



Table of Contents



For more information, visit www.ct.gov/dph/wic
Not all WIC approved foods may appear in this booklet.

Successful Shopping Tips	3
Cold Cereals	4-7
Hot Cereals	7
Bread	
Tortillas	10-11
Whole Wheat Pasta	12
Brown Rice	13
Fluid Juice	14-15
Concentrated Juice	16
Legumes: Peas, Beans & Lentils	17
Peanut Butter	17
Milk, Cheese, Eggs & Tofu	18-19
Yogurt	20
Canned Fish	
Infant Food	21
Fruits & Vegetables	22-23
Tips for a Positive Shopping Experience	24-25
Rights & Responsibilities	26
Questions	27

Successful Shopping Tips



Before you shop:

- Download the *WICShopper* app.
- Review your Family Benefits List, recent receipt, or check My Benefits on the WICShopper app to check your available balance.
- Know your Fruit & Vegetable cash value benefit amount.
- Check the start and end dates of your benefit period.



While you shop:

- Look for the Connecticut WIC approved shelf tags or use the WICShopper app to help identify WIC items.
- Choose only WIC approved items from this Food Guide and make sure you have the correct quantities indicated on your Family Benefits List or recent receipt.
- If you think the food should be allowed but it's not going through, you can use the *I Couldn't Buy This* feature on the WICShopper App to submit the food for review, or contact your local WIC clinic.



Checkout:

- Use your store saving card.
- Tell the cashier you have coupons before the transaction.
- Use your WIC benefits before any other form of payment (SNAP, TFA, cash, or credit/debit card).
- Request and review the mid-transaction receipt before you choose *Yes*.
- If a food rings up and is not WIC allowed, ask to have it voided. If you choose to purchase these foods with another form of payment, **WIC cannot reimburse you.**

* = Gluten Free * = Whole Grain

Ways to buy up to 36 oz. of cereal

Buy any combination of hot or cold WIC approved cereals, totaling 36 ounces



Totals 36 oz. Totals 36 oz.

12

12

οz

12



Totals 36 oz.

National Brands

General Mills



Cheerios**



Cheerios Oat Crunch Berry*



Cheerios Vanilla Spice*



Multi Grain Cheerios** Kellogg's



Blueberry Chex**



Cinnamon Chex*



Corn Chex**



Rice Chex



Wheat Chex*



Berry Berry Kix



Honey Kix*



Total*



Wheaties*



Crispix

Corn Flakes



Frosted Mini Wheats Original*



Frosted Mini Wheats Cinnamon Roll*



Frosted Mini Wheats Filled Mixed Berry*



Frosted Mini Wheats Pumpkin Pie Spice*



Kix*

Rice Krispies



Special K

Kashi -



Kashi Hearts Honey Toasted Organic



Kashi Hearts Warm Cinnamon Organics



MOM Brands

Crispy Rice*



Mini Frosted Spooners*



Post

Grape Nuts*



Grape Nuts Flakes*



Great Grains Banana Nut Crunch*



Great Grains Crunchy Pecans*



HBOO Almonds



HBOO Cinnamon Bunches*



HBOO Honey Roasted



HBOO Pecan and Maple Brown Sugar*



HBOO Vanilla Bunches*



HBOO Vanilla Multigrain*



HBOO Whole Grain Honey Crunch*



Quaker

Oatmeal Squares Brown Sugar*

Continued on next page.

Cereal



BUY ONLY

12 ounces or larger

Store Brands



Avenue A

Corn Flakes Toasted Oat Cereal*



Best Yet

Bran Flakes*
Corn Flakes
Crispy Rice
Frosted Shredded Wheat*



Big \

Bran Flakes*
Corn Flakes
Crispy Corn Squares
Frosted Shredded Wheat*



Food Club

Bran Flakes*
Corn Flakes
Crisp Rice
Frosted Shredded Wheat*
Honey and Oats with Almonds
Oats & More
Oats Cluster
Oats with Honey*
Toasted Oats*
Toasted Roasted Oats
Wheat Bran Flakes*



Good & Gather —

Honey & Oat Mixers



Great Value

Bran Flakes*
Crisp Rice
Crunchy Nuggets
Frosted Shredded Wheat*
Toasted Corn*
Toasted Oats*
Toasted Rice*
Toasted Wheat*



Hy-Top

Bran Flakes*
Corn Flakes
Crispy Rice
Toasted Oats*



IGA

Bran Flakes*
Corn Flakes*
Corn Squares*
Crispy Rice*
Frosted Shredded Wheat*
Shredded Wheat*
Tasteeos*
Toasted Oats*



Kiggins

Corn Flakes Crispy Rice Rolling Oats* Shredded Wheat Frosted*



Krasdale

Corn Flakes
Toasted Oats*

Parade.

