WEBINAR: Health Systems
June 26, 2014
Connecticut Department of Public Health

Healthy Connecticut 2020: A Call to Action
Today’s Agenda

- Overview of State Health Improvement Plan and planning process
- Details about Health Systems focus area of the Plan:
  - Areas of Concentration
  - Objectives identified for implementation in Phase 1 (first 3 years)
- Immediate next steps
2 State Health Improvement Plan
Focus Areas

1. Maternal, Infant, and Child Health
2. Environmental Risk Factors and Health
3. Chronic Disease Prevention and Control
4. Infectious Disease Prevention and Control
5. Injury and Violence Prevention
6. Mental Health, Alcohol, and Substance Abuse
7. Health Systems
Planning Coalition

- Connecticut Health Improvement Planning Coalition
  - 100+ partners led by DPH
    - State and local health agencies
    - Traditional and non-traditional stakeholders
  - Focus Area Work Groups
  - Advisory Council
Principles

- Health improvement approach
- Evidence-based objectives and strategies
- Balance among scope, relevance, and depth of focus
- Align with national frameworks and standards
- Consistent with existing local and State plans and programs
Principles

- Overarching themes:
  - Health equity
  - Social and economic determinants of health

- Inspirational and actionable: A Call to Action
Implementation in 2 Phases

Phase 1


Phase 2

Connecticut Health Improvement Planning Coalition
www.ct.gov/dph/SHIPcoalition
Focus Area 7: Health Systems
Work Group Members

Co-chairs:
Kathi Traugh
Connecticut Public Health Association
Katrina Clark
Fairhaven Community Health Center

Members:
Patricia Baker
Yale New Haven Hospital

Nadine Fraser
Connecticut Hospital Assoc

Colleen Gallagher
Dept of Corrections

Mario Garcia
New Haven Health Dept

Bruce Gould
CT AHEC

Laurie Julian
Alzheimer’s Assoc, CT Chapter

Edith Karsky
CT Assoc for Community Action Agencies

William Knight
CT Council on Dev Disabilities

Maria Mojica
Hartford Fnd for Public Giving

Lisa Pellegrini
CT Conference of Municipalities

Jean Rexford
CT Center for Patient Safety

Lori-Anne Russo
CHCAC

Minakshi Tikoo
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Donna Lynn Wallace Obloj
CT Dept of Education

Jesse White-Frese
CT Assoc of School Based Health Ctrs

Tracy Wodatch
CT Assoc of Homecare and Hospice

Barbara Parks Wolf
CT OPM

Alicia Woodsby
Partnership for Strong Communities

Carolyn Wysocki
CT Assoc of Local Boards of Health

Katherine Yacavone
Southwest Community Health Center

Jill Zorn
Universal Health Care Foundation
Goal

Align efforts of health system stakeholders to achieve sustainable, equitable, and optimal population health
Areas of Concentration (17 Objectives)

- Access to Health Services (4)
- Quality of Care and Patient Safety (3)
- Health Literacy, Cultural Competency, and Language Services (1)
- Electronic Health Records (2)
- Public Health Infrastructure (2)
- Primary Care and Public Health Workforce (2)
- Financing Systems (1)
- Emergency Preparedness and Response (2)

Red= Contains Phase 1 objectives

Connecticut Health Improvement Coalition
www.ct.gov/dph/SHIPcoalition
Access to Health Services

Phase 1 Objective:
Increase percentage of Connecticut adults (18-64) who have health coverage

- By the Numbers
  - 12.9% adults uninsured (2012)
    - Bridgeport: 32.6% (2012)
    - New Haven: 18.6% (2012)

- Implementation Strategies
  - Improve and expand Medicaid eligibility and enrollment
  - Support the development of CT’s Health Insurance Exchange
  - Invest in community outreach and consumer engagement
  - Improve reporting and data for accountability
Access to Health Services

Phase 1 Objectives (Developmental) (3):
*Increase the number of community based health services; increase access to accredited PCMH; decrease lack of non-emergency transportation services*

- **By the Numbers**
  - 179.7 non-urgent ED visits/100,000 pop (2009)
  - 62.4% of children have a medical home (2007)
  - % of adults with at least 1 personal doctor (2012)
    - 73% Hispanic
    - 77.7% Black non-Hispanic
    - 89.9% White non-Hispanic

- **Implementation Strategies**
  - Explore links with FQHCs, SBHC and Board of Education
  - Assess need and placement of safety net providers
  - Provide incentives for PCMH accreditation
  - Explore models that coordinate community services, primary and specialty care
  - Extend bus routes and service hours to core providers
  - Create a universal map of services
Quality of Care & Patient Safety

Phase 1 Objective (Developmental): Establish quality and patient safety standards for providers across the continuum of care; include performance measures to address racial/ethnic disparities.

