

Psychiatric Emergency Services Subgroup

Emergency Department Working Group

February 26, 2024 4:00pm-4:45pm

Members Present: Lara Chepenik, Charles Dike, Beth Liebhardt, Beth Klink

Introduction

1. Members introduced themselves
2. Members discussed difficulty using Microsoft Teams and agreed to use Zoom format in the future

Discussion

1. Dr. Chepenik read the proposed measures for the ED working group and asked for comment regarding which measures PES could use and what threshold would qualify for the behavioral health subgroup of patients.
2. Discussion focused on identifying a statewide group who might know what metrics are collected by PES throughout the state.
3. Beth Klink reported that CHA has requested patient vignettes to illustrate examples of patients who experience boarding.
4. The group identified a need to determine whether other hospitals collect boarding data as well as a need to identify the person or entity responsible for collecting and organizing it for dissemination.
5. Beth Klink suggested querying CHA members to identify gaps in data collection
6. Although the group agreed identification of contributors to ED crowding are worth examining, ED boarding seemed the most reasonable data point to measure until more is known about the metrics other hospitals collect.
7. Dr. Dike proposed it may not be feasible to collect data from all PES. If that is the case, the group needs to identify criteria for including a hospital in its reporting.

Resolutions

1. Beth Klink and Dr. Chepenik will compile data for boarding in PES on the Yale NH and St. Raphael's campuses
2. Group members will try to identify individuals who can help determine what flow metrics are collected by various hospital systems in order to make a recommendation as to which hospitals should be included in data collection and reporting.

Closing

The meeting adjourned at 4:45 pm