Parade

Toasted Oats



PICS/Price Chopper —

Corn Flakes
Crispy Rice
Frosted Shredded Wheat*
Toasted Corn Crisps
Toasted Rice Crisps
Toasted Oats*
Wheat Bran Flakes*

Price Rite

PriceRite Bowl & Basket -

Bite Size Frosted Shredded Wheat* Bite Size Shredded Wheat* Bran Flakes* Toasted Oats*

6

A SHOPRITE BRAND

bowl & basket.

ShopRite Bowl & Basket

Bran Flakes*
Corn Flakes
Crispy Corn Squares
Crispy Rice Squares
Crispy Rice Toasted
Frosted Shredded Wheat*
Oats & More with Honey*
Shredded Wheat*



Signature Select -

Bran Flakes*
Cereal Corn Pockets
Cereal Nutty Nuggets*
Cereal Rice Pockets
Crispy Rice
Frosted Shredded Wheat*
Oat and Almonds Cereal*
Oat and More with Honey



Stop & Shop

Bran Flakes*
Corn Flakes
Corn Squares
Crispy Rice
Frosted Shredded Wheat*
Honey Crunchin' Oats
Nutty Nuggets*
Oats & O's*



White Rose

Corn Flakes Crispy Rice

Hot Cereals



Cream of Rice*



Cream of Wheat*



Cream of Wheat Whole Grain*



Maltex Hot Wheat Cereal*



Maypo Vermont Style Maple Oatmeal*



MOM Farina Original



MOM Original Hot Wheat Cereal



Ralston Creamy Wheat



Urban Meadow Farina

Do not buy: Instant

Cereal

BUY ONLY

- · 100% whole wheat or whole grain bread
- Size 16 ounce = 1 pound only

Do not buy:

