

Public Water System, Certified Water Operators and Environmental Laboratories

COVID-19

Webinar # 2020-25

DRINKING WATER SECTION

Lori Mathieu

Environmental Health & Drinking Water Branch Chief

November 12, 2020

(1:00 PM – 2:00 PM)

CONNECTICUT DEPARTMENT *of* PUBLIC HEALTH



AGENDA



DRINKING WATER
SECTION

WEBINAR SERIES

Webinar # 25

COVID-19
for
Water Utilities

Certified Water
Operators

Environmental
Laboratories

11/12/2020

- **Update from DPH/DWS on Recent Developments**
- **Status of WEBEOC and CtWARN**
- **Update from PURA**
- **Update from CTWC, Aquarion, RWA & MDC**
- **Update from other CWSs**
- **Questions ?**

COVID-19





DPH/DWS Updates

- **Current Status of COVID 19 ; daily report from Governor via <https://portal.ct.gov/>**
- **Quarantine for travelers from several States**
- **Mass Vaccination Planning- Letter & Survey**
- **Operator Continuity Planning**
- **COVID Recovery Centers/facilities**
- **Certifications & Update on Env. Lab Program Contacts**
- **Drought status; curtail outdoor water use**
- **Remote Surveys Status**



DPH/DWS Updates

DRINKING WATER SECTION

WEBINAR SERIES
Webinar # 25

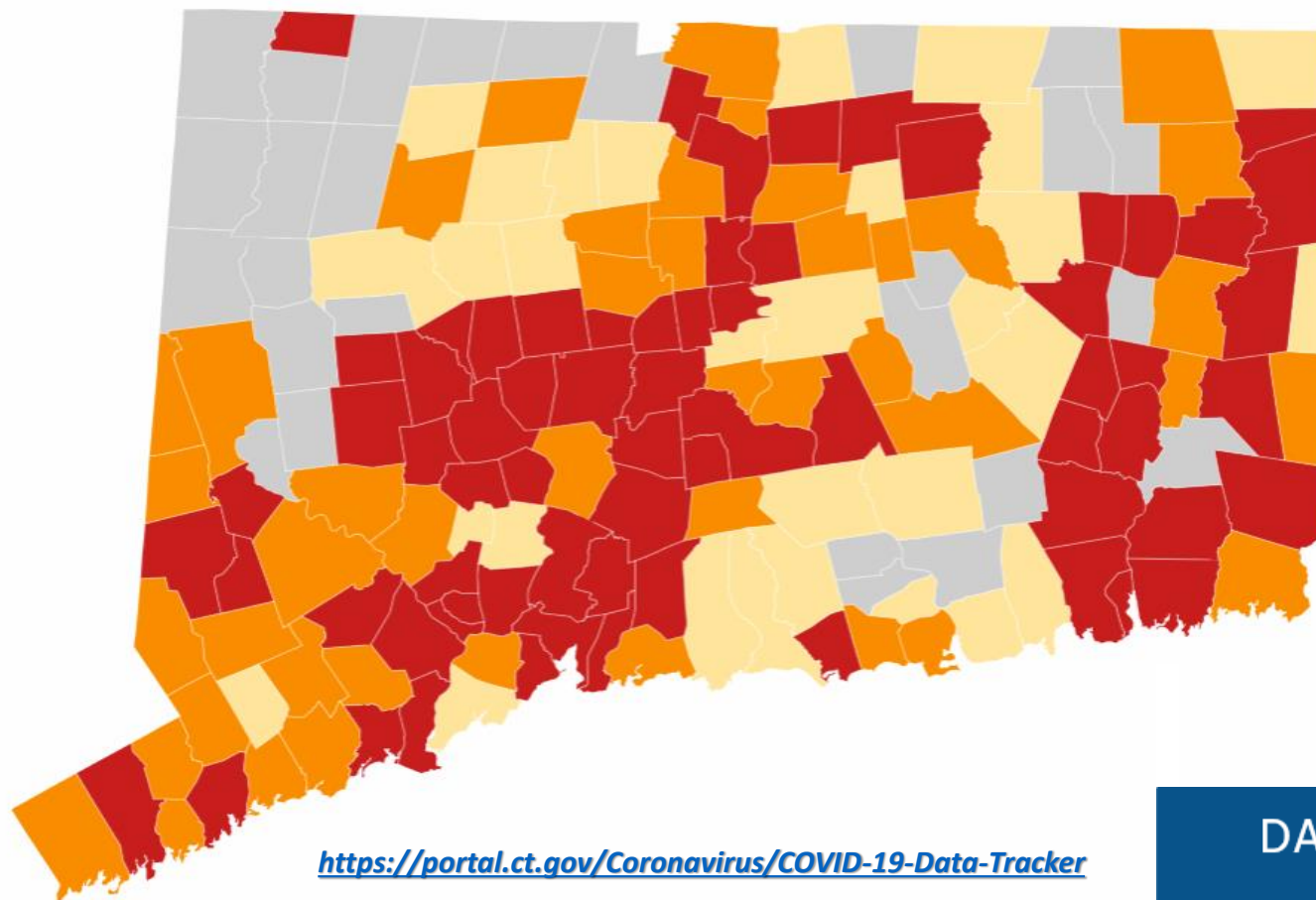
COVID-19
for
Water Utilities

Certified Water
Operators

Environmental
Laboratories

11/12/2020

