

## Electronic MEDS Request Forms

The Connecticut Department of Social Services is transitioning to secure electronic Medical Equipment, Devices and Supplies (MEDS) ordering.

You can now receive electronic DME requests from Connecticut providers, resulting in higher CMAP compliance, a more efficient workflow and better data quality.

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### About the CT Provider Direct MEDS Request Form

The Connecticut Department of Social Services (DSS) is transitioning to electronic ordering over the next 18 months. Providers are now able to securely submit DME requests to suppliers like you.

» Simple, HIPAA-compliant online application designed for you to receive and process electronically signed orders.

» Eliminate the cumbersome paper process with an electronic form that delivers all required fields and eliminates the need to call providers for required documentation.

» Improve compliance with Connecticut Medical Assistance Program (CMAP) requirements.

» Reduced administrative burden translates to faster turnaround, increasing satisfaction among patients and providers.

» No startup cost - enrollment and software are covered by CT DSS. Get started in minutes.

**Access the online  
MEDS Form application  
at no cost to you**

## What is Secure Exchange Solutions?

Secure Exchange Solutions is a Health Information Service Provider (HISP) that is partnered with Connecticut DSS to bring you access to the electronic MEDS form. Secure Exchange Solutions maintains the form and ensures its secure delivery via Direct.

## How do electronic MEDS forms work?

Providers enter information into a secure form accessed either on the CT Provider Direct portal or inside the EHR. The intelligent form ensures completion of all required fields and reduces errors in the data sent to the supplier. The form is then sent to the supplier via Direct- a HIPAA compliant standard mechanism for sending PHI.

Suppliers receive the form in a user-friendly web application where you can Accept, Reject or Request More Information on the order. If more information is requested, the provider will be prompted to resubmit the order. Once complete, the orders can be archived. All information is formatted using a standard XML schema, making it easy to incorporate into your existing processing software. Complete integration into your system, bypassing the web-based application, is available. Contact Secure Exchange Solutions for more details.

## How is Direct Messaging useful for organization?

Direct is a secure, HIPAA-compliant way to exchange healthcare information, already used by most physicians and hospitals nationwide. When you sign up to receive MEDS forms electronically, you also get access to a Direct secure mailbox, making it easier for you to communicate with a nationwide network of providers.

## How do I get started with electronic MEDS forms?

Contact Secure Exchange Solutions, and a dedicated member of our enrollment team will assist you in creating your account, as well as provide training and information about the MEDS forms.

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