Bagels, deli bread, white bread, store bakery bread

National Brands

Alvarado Street Bakery -



Whole Wheat

Arnold Stoneground —

Whole Wheat

Bimbo -



Whole Wheat

Country Kitchen -



Whole Wheat

Geissler's ——



Whole Wheat

Gold Medal Bakery



Whole Wheat



Wheat with Flaxseed

Holsum -

Krasdale ——

Pas Yisroel —

Penn Street —

Pepperidge Farm

Sara Lee -



100% Whole Wheat



Whole Wheat



100% Whole Wheat



Whole Wheat



Whole Wheat



Very Thin 100% Whole Wheat



Whole Grain Seeded/Seedless Jewish Rye*

Stern's -

Whole Wheat

Sunbeam ·



Whole Wheat

Store Brands

Best Yet



Whole Wheat

& Basket -

Big Y

Whole Wheat

Great Value —



100% Whole Wheat

Key Food —

Whole Wheat

The

Bakery -

Chopper -

PICS/Price

Whole Wheat

Urban

Windmill Farms -



Stone Ground Menzanos



Stone Ground Hamotze



Wonder

Whole Wheat

ShopRite Bowl



Whole Wheat

Simply



Whole Wheat

Balanced — Stop & Shop —



Whole Wheat



No-Salt Added Whole Wheat



100% Whole Wheat



Meadow —

Whole Wheat

Bread

Tortillas

BUY ONLY

- · Soft corn or whole wheat tortillas
- 1 pound or 16 ounce bag

National Brands

Chi Chi's



White Corn



Whole Wheat





White Corn



Whole Wheat

La Banderita



Corn



Whole Wheat

La Fe



Corn

Ouesos La



La Poblanita

Corn

Mayan **Farms**

Mission



Corn



Whole Wheat

Ortega



Whole Wheat

Pepito



Corn



Whole Wheat



White Corn



Whole Wheat

Store Brands

Whole Wheat

Big Y -

Whole Wheat

Food Club

Whole Wheat White Corn

IGA

Whole Wheat

Key Foods

Whole Wheat

My Essentials —

Whole Wheat

Nature's **Promise**

Whole Wheat Whole Grain Corn

PICS/Price Chopper -

Corn Taco

ShopRite

Whole Wheat

Signature Select

Whole Wheat

Stop & Shop -

White Corn Whole Wheat Yellow Corn

Breakfast Burritos

Ingredients

1 can black beans, drained and rinsed

12 tortillas

1½ cups shredded cheddar cheese

2 tbsp vegetable oil

½ cup green pepper, diced

½ cup **onion**, chopped

8 eggs

16 oz salsa

Bolded items are WIC approved foods.

Directions

- 1. Add black beans to a small saucepan. Cook over medium-low heat until heated through.
- 2. In a large skillet, sauté green peppers and onion in vegetable oil until tender.
- 3. In a large bowl, whisk eggs until smooth. Add eggs to skillet and cook until eggs are done.
- 4. Heat the tortillas in the microwave or oven until soft. Lay tortillas flat, then spoon the beans, eggs, cheese and salsa on top of each tortilla.
- 5. Roll the tortillas into burritos.
- 6. Serve warm. Wrap leftover burritos in aluminum foil to freeze or reheat for another meal!



Tortillas

10

Whole Wheat Pasta

BUY ONLY

- 1 pound or 16 ounce package
- 100% whole wheat or whole grain pasta
- · Various shapes allowed penne, rotini, spaghetti, etc.

National Brands

Barilla



Whole Wheat Whole Grain

Gia Russa



Whole Wheat

Hodgson Mill —



Whole Wheat

Nature's **Promise**



Whole Wheat

Ronzoni **Healthy Harvest**



Whole Wheat

Store Brand

Delallo



Organic Whole Wheat Organic Whole Wheat

Full Circle



Luigi Vitelli



Whole Wheat Organic Whole Wheat

O Organics



Whole Wheat

Racconto



Whole Wheat

Store Brands

Best Yet -

Long Grain

ShopRite **Bowl & Basket**



Whole Wheat

Signature Select



Whole Wheat

Simply **Balanced**



Whole Wheat Organic Whole Wheat





Whole Wheat

Brown Rice

BUY ONLY

- 1 pound or 14-16
- · Plain brown rice

- ounce bag/box

National Brands

C&F

Boil-in-Bag Long/Short Grain Instant

Carolina

Brown Rice

Goya

Brown Rice

Mahatma

Brown Rice

Do not buy: White rice, rice with seasoning, bulk, organic rice

Minute -

Brown Rice

Riceland -

Success

Brown Rice

Whole Grain

Boil-In-Bag

Uncle Ben's -

Grain Instant

Fast & Natural Whole

Natural Whole Grain

Natural

Big Y

Instant

Instant

Food Club

Instant

Good & Gather

Brown Rice

Great Value -

Brown Rice

IGA -

Instant Long Grain

My Essentials —

Brown Rice

Parade

Brown Rice

PICS/Price Chopper

Boil-in-Bag Instant

Signature Select -

Brown Rice

Stop & Shop —

Boil-in-Bag Instant

White Rose —

Brown Rice

Pasta with Spinach, Tomatoes and Beans

Ingredients

- 1 tbsp olive oil
- 1 medium onion, chopped
- 1 stalk celery, chopped
- 1 tsp garlic powder
- 15 oz can kidney beans or chickpeas, drained and rinsed
- 15 oz can diced tomatoes, partially drained
- 15 oz can low-sodium chicken broth
- 2 cups fresh spinach leaves, rinsed 2 cups cooked whole wheat pasta
- ½ ground black pepper
- 4 tbsp parmesan or mozzarella cheese

Bolded items are WIC approved foods.

Directions

- 1. Cook pasta based on package directions. Drain and set aside.
- 2. While pasta cooks, heat olive oil in a large skillet on medium heat; swirl to coat pan.
- 3. Add chopped onion and celery to skillet, stir frequently. Cook until onion and celery are translucent, about 3 minutes.
- 4. Add garlic powder to skillet and stir.
- 5. Add rinsed beans, diced tomatoes, and chicken broth to skillet and stir gently. Bring to a boil, then reduce heat and allow to cook for another 2-3 minutes.
- 6. Add spinach and cooked pasta noodles to the skillet. Mix well and allow to heat through for 2-3 minutes.
- 7. Season with pepper and sprinkle with cheese to taste. Serve and enjoy!

