

MINUTES

MOBILE MANUFACTURED HOME ADVISORY COUNCIL

AUGUST 16, 2010

The Mobile Manufactured Home Advisory Council convened at 10:10 a.m. in Room-126 of the State Office Building, 165 Capitol Avenue, Hartford, CT 06106.

Members Present:	Jennifer Ponte Rose Holbrook Leonard S. Campbell George Cote Myriam Clarkson Keith Jensen Marcia L. Stemm Mark Berkowitz Al Hricz Nancy E. Dickal Erwin Cohen, Ph.D	DECD Representative (Appearing for Timothy Coppage, CT Housing Finance Authority Rep.) Town Planner Banking Industry Representative Mobile Manufactured Home Industry Rep Park Owner Park Owner Park Owner Park Tenant Park Tenant Senior Citizen
Member Absent:	Bennett Pudlin Ben Castonguay Timothy Coppage Michelina G. Lauzier	Attorney at Law, Acting Chairperson CT Real Estate Commission Member CT Housing Finance Authority Rep. Park Tenant
Board Vacancies:	One Representative of the Housing Advisory Committee	
DCP Staff Present:	Nelson Leon Vicky Bullock	
Public Present:	Mary W. Campbell	

Note: The administrative functions of the Boards, Commissions and Councils are carried out by the Department of Consumer Protection, Occupational and Professional Licensing Division. For information contact Richard M. Hurlburt, Director at (860) 713-6135 or Fax: (860) 706-1255.

Agency Website: www.ct.gov/dcp **Division E-Mail:** occprotrades@ct.gov

MINUTES OF PREVIOUS MEETINGS

The Council voted unanimously to approve minutes of the June 21, 2009 Mobile Manufactured Home Advisory Council meeting with amendments to page-2 under "Finance Committee" to reflect Green Acres located in Westbrook, CT.

REPORT FROM SUB-COMMITTEES

- **LEGISLATIVE COMMITTEE**

Ms. Campbell reported that the lead paint regulation public hearing did not occur as scheduled due to a hearing notice conflict and is being re-scheduled. Ms. Campbell said she will keep the Council posted on this matter.

- **FINANCE COMMITTEE**

Ms. Holbrook reported closing on two additional mobile home loans with one pending and that the Connecticut Housing Investment Fund has taken over responsibility of responsibility and servicing of loans with a Consumer Protection link to help generating more interest of mobile park owners and tenants. The current interest rate is at 4.125% for a 30-year mortgage. There is no home improvement loan program for mobile homes. However, there is a (203K program) which is an FHA insured program where a person purchasing a home can do rehabilitation work up to \$35,000.00 or a current home owner may refinance if the home needs rehabilitation work.

Mr. Hricz inquired on whether there is a statutory authority to do home improvement loans for mobile homes. Ms. Holbrook said CHFA only has an urban rehabilitation program for home purchases through a participating 203k program lender which FHA provides the grant money to do such rehabilitation loans, and that since FHA does not finance mobile home parks, the FHA program does not offer loans for mobile home improvements at this time.

COMPLAINT STATUS REPORT

The Council is requesting the statutory or regulatory basis for DCP not providing any information concerning open complaints and would like to know how one gets a complaint investigated, in addition to how DCP handles a complaint.

Ms. Bullock explained the complaint process to the Council, involving receipt of a written complaint, requiring a response by the respondent within a (14) fourteen day period, with DCP making the final determination as to whether or not the matter should be open, continued to be investigated, closed, resolved, or if there is some way to reach a resolution between the parties. The investigator makes a determination with supervisory input needed, based on the information and evidence provided to DCP. In certain instances DCP will refer a matter to another agency if it involves an issue that is not within DCP's jurisdiction. There are instances in which there is insufficient evidence to warrant an investigation. In other instances the evidence may not support an actual statutory violation or the complainant may not be willing to cooperate in providing additional information being requested by DCP. Closed cases are the only cases open to the public. Pending cases are not open to the public other than the parties involved in the complaint. "M" followed by a case number represents a master case with multiple participants within the complaint. The complaint report provided to the Council is a basic extraction of information captured from DCP's computer data base.

There being no further business, the meeting adjourned at 11:50a.m.

Respectfully submitted,

Nelson Leon
Advisory Council Secretary

The next meeting of the Advisory Council is scheduled for Monday, October 18, 2010 in Room-126.