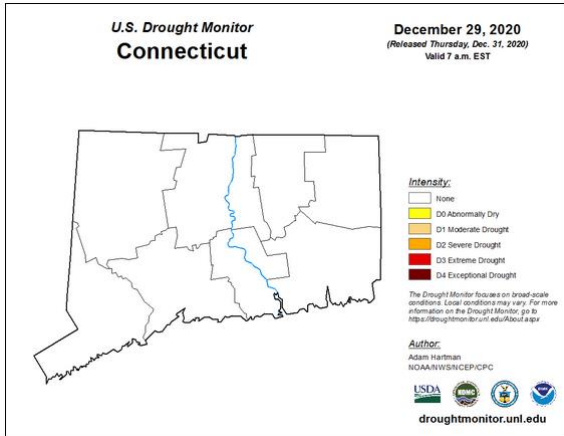
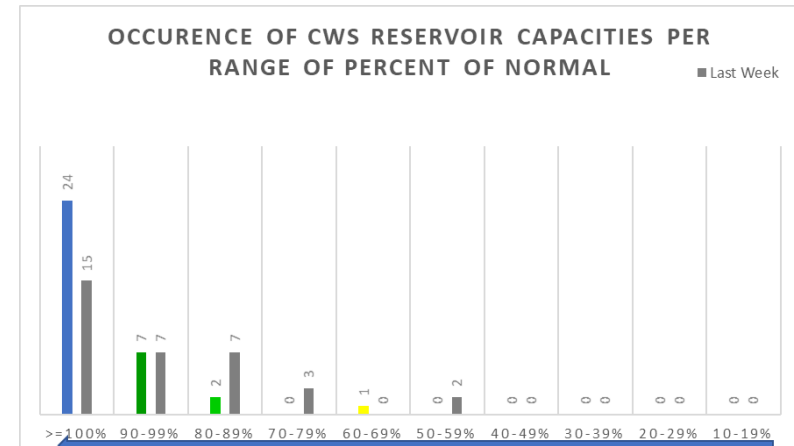






# Tracking per State Drought Plan

- ❖ Statewide Percent full is 91.3%    ❖ Statewide Percent of Normal is 101.4%
- 24 Reservoir Systems  $\geq 100\%$  of Normal
- 10 Reservoir Systems are below normal capacities
- 1 remaining CWS is in 3<sup>rd</sup> Level of their drought plans
  - AWC Greenwich System



COVID-19





DRINKING WATER  
SECTION

WEBINAR SERIES  
Webinar #2021-1

COVID-19  
for  
Water Utilities

Certified Water  
Operators

Environmental  
Laboratories

1/7/2021

# DWSRF Updates

- **The DWSRF Program is expecting to issue its annual Call for Projects notice for new SFY 2022 funding applications (July 1, 2021 – June 30, 2022) later this month. The deadline for new applications is expected to be March 31, 2021.**
- **If you have any questions please contact the DWSRF Program at [dph.ctdwsrf@ct.gov](mailto:dph.ctdwsrf@ct.gov)**

COVID-19





DRINKING WATER  
SECTION

WEBINAR SERIES  
Webinar # 25

COVID-19  
for  
Water Utilities

Certified Water  
Operators

Environmental  
Laboratories

11/12/2020

# Environmental Labs Certification Program

- Renewals & PTs Update
- Suspension & Revocation of Certification
- Advisory Committee
- Inquiries, requests and applications to be submitted to:

**Dawn Shaban**

**Email: *Dawn.Shaban@ct.gov***

**Shinu Zachariah**

**Email: *Shinu.zachariah@ct.gov***

COVID-19





# Reporting to DPH/DWS

- **How to Report ?**
  - **An Acute Risk Water Quality Issue**
  - **The Water Main Breaks That Effect Critical Facilities**

**Call 860-692-2333 (Emergency) and  
Email: [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)**





# WEBEOC & CtWARN

For WEBEOC related questions please contact:  
*Sachin Patel: [Sachin.patel@ct.gov](mailto:Sachin.patel@ct.gov)*



## • WEBEOC Update

- ❖ 119 entities/managers representing a total of Approximately 260 CWSs have logged in to WEBEOC (represents over 3.0 million out of 3.1 million served by CWSs or 97%)
- ❖ 11 entities with log in credentials have not reported yet in WEBEOC
- ❖ Several utilities are reporting drought related conditions

COVID-19





# UPDATES

DRINKING WATER  
SECTION

WEBINAR SERIES  
Webinar #2021-1

COVID-19  
for  
Water Utilities

Certified Water  
Operators

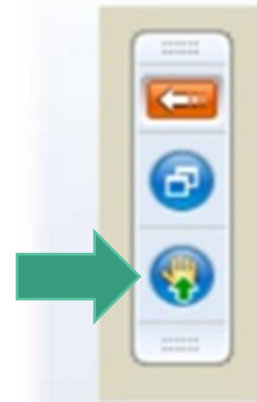
Environmental  
Laboratories

1/7/2021

- **PURA - John.betkoski@ct.gov**
- **CTWC**
- **Aquarion**
- **RWA**
- **MDC**
- **Others (Torrington, Bristol, etc..)**

Requesting to raise your hand from GotoWebinar Control Panel

Grab Tab



- Click **arrow** to expand and collapse control panel
- Click **hand icon** to raise/lower hand

COVID-19





# COVID-19 - Suggestions

- Next webinar is on Thursday **01/21/21** at 1 pm.

January	
<p><b>January 7, 2021</b> 1 PM – 2 PM</p>	<p><b>January 21, 2021</b> 1 PM – 2 PM</p>

- Email questions/notifications about water quality testing and monitoring to [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)
- Emergency notifications, may call 860-692-2333 and email to [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)

COVID-19



# Public Water System, Certified Water Operators and Environmental Laboratories

# Thank You

**DRINKING WATER SECTION  
Webinar 2020-27**



**CONNECTICUT DEPARTMENT *of* PUBLIC HEALTH**