Average Daily Rate of COVID-19 Cases Among Persons Living in Community Settings per 100,000 Population By Town



Legend

- 1. <5 cases per 100,000 or <5 reported cases
- 2. 5-9 cases per 100,000
- 3. 10-14 cases per 100,000
- 4. 15 or more cases per 100,000

COVID-19

<https://portal.ct.gov/Coronavirus/COVID-19-Data-Tracker>

DAILY DATA REPORT
FOR CONNECTICUT

LATEST UPDATE: NOVEMBER 11, 2020 AT 3:30 P.M.





DRINKING WATER
SECTION

WEBINAR SERIES
Webinar # 25

COVID-19
for
Water Utilities

Certified Water
Operators

Environmental
Laboratories

11/12/2020

DPH/DWS Updates - Certifications

Operator Certification Program – www.opcert@ct.gov

Bill Sullivan

Email: *william.sullivan@ct.gov*

Phone# 860-936-1266

Kevin Veilleux

Email: *kevin.veilleux@ct.gov*

Phone# 860-936-1455

- **COVID-19 Suspension of Certification Renewal**
- **Approved Water Operator Training**
 - ❖ Distance Education (Correspondence, Online, Live Internet Instructor Lead Courses)
 - ❖ College Courses (Biology, Chemistry, Engineering, Geology, Math, Natural Sciences, Public Health)
- **Certification Examinations**
 - ❖ We are working on a method for exam administration and will be sharing that shortly
- **Cross Connection Control**
 - ❖ Review / processing of annual Cross Connection Survey Reports

COVID-19



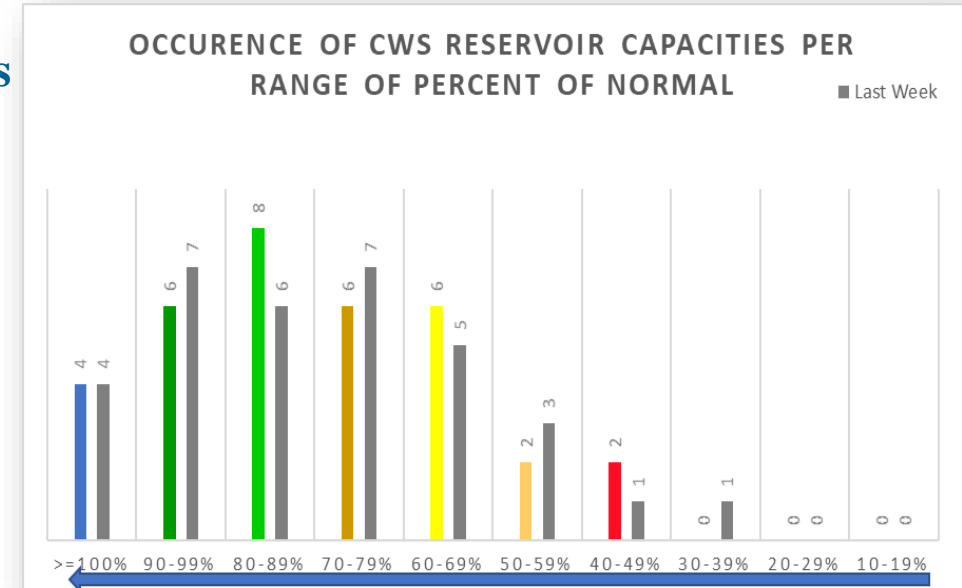
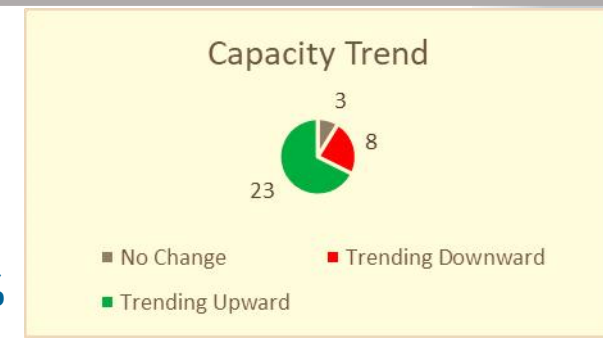