Cooked brown rice can also be used instead of pasta for this recipe!



Fluid Juice

64 or 128 oz bottle; 100% juice, 120% Vitamin C or 72 milligram per 8 fl oz

National Brands

Apple

Apple & Eve Juicy Juice Ocean Spray Old Orchard Mott's Welch's

Cherry

Juicy Juice Ocean Spray Welch's

Purple Grape

Juicy Juice Ocean Spray Old Orchard Welch's

White Grape

Juicy Juice Old Orchard Welch's

Juice Mixtures

Apple & Eve Juicy Juice Langers Ocean Spray Old Orchard Welch's

WAYS TO BUY

64 ounces = 1 bottle 128 ounces = 2 bottles

Mango

Juicy Juice Welch's

Orange

All Brands

Pineapple

Langers Libby's Welch's

Tomato

Campbell's

Vegetable

V8

Store Brands

Best Yet -

Apple Purple Grape White Grape Grapefruit Juice/ Blends Pineapple



Bowl & Basket

Apple Purple Grape White Grape Grapefruit Juice/ Blends Tomato Vegetable



Big Y -

Apple Purple Grape White Grape luice a Lot All Juice Mixtures



Food Club

Apple Purple Grape White Grape Grapefruit Juice/ Blends Pineapple



Bogopa

Apple



Freedom's Choice

Apple Orange



Good & Gather

Apple Purple Grape White Grape All Juice Mixtures



Great Value

Apple Cranberry White Grape Pineapple Purple Grape Tomato Vegetable All Juice Mixtures

Harvest Classic Apple



Hy-Top

Apple Purple Grape White Grape



IGA-

Apple Purple Grape White Grape Grapefruit Juice/ Blends All Juice Mixtures



Krasdale

Apple Purple Grape White Grape

White Grape

Apple

Grape



Apple Purple Grape White Grape Grapefruit Juice/ Blends

Parade -



Apple Purple Grape White Grape Grapefruit Juice/Blends Orange Pineapple Vegetable All luice Mixtures



Seven Farms

Cranberry Organic White Grape Organic

Signature Select

Apple

Grape

Apple

Apple Cider

Grapefruit

Pineapple

Vegetable

White Grape

Stop & Shop

Purple Grape

White Grape

Cranberry Blends



White Grape

Apple

Apple Apple Cranberry Cranberry Cranberry Grape Cranberry Pomegranate

Tipton Grove

Purple Grape



White House

Apple









Concentrated Juice

WAYS TO BUY

11.5-12 ounce cans 100% juice At least 120% Vitamin C 144 oz. = 3 cans

48 oz. = 1 can 96 oz. = 2 cans

All juices, do not buy:

Juice cocktail, beverages, drinks, or juice with added sugar or sweeteners

> To get your full juice benefit:

Children choose 64 oz. bottles

Women choose 11.5 or 12 oz. concentrated juice

Brand	Grapefruit	Orange <i>Calcium Fortified</i>	Apple	Grape	Mixtures	Pineapple	Non-Frozen
Best Yet	✓	✓	✓	✓			
Cascadian Farm		✓					
Clear Value	✓	✓	~				
Dole	✓	✓			✓	✓	
Food Club		✓	✓	✓			
Freedom's Choice		✓	✓				
Good & Gather	✓	✓	✓	✓	✓	✓	
Great Value	✓	✓	✓	✓	✓		
HY-TOP	✓	✓	✓				
IGA	✓	✓	✓				
Langers	✓	✓	✓	✓	✓	✓	
Old Orchard	✓	✓	✓	✓	✓	~	
Parade	✓	✓	✓				
PICS/Price Chopper		✓	✓	✓	✓		
Seneca	✓	✓	✓	✓			
ShopRite	✓	✓					
Signature Select		✓	✓				
Stop & Shop		✓	✓	✓			
Tipton Grove	✓	✓	✓				
Tree Top	✓	✓	✓				
Welch's (yellow cap)				✓	~		~

