CT PROVIDER DIRECT

EHNAC/Direct Trust Accredited

CT DSS Medicaid Direct Messaging Program

Direct Messaging is a secure and encrypted standards-based method for exchanging protected health information that functions similar regular e-mail. CT Provider Direct helps you exchange patient information with any healthcare provider in the U.S. with a Direct address, regardless of their EHR or existing IT investments. Direct Messaging can optimize transitions of care, care coordination, and close gaps in health information exchange.

Benefits of Direct Messaging:

- ✓ Communicate with providers, hospitals, labs, and plans in real time
- ✓ Improve care coordination and referrals
- ✓ Easily display and print clinical summaries
- ✓ HIPAA compliant, includes delivery confirmations
- ✓ No EHR Required
- ✓ Replaces non-secure fax
- ✓ Provides a structured way to import data directly into an EHR

How to use CT Provider Direct

CT Provider Direct works just like regular webmail, but it is HIPAA-compliant and can be used to securely send healthcare information. All you need to use your account is an internet connection.

Providers can access messages online, through Outlook, smartphone, or tablet. You can use CT Provider Direct whether or not you have an EHR.

How to activate your free account

Contact us by calling 1-888-470-9913 Option 1 or email CTDirect@secureexsolutions.com to activate your free Direct Messaging account today.

Connecticut Medicaid will sponsor the first year of Direct Messaging communications for eligible providers and their referrals.

There is no obligation to renew after your first free year.

How will Direct help my practice?

Optimize care transitions and reduce readmissions

Direct Messaging can enhance your current workflow by sending and receiving real time clinical summaries, lab results, pre-op notes, patient histories, admit and discharge summaries and more.

View Continuity of Care Documents (CCDs)

Many hospitals and physicians are starting to send structured transition of care (ToC) summaries and referrals via Direct Messaging. With CT Provider Direct, you have access to a One Click C-CDA Viewer, which allows you to easily view, print and save this information.

Achieve Meaningful Use Goals

CT Provider Direct can help your practice reach Meaningful Use by supplying you with a mechanism, which meets CMS requirements, to transport summaries of care electronically.

CT Provider Direct Referral Program, can assist in connecting you to your referral network, by offering referral partners a free year of Direct Messaging.

Save Money

Reduce costs from fax, mail, couriers, and VPN, as well as staffing costs related to the administrative burden of paper records.

What is the cost?

Direct Messaging is <u>**FREE**</u> **in Connecticut for you and your colleagues.** Eligible Connecticut Medicaid providers are able to receive a free one-year Direct Messaging account, giving your practice a chance to get on board with this nationwide standard.
We also provide Direct accounts to any referral providers or referral practices that have a current CT State license and do not already access Direct Messaging.

Improving Care Coordination

CT Provider Direct helps connect providers with their referral network through real-time, secure communication.

Using Direct, providers can:

- ✓ Receive admit/discharge notifications and referrals
- ✓ Receive diagnostic test results
- ✓ Refer patients to specialists
- ✓ Ensure that information follows the patient

If your practice already has Direct, let your referral partners know. CT Medicaid is currently provisioning one-year free subscriptions to all providers participating in the Medicaid EHR Incentive Program <u>AND</u> their referral partners.