Tracking per State Drought Plan

❖ Statewide Percent full is 66.7% ❖ Statewide Percent of Normal is 79.9%

- 4 Reservoir Systems $\geq 100\%$ of Normal
- 30 Reservoir Systems are below normal capacities
- 2 CWS are in 3rd Level of their drought plans
 - Norwalk 1st Tax District
 - Bristol Water Dept
 - AWC Greenwich System
- 3 CWS are in 2nd Level of their drought plans
 - Manchester Water Dept
 - UCONN Main Campus
 - New Britain Water Dept
 - South Norwalk Electric & Water
- 6 CWS are in 1st Level
 - Norwich
 - New London Dept of Public Utilities

- 12 CWS have enacted Mandatory water restriction
- 7 Systems enacted voluntary Restrictions
- 23 Reservoirs trends are upward from the previous week



COVID-19





DRINKING WATER SECTION

WEBINAR SERIES
Webinar # 25

COVID-19
for
Water Utilities

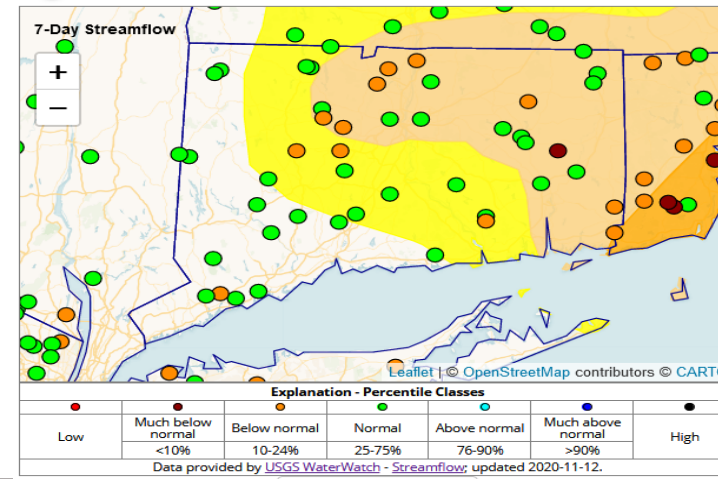
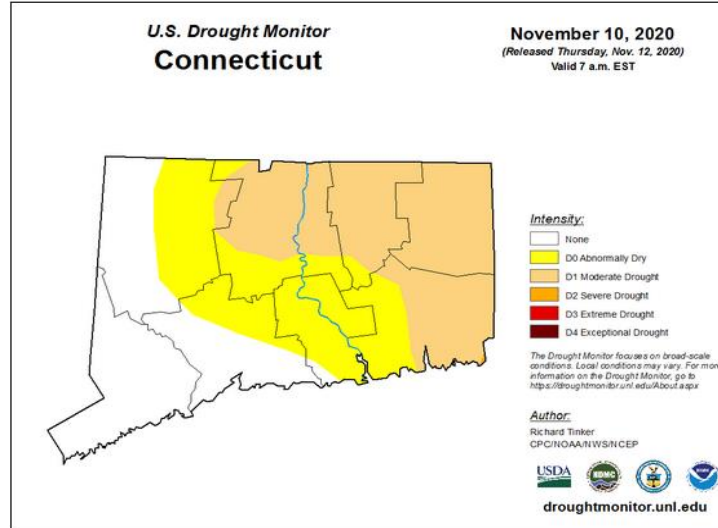
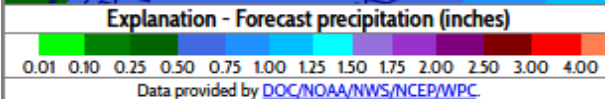
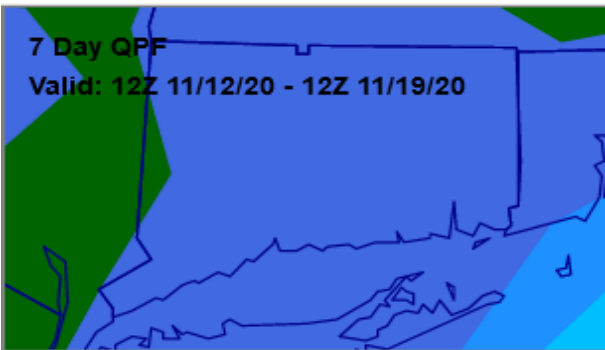
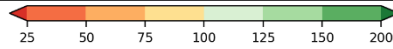
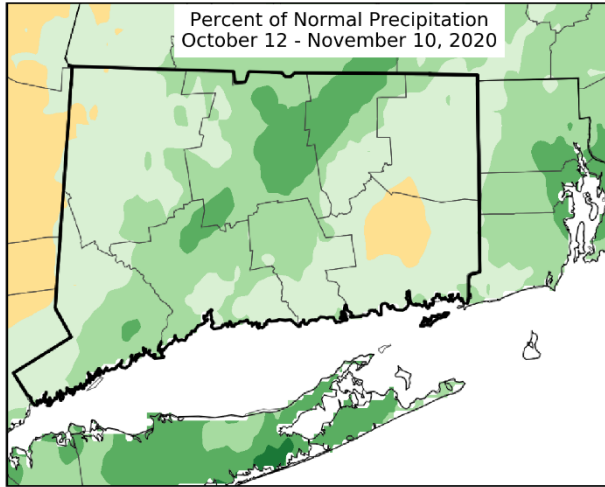
Certified Water
Operators