Legumes: Peas, Beans, & Lentils

Dried Peas, Beans, Lentils -

BUY ONLY

1 pound (16 ounce) bags









MAY BUY:

Any single variety of dried peas, beans, or lentils



Canned Beans, Peas

BUY ONLY

15-16 ounce cans

WAYS TO BUY

1 can = .25 pound4 cans = 1 pound

MAY BUY:

Plain or vegetarian

Do not buy:

Items with added sugars, fats, oils, vegetables, fruits or meats, baked beans

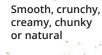
canned

beans

Peanut Butter

MAY BUY:

16-18 ounce jar Unflavored





Milk, Cheese, Eggs, & Tofu

Milk -

Purchase size and type shown on the WIC Family Benefits List

WAYS TO BUY

128 oz./Gallon 64 oz./Half Gallon 32 oz./Quart

MAY BUY:

- Skim (fat free)
- 1% (low fat)
- 2% (reduced fat)
- Whole

(For children 12-23 months old)

Do not buy:

Buttermilk, organic, flavored milk, raw milk

MAY BUY:

Sov milk -

96 oz., 64 oz./half gallon, 32 oz./quart

8th Continent -

Original

Pacific Ultra Soy —

Original (shelf stable, 32 oz.)

Silk —

Original

Evaporated Milk —

12 ounce can, Fat Free, 2%, Whole (Vitamin D added)

WAYS TO BUY

1 can liquid = .18 of a gallon 5 cans = 1 gallon

Additional Milk Choices ———

- Lactose Reduced/Lactose Free Milk
 - 96 oz., 64 oz./half gallon, 32. oz/quart
- Skim, 1%, 2%, Whole
- Kosher Milk
- Skim, 2%, Whole
- Nonfat Dry Milk
- Goat's Milk
 - Meyenberg (canned-liquid or powder)
 - Whole milk only available (for 12-23 months old)

WAYS TO BUY

1 can liquid = .18 of a gallon 5 cans = 1 gallon 4 cans powder = 3 gallons

UHT Milk —

Shelf Stable, Unflavored, Regular or Lactose Free, Skim, 1%, 2%, Whole See Your Nutritionist for Issuance

18

Cheese —

BUY ONLY

8 or 16 ounce package, shredded, cheese sticks, blocks, sliced

MAY BUY:

- American
- Colby/Colby Jack
- Cheddar
- Fat Free Mozzarella, prepackaged: Calabro, Polly-O
- · Lactose Free Mozzarella: Galbani
- Monterey Jack
- Mozzarella
- Muenster
- Provolone
- Swiss

Do not buy:

Deli, individually wrapped slices, cheese food, cheese product or spreads, cream cheese or cottage cheese, imported, flavored, organic

Eggs -

Any Brand

MAY BUY:

Any size, 1 dozen, carton, white, or brown



Tofu —

MAY BUY:

8-16 ounce package, Plain

In order to receive the full benefit of tofu, purchase 8 or 16 ounce packages.

Azumaya -

Extra Firm, Firm

Franklin Farms —

Extra Firm, Firm, Medium Firm, Soft

Nasoya -

Cubed, Firm, Lite Firm, Silken, Super Firm, Super Firm Cubed

Nature's Promise —

Extra Firm, Firm

Nature's Soy

Firm, Soft

O Organics —

Extra Firm, Firm, Silken, Sprouted Super Firm

Yogurt

MAY BUY:

1 quart or 32 ounce container, 4 ounces 4 pack, 4 ounces 8 pack

Do not buy:

Non-calorie sweeteners, drinkable yogurts, or mix-in ingredients (granola, candy pieces, honey, nuts, etc.)

