CONSUMER STATEMENT

STATE OF CONNECTICUT DEPARTMENT OF CONSUMER PROTECTION

165 Capitol Avenue Hartford CT 06106 E-Mail: attachment to dcp.frauds@ct.gov Fax No. (860) 707-1966

1. Complete this form. Type or print CLEARLY. Be sure to include all supporting documents such as contracts, receipts, proof of payment, etc. 2. You may print and mail the complaint to the address provided or fax to the number above.

3. You may file your complaint electronically by e-mailing this form as an attachment along with all supporting documents. CAUTION since not all versions of Adobe may transmit, you should e-mail by selecting "File > Attach to Email" and copy yourself. Adobe Reader does not allow a user to save a completed form and some versions may not allow us to read

For Official Use Only		

the data.			
YOUR NAME	HOME PHONE (Include Area Code)	BUSINESS PHONE (Include Area Code)	ARE YOU 65 OR OLDER? YES NO
STREET ADDRESS	CITY	STATE ZIP CODE	E-MAIL
PARTY/COMPANY COMPLAINED AGAINST	PERSON DEALT WITH / TELEPHON	E NUMBER (Include Area Code)	POSITION
STREET ADDRESS	CITY	STATE ZIP CODE	E-MAIL
INFORMATION: WAS A CONTRACT INVOLVED YES NO	IF "YES", ENTER DATE	TYPE OF CONTRACT: ORAL WRITTEN	PRODUCT OR SERVICE INVOLVED
DATE PURCHASED	COST \$	HOW PAID (CIRCLE ONE) CASH CREDIT CARD II	NSTALLMENT CONTRACT LAW-AWAY
WAS THE PRODUCT OR SERVICE ADVERTISED YES NO	HOW?	DATE & PLACE OF AD (PLEASE ATTAC	CH COPY IF POSSIBLE)
HAVE YOU CONTACTED THE COMPANY REGARD YOUR COMPLAINT? YES NO		PERSON CONTACTED	POSITION
HAVE YOU HIRED AN ATTORNEY YES NO	YES", NAME	IS COURT ACTION PENDING? YES NO	IF "YES", IN WHAT COURT?
NOTE: Please provide a short, detailed statement regarding the facts of your complaint below. Also, please attach copies of all relevant documentation. For Home Improvement and New Home Contractor complaints, we request only a copy of your contract and copies of the back and front of the cancelled checks at this time. If further documentation is needed you will be notified. We will not			

be able to return or forward any material sent to this department so please keep copies of everything you send to us for your records. Finally, please be sure to cross out or delete sensitive information on your attachments such as bank account numbers or social security numbers.

We encourage consumers to try and resolve their issues with the company involved. More information can be obtained from our website: www.ct.gov/dcp. You may also find information on the Small Claims Court and Superior Court process at www.jud.state.ct.us.

SIGNATURE	DATE

Attach as many additional pages as needed to complete your statement.

Note: All complaints are public information. By submitting this complaint, you give the Department of Consumer Protection your permission to release a copy of this Consumer Statement.

CPFR-2 Rev 9/11

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