Environmental
Laboratories

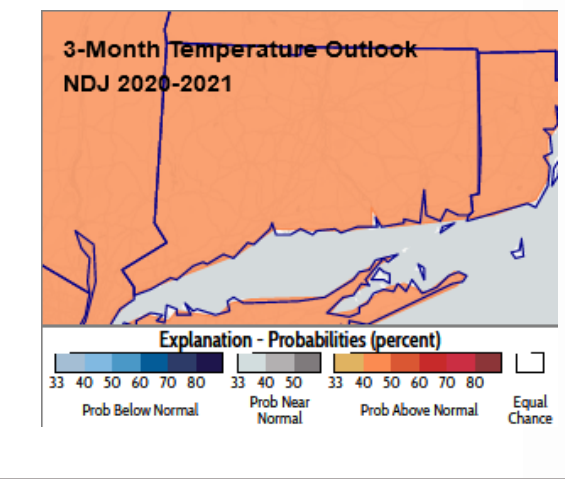
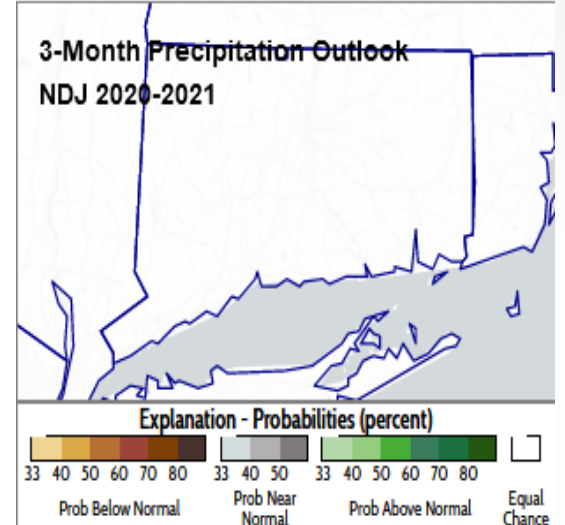
11/12/2020

Drought Monitor Update

US Drought Monitor: 1 class improvement across CT



3-Month Precipitation and Temperature Outlook



COVID-19





DRINKING WATER
SECTION

WEBINAR SERIES

Webinar # 25

COVID-19

for

Water Utilities

Certified Water
Operators

Environmental
Laboratories

11/12/2020

Remote Sanitary Surveys

Please contact:

Thomas Chyra : thomas.chyra@ct.gov

Mandy Smith : mandy.smith@ct.gov

- **Survey staff continue to schedule remote surveys at PWS**
 - **Look for Staff work cell phones on their email signature blocks and reach out if/when necessary**
 - **Remote survey should not add extra work to PWS staff and is in place to protect critical staff. If there is something you are concerned about – discuss how to best approach it with the DWS survey staff assigned to your PWS**

Remote Sanitary Surveys are in progress over 75% done.