*Also available in whole milk yogurt

*Also available in whole milk yogurt

Greek Yogurt

Bowl & Basket* Cabot* Chobani* Fage*

Food Club* Good & Gather* Great Value*

Hood* Lucerne Dairy Farms* O'Organics Open Nature* Stonyfield Organic* Upstate Farms

Low-Fat/Non-Fat Yogurt

Any flavors

Activia
Axelrod*
Best Yet
Big Y
Brown Cow*
Butterworks Farm*
Cabot
Coburn Farms
Cream O Land
Crowley
Dannon*

Dannon All Natural*
Dannon Danimals
Desi Natural Dahl*
Food Club
Friendly Farms
Friendship
Good & Gather
Great Value
Green Mountain
Creamery*
J & J Kosher

La La
La Yogurt
La Yogurt Probiotic*
Lucerne Dairy Farms
Maple Hill*
Mountain High*
My Essentials
Nature's Promise*
Noosa*
Oomda*

PICS/Price Chopper PriceRite Bowl & Basket Romis* Seven Stars Farm* ShopRite Bowl & Basket* Stop & Shop Stonyfield* Super A Urban Meadow Yoplait Yoplait Grande

Canned Fish

*For certain categories of pregnant and breastfeeding women

Packed in water or oil. Added sauces or flavorings are allowed.

Tuna Fish —

5 ounce can – Chunk Light only

Sardines -

3.75 ounce can

Pink Salmon
5-15 ounce cans

Whole Milk Yogurt

(for children 12-23 months old)

Infant Food



Infant Cereal -

MAY BUY:

- 8 or 16 ounce container size only
- Choose any brand

Do not buy:

Varieties that include DHA, fruit, formula, and/or yogurt

Infant Fruits And Vegetables —

MAY BUY:

- 4 or 8 ounce container, sampler, or variety packs
- Choose single ingredients or combinations of fruits and vegetables (i.e. apple-banana, applesweet potato, etc.)
- · Choose any brand

Do not buy:

Added sugar or pouches

Infant Meat -

*Available to exclusively breastfed infants 6-11 months only

MAY BUY:

- Individual containers, sampler, or variety packs
- Choose any brand
- Choose from the following varieties:
 - Beef & Beef Broth/Gravy
 - Chicken & Chicken Broth/Gravy
 - Ham & Ham Broth/Gravy
 - Turkey & Turkey Broth/Gravy

Do not buy:

Pouches, desserts, dinners, casseroles, mixtures with added DHA/ARA, salt, sugar, cheese, cereal, or pasta

- Know your benefit balance before you shop.
- The Fruit and Vegetable benefits will have a maximum dollar amount, shown on your WIC Family Benefits List.
- If your fruit and vegetable purchase costs more than the maximum dollar amount, you may put something back or pay the difference with another form of payment (SNAP, cash, or credit/debit card).
- If your fruit and vegetable purchase costs less than the maximum dollar amount, your balance will remain on your eWIC card for the benefit period.



Fresh Fruits & Vegetables -

MAY BUY:

- Any variety
- Whole, precut, shredded or packaged Sold by bags, boxes, piece, pound, or package
- · Salad and/or mixed greens in a bag

Do not buy:

Salad bar items, party trays, fruit baskets, dried fruit, fruit snacks. Packaged Salads/ Kits with added dressings, meats, nuts, croutons, cheese, etc.



Frozen Fruits & Vegetables -

MAY BUY:

- Any brand/variety and size
- Plain fruit or vegetable or plain mixtures

Do not buy:

Items with added sweeteners, sugar, added fats/oils, french fries, hash browns, tater tots, other shaped potatoes. **Must not be packed with sauce, pasta, or rice.**



Canned Fruits & Vegetables —

MAY BUY:

- Any brand and size
- · Must be packed in water or juice
- · May be regular or low sodium
- Can or plastic packages

Canned Tomato Sauce

• Plain Canned Tomato/Spaghetti Sauce

Do not buy:

Items with added sweeteners, sugars, syrup, added fats, oils, salt (fruit), cranberry sauce, pie fillings, fruit cocktail, pickled (vegetables), creamed or sauced vegetables, olives



Tips for a Positive Shopping Experience

- ✓ Your eWIC card is only accepted at Connecticut authorized vendors and cannot be used in any other state.
- ✓ For a list of WIC authorized vendors, ask your local agency staff, visit www.ct.gov/dph/wic under the Retailers tab, or use the WICShopper App.
- ✓ Refer to your Family Benefits List for products that have been specifically chosen for each participant's need. Not every product listed in this Food Guide is eligible for your purchase.

For example: Although the food guide has whole milk as a WIC approved item, if you have a child two years or older, you will only be able to purchase 1% or skim/fat-free milk for that child.