- Issues
  - Health care associated preventable conditions: infections, falls, pressure ulcers, blood clots

- Implementation Strategies
  - Create decision making tool for residents
  - Develop standards and quality and patient safety measures
    - Environment of care
    - Personnel
    - Infection control
    - Patient safety
    - Preventable harm
Health Literacy, Cultural Competency and Language Services

Phase 1 Objective (Developmental):
*Increase the number of CT health and social service agencies that have adopted and taken steps to implement CLAS standards*

- **Issues**
  - Informed decision making in patient care
  - Belief systems, communication styles, and understanding influence health literacy
  - Cultural diversity of CT’s population

- **Implementation Strategies**
  - Explore incentives at the Federal level
  - Explore licensing for medical interpreters
  - Research and evaluation of effective health literacy
  - Training, testing standards for health and social service providers
Electronic Health Records

Phase 2 Objectives (2):
Increase percentage of providers who have access to EHR; Increase number of CT residents who have access to a personal health record

- By the Numbers
  - 53.5% providers have access to EHR (2013)

- Implementation Strategies
  - Incentives to adopt certified EHR technology.
  - Use of national interoperability standards.
  - Use of certified systems and Meaningful Use
  - Provider education and technical assistance
  - Training for residents to access and interpret their EHR
  - Central portal for resident access to records
Phase 2 Objectives (2):
*Increase percentage of governmental public health jurisdictions that meet PHAB standards; All CT communities covered by a CHA.*

- **By the Numbers**
  - 1 CT jurisdiction accredited*
  - No centralized tracking of CHAs

- **Implementation Strategies**
  - Provide financial incentives
  - Align CHIPs with HCT 2020
  - Identify central repository for CHAs
  - Encourage regional assessments
  - Link with educational institutions to support needs assessments

*As of June, 2014*
Primary Care and Public Health Workforce

Phase 1 Objectives (2) (Developmental):
Reduce professional health workforce shortages; Increase diversity of the health workforce

- Shortages and Diversity
  - HPSA and MUA designation in every CT county
  - Health care workforce is less diverse than the state’s population

- Implementation Strategies
  - Develop reliable workforce data
  - Build on existing initiatives to identify shortages
  - Develop pipeline for future primary care and public health workforce
  - Invest in emerging health disciplines (e.g., CHWs)
  - Educate and train providers with appropriate skill sets
  - Develop and enlarge health professions programs to meet diversity gaps
Financing Systems

Phase 1 Objective (Developmental):
Increase and align funding to meet population health priorities

- **Issues**
  - Funding mechanisms support clinical care and health care delivery
  - Address social determinants of health
  - Environmental, policy, and systems changes

- **Implementation Strategies**
  - Sin taxes and community benefit resources allocated to meet population health priorities and community needs
  - Align payment systems with population health
  - Financial incentives for proven health promotion and prevention programs
  - Ensure efficient and even distribution of existing resources
Emergency Preparedness and Response

Phase 2 Objectives (2):
*Enhance medical countermeasures capabilities; Increase public health volunteers*

- **By the Numbers**
  - 58.6 CDC composite score *(2013)*
  - 2,463 volunteers *(2013)*

- **Implementation Strategies**
  - Statewide, full scale exercises
  - Increase public awareness about volunteer opportunities
  - Regional training events to support volunteer capacity
What Next?

What you or your organization can do:

- Join or help grow the Coalition
- Bring Speakers Bureau to your group
- Identify goals & objectives for you & your organization, and consider taking the lead
- Develop partnerships in your communities
- Identify policies needed to improve health
What Next?

- **Methods of implementation:**
  - Publicize the Plan
    - Speakers Bureau
  - Focus Area webinar series
  - Implementation Advisory Council
  - Coordinated communication system
Poll

- Are there objectives in this Focus Area that your organization will work on or is already working on?

- Are there objectives in this Focus Area on which your organization might consider taking the lead?
Thank You!

To share what you’re working on or where you’d like to take the lead, or for help, please e-mail me:

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For general questions, additional comments, and information about Speakers Bureau, please e-mail:

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www.ct.gov/dph/HCT2020