Cooperative Owners/Operators

COVID-19





DRINKING WATER
SECTION

WEBINAR SERIES
Webinar # 25

COVID-19
for
Water Utilities

Certified Water
Operators

Environmental
Laboratories

11/12/2020

DWSRF Updates

- The SFY 2021 DWSRF Intended Use Plan (IUP) and Project Priority List were finalized on 10/26/2020
- The Hearing Report and Final IUP have been posted to the DWSRF website
- DWSRF staff are sending out letters formally requesting Part 1 of the Financial Assistance Application for each project on the Project Priority List
- If you have any questions, please contact the DWSRF Program at dph.ctdwsrf@ct.gov

COVID-19





DRINKING WATER
SECTION

WEBINAR SERIES

Webinar # 25

COVID-19

for

Water Utilities

Certified Water
Operators

Environmental
Laboratories

11/12/2020

Environmental Labs Certification Program

- Suspension of renewals ; CL 2020-23
- Proficiency testing extended from July to Oct. 31; CL 2020-37
- Inquiries, requests and applications to be submitted to:

Dawn Shaban

Email: *Dawn.Shaban@ct.gov*

Shinu Zachariah

Email: *Shinu.zachariah@ct.gov*

COVID-19





Reporting to DPH/DWS

- **How to Report ?**
 - **An Acute Risk Water Quality Issue**
 - **The Water Main Breaks That Effect Critical Facilities**

**Call 860-692-2333 (Emergency) and
Email: dwdcompliance@ct.gov**



WEBEOC & CtWARN

For WEBEOC related questions please contact:
Sachin Patel: Sachin.patel@ct.gov



• WEBEOC Update

- ❖ 104 entities/managers representing a total of 256 CWSs have logged in to WEBEOC (represents over 2.8 million out of 3.1 million served by CWSs or 90%)
- ❖ 16 entities with log in credentials have not reported yet in WEBEOC
- ❖ Several utilities are reporting drought related conditions

• CtWARN Update

COVID-19





UPDATES

DRINKING WATER
SECTION

WEBINAR SERIES
Webinar # 25

COVID-19
for
Water Utilities

Certified Water
Operators

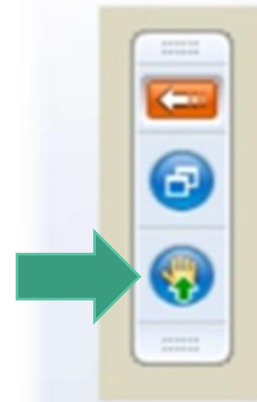
Environmental
Laboratories

11/12/2020

- PURA - John.betkoski@ct.gov
- CTWC
- Aquarion
- RWA
- MDC
- Others (Torrington, Bristol, etc..)

Requesting to raise your hand from GotoWebinar Control Panel

Grab Tab



- Click **arrow** to expand and collapse control panel
- Click **hand icon** to raise/lower hand

COVID-19





DRINKING WATER
SECTION

WEBINAR SERIES

Webinar # 25

COVID-19
for
Water Utilities

Certified Water
Operators

Environmental
Laboratories

11/12/2020

COVID-19 - Suggestions

- Next webinar is on Thursday **12/10/20** at 1 pm.

December

December 10, 2020
1 PM – 2 PM

- Email questions/notifications about water quality testing and monitoring to dwdcompliance@ct.gov
- Emergency notifications, may call 860-692-2333, and email to dwdcompliance@ct.gov

COVID-19



Public Water System, Certified Water Operators and Environmental Laboratories

Thank You

**DRINKING WATER SECTION
Webinar 2020-25**



CONNECTICUT DEPARTMENT *of* PUBLIC HEALTH