✓ To ensure an item is WIC approved, use the WICShopper App and scan products.





- ✓ To identify WIC approved foods in the store, look for the Connecticut WIC approved shelf tag.
- ✓ The cashier should scan all of your selected items. Stores cannot limit your choices of WIC approved brands.



- ✓ Remember to use your WIC benefits before any other form of payment (SNAP, TFA, cash, or credit/debit card).
- ✓ When available, review the mid-transaction receipt before you confirm yes. This is to ensure all WIC approved foods come off your WIC balance. If you have paid for an item that should have come off the eWIC card, go to customer service for assistance.
- ✓ In order to better serve you if you have a problem purchasing or buying an item, ask for a store manager. If you need additional assistance, call the State WIC office at 1-800-741-2142 while you are at the store. If after business hours, email the State WIC office at ctwic@ct.gov. Please provide as many details as possible including date, time, store name, details on items you were trying to purchase, and when possible, include an image of the product and UPC.

Tips :

Rights & Responsibilities

Your Rights:

- WIC provides nutrition education, breastfeeding information and support, and healthy foods.
- WIC will help you connect with other resources that may help your family including HUSKY A/Medicaid, local food banks, and health services.
- All information you give to WIC will be kept private.
- If you feel you have been discriminated against, you may file a complaint.
- Standards to participate in the WIC Program are the same for everyone, regardless of race, color, national origin, age, disability, or sex (including gender identity and sexual orientation).
- If you need interpreter or disability services, please ask WIC Staff.



Your Responsibilities:

- Treat WIC and store staff with courtesy and respect. If you feel that a store, a WIC participant, or a staff person is doing something wrong, call the State WIC agency at 1-800-741-2142.
- Keep your eWIC card and Food Guide in a safe place.
- Report address and/or phone changes to the WIC office as soon as possible.

You Understand:

- In order to provide you with certain referrals, we may need to share your name and or contact information with outside organizations. We will request your special permission when we need to share your name and contact information with anyone outside of the WIC Program.
- That if you intentionally lie to receive WIC benefits or if you violate the program rules, you will be subject to suspension or disqualification.
- Selling, attempting to sell or giving away WIC benefits, food, or formula is not allowed. If you do so, you will be asked to repay the value of the items, and you may be subject to suspension or disqualification.
- Posting WIC items on any social media, including, but not limited to Facebook, Craigslist, and Ebay is considered an attempt to sell.

Questions

Can I change the foods listed on my family benefit list?

ONLY your local WIC office can change your food package. If you have concerns or special needs, be sure to talk to your WIC Nutritionist before your benefits are issued. They may be able to adjust your food package.

Do I need to purchase everything listed on my family benefit list?

Your nutritionist can tailor your family benefits list to issue only the food you will buy and use. No, you are not required to pick up everything on your Family Benefit List. We encourage you to shop responsibly and only purchase the foods that you know you will use.

What if I run out of food and I've used all of my WIC benefits?

The WIC program is only meant to "supplement" your diet. The foods you receive at WIC are not intended to meet all of your nutritional needs. You will need to purchase additional foods on your own. Your local office can help you find additional food assistance programs if needed.

Can I save benefits for next month that I didn't use?

No. Benefits expire at midnight on the expiration date found on each receipt.

Can I participate in more than one WIC Program at the same time?

No.

What happens if I move?

Try to contact your local WIC office before you move. They can give you transfer information to take to the WIC office in your new area.

How do I check my WIC balance?

You can get a benefit balance by **checking your last store receipt**, on WICShopper *My Benefits* page, **call the customer service number** on the back of your card, online at **www.connectebt.com**, or **ask customer service at the store** for a balance inquiry.

Why was my transaction declined?

- If you have more than 50 items in one transaction, consider splitting up your transaction.
- If you are attempting to buy WIC and non-WIC items together, there may be an issue with an item you are trying to buy. Try splitting up your transaction and do your WIC purchase separate.

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/ad-3027.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

1. mail:

U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, 5W Washington, D.C. 20250-9410; or

2. **fax:** (833)

(833) 256-1665 or (202) 690-7442; or

3. email:

Program.Intake@usda.gov

This institution is an equal opportunity provider.

